



SB 998 CHANGES TO WATER RULE 7 AND ELECTRIC RULE 7

Riverside Public Utilities

Board of Public Utilities
June 28, 2021

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LEGISLATIVE HISTORY

Senate Bill (SB) 998 was adopted September 28, 2018.
The bill prohibits residential water service from being disconnected under special circumstances.

1. Applies to residential water customers
2. 60-day period during delinquency
3. Qualify for amortized payment plans
4. Same day connection fee of \$50 for low-income customers

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BACKGROUND

Water and Electric Rule 7 – Discontinuance and Restoration of Water Service

Provides rules for discontinuance and restoration of water and electric service

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|---------------------------------------|--|
| 1. At the customer's request | 5. Dangerous to the health of the customer |
| 2. For unsafe equipment | 6. Inability to pay utility bill |
| 3. Without the application of service | 7. Due to fraud |
| 4. For nonpayment of bills | 8. Landlord-tenant relationship |
| | 9. Master metered |

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PROPOSED CHANGES

1. Apply the 60-day period during delinquency prior to disconnection for residential water and electric customers
 - a. Previous change to Water Rule 7 applied 60-day period to low-income residential water customers
 - b. The 60-day period during delinquency prior to disconnection will be applied to all water and electric customers
2. Rules for residential customers entering into amortized payment arrangements
 - a. Customer delinquent under the terms of the amortization agreement are subject to disconnection 5 working days after receiving notification.

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PROPOSED CHANGES (CONT.)

3. Time periods for notification of disconnection of service
 - a. First discontinuance of service notification at least 15 working days prior to disconnection
 - b. Second discontinuance of service notification no less than 7 working days prior to disconnection

RECOMMENDATIONS

That the Riverside Public Utilities Board:

1. Conduct a public hearing to receive public input and consider changes to Water Rule 7 and Electric Rule 7 that include the discontinuance and restoration process for customers pursuant to SB 998 Water Shut-Off Protection Act;
2. Adopt a resolution establishing the changes to Water Rule 7 and Electric Rule 7 as described herein; and
3. Recommend that the City Council adopt a resolution approving the changes to Water Rule 7 and Electric Rule 7 as described herein.