



City of Arts & Innovation

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES **DATE: AUGUST 9, 2021**
FROM: RIVERSIDE PUBLIC LIBRARY **WARDS: ALL**
SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive a summary of security/incident reports from May, June and July 2021.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports from May, June and July 2021.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct.

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in May, June and July 2021.

Arlanza

There were no incidents reported.

Arlington

There were no incidents reported.

SSgt Salvador J. Lara Casa Blanca

5/29/21	Incident of a known homeless individual sleeping inside the community garden.
5/29/21	Incident of individual sleeping in the plaza in front of the library.

6/4/21	Incident of individuals with chair, blanket and trash by the plaza in front of the library.
6/12/21	Excluded individual for 365 days (known homeless person from 5/29/21) who was in front of the library doors and was aggressive and threatening. *
6/15/21	Excluded individual for 365 days (known homeless person from 5/29/21 and 6/12/21) who was in front of the library doors was threatening to the Security Guard.
6/18/21	Incident of individual sleeping in front of library and memorial garden.
6/18/21	Incident of known homeless individuals leaving trash in the plaza bushes in front of the Library.
6/22/21	Incident of two known homeless individuals sleeping in front of the garden gate.
6/22/21	Incident of homeless encampment located next to the library dumpster. Gate lock was vandalized.
6/30/21	Incident of customer was incoherent and appeared to be under the influence of a substance. * A 90-day exclusion was issued for violating the Rules of Library Conduct.
7/1/21 and 7/2/21	Incident of same individual that was previously excluded for 90 days for violating the Rules of Library Conduct. Rule 8 (Under the influence of alcohol or non-prescription drugs; and Rule 20 (Harassing library staff and customers.)
7/10/21	Incident of a known homeless person sleeping in front of waterwise garden.
7/10/21	Incident of a regular homeless person sleeping in front of library. *
7/10/21	Incident of a parked vehicle in the parking lot during closed hours with two individuals acting inappropriately.
7/10/21	Incident of two homeless individuals who fled as police arrived.
7/10/21	Incident of homeless individual using the waterwise garden fountain to bathe. Information on outreach resources were provided.
7/10/21	Incident of intoxicated homeless individual in front of plaza. * Individual returned frequently and leaving evading police.
7/10/21	Exclusion notice issued to individual for 365 days for violating the following Rules of Library Conduct: Rule 20 (Harassing or threatening library customers or staff); Rule 1 (Public intoxication); Rule 12 (Sleeping); and Rule 13 (Personal items left unattended).

- 7/14/21 Incident of an individual sleeping on the property who was provided resource information.
- 7/15/21 Incident of an individual who walked in requesting medical services. Medical services arrived to assist.

Spc. Jesus S. Duran Eastside

- 6/19/21 Incident of an individual requesting staff to call 911 for medical assistance.

La Sierra

- 6/8/21 Incident was reported of an individual throwing items at the front exterior entrance while holding an alcoholic container. *

Main

- 6/3/21 Exclusion Notice to library user for 365 days until 6/3/22 for violating the Rules of Library Conduct Rule 20 harassing or threatening library staff. *
- 6/10/21 Incident of individual arrested outside near the Community room. The individual was sleeping on the ground by the Arcade earlier. The individual was also seen down the street waiving a stick at people. *
- 6/17/21 Incident report of individual in the 1st floor arcade injecting something in the arm and became violent and tried to use the needle as a dart towards the Security Guard. *
- 6/16/21 Incident of individual entering the building while closed.
- 6/26/21 Incident of individual causing a disruption in the children's area and removing zip ties from storytime-to-go kits. Exclusion notice issued for 30 days for violating the following Rules of Library Conduct: Rule 14 (Vandalizing, damaging library materials; Rule 20 (Harassing library staff and customers, and Rule 24 (Disturbing others after being verbally warned to stop being disruptive).
- 7/1/21 Incident of an individual causing a disruption about having to use an elevator to access the library.
- 7/3/21 Exclusion notice issued to individual for 30 days until August 3, 2021, for violating the following Rules of Library Conduct: Rule 20 (Harassing or threatening library staff or customer; Rule 24 (Disturbing others after being verbally warned to stop yelling; and Rule 5 (Shirts and shoes or other footwear are required at all times within the library building.
- 7/8/21 Exclusion notice issued to individual for 30 days commencing on July 8, 2021 for violating the following Rules of Library Conduct: Rule 14 (vandalizing, damaging or abusing library materials, equipment or facilities; Rule 20 (Harassing or threatening library staff or customer; Rule 24

(Disturbing others after being warned to stop); and Rule 22 (Maintain good hygiene).

7/13/21 Incident of an individual's personal belonging that accidentally was dropped from the 3rd floor entrance to the ground level.

7/14/21 Incident of individual vandalizing furniture and property.

7/14/21 Incident of three library customers that were in the public elevator for approximately an hour. The Fire Department and elevator technician immediately responded.

Marcy

There were no incidents reported.

Orange Terrace

7/8/21 Exclusion notice issued to library user for 30 days after an oral warning was given for violating the following Rules of Library Conduct: Rule 14 (Use of the library's facilities, materials, and furnishings as intended. Malicious damage and/or destruction of library materials or property); Rule 18 (Unreasonable use of restrooms, including laundering or bathing; and Rule 21 (Staring at, following or photographing library staff or customers).

**Indicates police interaction.*

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director
Approved by: Kris Martinez, Interim Assistant City Manager