



RIVERSIDE PUBLIC UTILITIES

Board Memorandum

CUSTOMER RELATIONS/FINANCE COMMITTEE

DATE: JULY 19, 2021

SUBJECT: DISCUSSION OF TOPICS FOR FUTURE CUSTOMER RELATIONS/FINANCE COMMITTEE MEETINGS

ISSUE:

Review and discuss topics for future meetings for Riverside Public Utilities' Customer Relations/Finance Committee.

RECOMMENDATION:

That the Board of Public Utilities' Customer Relations/Finance Committee review and discuss topics for the Committee's future meetings.

DISCUSSION:

This item provides an opportunity for members of the Riverside Public Utilities' Customer Relations/Finance Committee to discuss and exchange ideas and concepts related to customer relations and finance planning. Staff will provide a presentation that includes several proposed topics for the Committee's consideration for feedback and direction regarding interest in the topic and prioritization. Committee members may also recommend additional related topics to add to the list.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Carlie Myers, Utilities Assistant General Manager/Business and Customer Services

Approved by: Todd M. Corbin, Utilities General Manager

Approved by: Al Zelinka, FAICP, City Manager

Approved as to form: Kristi J. Smith, Interim City Attorney

Certifies availability

of funds: Edward Enriquez, Chief Financial Officer/City Treasurer

Attachment: Presentation