

# COMMUNITY ENGAGEMENT BUREAU

Riverside Police Department

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# **COMMUNITY CONCERN**

THE PROBLEM:

City of Riverside Parks, Wilderness Areas and Trails are experiencing homeless activity, off-road activity, criminal activity and other activities inconsistent with the peaceful use of parks and other public spaces that require special skills/training to address.

### **OBJECTIVE:**



**To prioritize safety and welfare** in City parks, trails and recreation areas for residents and visitors at City of Riverside Parks, Wilderness areas and Trails.



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# **COMMUNITY ENGAGEMENT BUREAU (CEB)**

Public Safety and Engagement Team (PSET) Problem
Oriented
Policing (POP)

Community
Behavioral
Assessment
Team (CBAT)

Downtown Entertainment District (DED)

Park and Neighborhood Specialists Team (PANS)

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# PARKS & NEIGHBORHOOD SPECIALISTS TEAM



# **Strategic Priorities**

- Arts, Culture and Recreation
- · Community Well-Being
- Environmental Stewardship



#### **Cross-Cutting Threads**

- Community Trust
- Equity
- Fiscal Responsibility
- Innovation
- Sustainability and Resiliency

#### **Program Monitoring**

- 311 and 911 calls for service near parks
- Quarterly updates to City
   Council and/or CMO

#### **Performance Metrics**

- Crime Rates in Parks and surrounding neighborhoods
- Percentage of residents who feel safe at parks & recreation facilities

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# DATA-DRIVEN DECISIONS TO FORM PANS



**Community Comments** 



Reviewed Other Community Programs



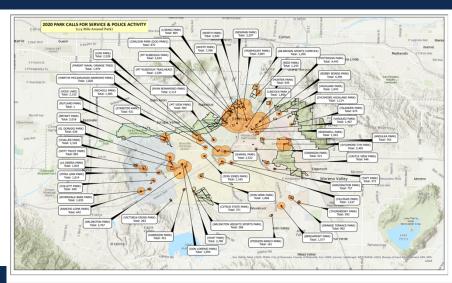
Parks, Recreation and Community Services Team & Office of Homeless Solutions Observations

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# **DATA-DRIVEN DECISIONS TO FORM PANS**



#### **2020 CALLS**

- CFS 94,971
- 311's 1,696
- Total 96,667

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# PANS PROGRAM DETAILS

# **Neighborhood Policing Centers (NPC)**

#### 4 NPCs

- North
- East
- Central
- West
- 25 Neighborhoods
- 50 Developed Parks (919 acres)
- 8 Libraries
- 12 Miles of SAR Trail
- 6 Regional Reserves (1,615 acres)
- 4 Police Stations

- 1 Captain
- 4 Area Commanders
- 6 Sergeants
- 3 Detective Units (15)
- 8 SRO's
- 5 CEB Teams (24 Officers)
- 24 Civilians (w/PANS)



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# PANS PROGRAM DETAILS

# **HOW THIS PROGRAM WORKS**

#### **Daily Briefings**

PANS Team will brief daily to identify issues, create action plans and collaborate with other CEB Teams.



#### Fixed Hours to/with Community

PANS Team will be available 7 days a week during peak park hours, including special events and activities in our parks. Community Center "substations" will be created to help with accessibility.

#### **Pedal-Assisted Bikes**

22 bikes used to show a presence in the parks and surrounding neighborhoods making City parks and public spaces safer and more welcoming.

#### **Vehicles**

Five (5) Alternate Fuel Vehicles used to transport staff and bikes to parks and public spaces only when significant distances need to be traveled.

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PANS BUDGET					
ITEM	FY 2021/22	FY 2022/23	FY 2023/24	FY 2024/25	FY 2025/26
Personnel					
Salary and Benefits	\$1,747,863	\$1,816,903	\$1,881,425	\$1,892,278	\$1,888,007
Overtime	100,000	100,000	100,000	100,000	100,000
Personnel Total	1,847,863	1,916,903	1,981,425	1,992,278	1,988,007
Non-Personnel					
Equipment	174,476	15,680	15,680	15,680	15,680
Training	20,000	20,000	20,000	20,000	20,000
Bicycles and Bike Racks	120,000	-	-	-	-
Electric/Alternate Fuel Vehicles	225,000	-	-	-	-
Annual Maintenance	5,760	5,760	5,760	5,760	5,760
Personnel Total	545,236	41,440	41,440	41,440	41,440
PROGRAM TOTALS	\$2,393,098	\$1,958,343	\$2,022,865	\$2,033,718	\$2,029,447
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#### PANS RELIES UPON CROSS COORDINATION Parks, Recreation **Community & Economic Riverside Police Development** and Community **Department** Code Enforcement **Services Public Works** City Manager's Office **Cross-Cutting Teams** Office of • PSET • CBAT Partner **Homeless Solutions** • POP • DED **Agencies** Office of Sustainability RiversideCA.gov