

City of Riverside, California Human Resources Policy and Procedure Manual

Human Resources Director

City Manager

Approved:



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Human Resources Policy and Procedure Manual

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Number: <u>I-1</u> Effective Date: <u>11/12TBD10/18</u>

SUBJECT: REQUESTING AND RECRUITING FOR PERSONNEL

PURPOSE:

To provide a fair and impartial system that will attract a diverse and highly qualified applicant pool for position vacancies, and to ensure that all positions within the classified service are filled in accordance with merit principles.

POLICY:

4. Requesting Personnel -

1. Departments with an opening for a new position or a replacementan approved vacancy to fill shallwill complete and submit an online Personnel Requisition Form (P-1). The requesting department shallwill-will specify whether the recruitment will be internal (promotional) or open to both internal and external applicants, unless otherwise outlined in an MOU (Memorandum of Understanding). Further, tThe department shallwill indicate any special conditions of employment such as shift work, or need for second language proficiency. The requisition request shallwill be approved pursuant to the Position Control Policy (II-7).

The City Manager's Office shallwill check position budgeting and the Human Resources Department shallwill verify position control.

2. Recruiting for Personnel -

The Human Resources Department shallwill establish and maintain and refresh, as needed, eligibility lists of qualified candidates to enable departments to fill vacancies in a timely manner. Human Resources staff will determine if aan current eligibility list exists for the position requested and if so, will, the

Riverside, California – Code of Ordinances, Title 2 - Administration and Personnel, Chapter 2.36 – Personnel System, Section 2.36.020 – Human Resources Director.

Human Resources Department shallwill review the applications in conjunction with the hiring department to the requesting department to review applications from the existing list. On occasion The Human Resources Department may post a job announcement to An existing list may be "refreshed" to augment the qualified applicant pool at the request of the department and concurrence by the Human Resources Director, or designee, when there is a need to expand the candidate pool to achieve greater diversity, prior experience and/or desired skill sets for the current _vacancy.

The hiring department may deciderequest to terminate thean eligibility list after consulting with their assigned recruiter based on unsatisfactory skill sets of candidates on the eligibility list in such case by submitting a Request to Terminate Eligibility List Form may be submitted and. This request must be approved by the Human Resources Director, or designee. Additionally, if an eligibility list has expired with remaining eligible candidates on the list, a Request to Extend Eligibility List Form may be submitted for Human Resources Director, or designee approval.

If no eligibility list exists, the Human Resources Department shallwill administer and coordinate the recruitment process working closely with the requesting department. A comprehensive recruitment plan shallwill—will be developed to include the outreach/advertising strategy, length of job posting, and appropriate steps to assess competencies in compliance with the Testing, Certification and Eligibility Lists policy. TheAll job announcements shallwill—will be posted on the City's employment opportunitiesy website for each recruitment (either promotional or open), and shallwill—contain specify—pertinent data—information about the position, such as a brief description of the essential—job functions, the minimum and/or special requirements, compensation, and any recruiting deadlinesthe position closing date.

The City of Riverside encourages promotion from within and recommends consideration of internal candidates first, as part of an open/outside recruitment process. An internal/promotional recruitment should take into consideration the availability of protected class employees possessing requisite necessary skills to ensure a diverse sufficient list of qualified candidates.

Completed online applications must be received by the Human Resources Department no later than the closing date and time indicated on the job announcement. The City shallwill not consider applications submitted after the posted closing date and time on the job announcement.

3. Advertising and Outreach

The City's job listings will be available in the Human Resources Department, on the City website, and on the Human Resources Jobline. The City shallwill provide an online job interest card for applicants to submit their area of interest and be notified via email when a position opens in an employment category that they selected.

The City may utilize other means of advertising job listings for recruitment

purposes including but not limited to use of local and national newspaper advertising, professional or trade journal advertising, local and regional association newsletters, special mailing lists, professional websites, social media websites, online job listings, and/or personalized letters and phone calls as well as on-site recruiting at career fairs and other identified venues. The use of additional advertising will be based on the needs of the department and for difficult to fill positions. All advertising will be placed by the Human Resources Department with costs funded by the hiring department.

The City shallwill make every effort to provide the means by whichnotify interested and qualified candidates shallwill be made aware ofwhen employment opportunities become available with the City of Riverside. The City will also provide an online job interest card for applicants to submit their area of interest and be notified via email when a position opens in an employment category that they selected. Each department shallwill assist the Human Resources Department by in developing and maintaining recruitment sources in accordance with State and Federal guidelines. This process shallwill occur without regard to race, religiousn_creed, color, national origin, ancestry, age_(40 or older), disability, medical condition, marital status, military and veteran status, sex_(including, gender including gender identity, or sexual orientation, and pregnancy) or genetic information. Recruitments for classified positions will shall will be carried out in accordance with merit principles.

The City of Riverside's job listings shallwill will be available in the Human Resources dDepartment, on the City website, and on the Human Resources Jobline. Completed on-line applications must be received by the Human Resources Department no later than the closing date and time and date indicated on the job announcement.

Other means of communicating the job opening to the public may be used, such as the use of local and national newspaper advertising, professional or trade journal advertising, local and regional association newsletters, special mailing lists, professional websites, social media websites, online job listings, and/or personalized letters and phone calls as well as on-site recruiting at career fairs and other identified venues. All advertising shall will state that the City is an "Equal Opportunity Employer.". Advertising costs and isare the financial responsibility of the requesting department.

The following advertising guidelines will be utilized to ensure broad reaching and cost effective recruiting. All advertising will be placed by the Human Resources Department with costs funded by the hiring department. (When appropriate funding exists, the Human Resources Department may fund local advertising.) The guidelines may vary by the specific recruitment needs of each department taking into account such variables as uniqueness of position, equal employment opportunity, and past recruitment history. Departments shall will work closely with Human tohave a key role in assisting in the identification identify of appropriate sources to ensure a successful recruitment outreach approach.

1.a. Local advertising – may be utilized for entry and journey level positions to increase outreach and when it is perceived that there is an ample supply of qualified candidates in the local labor market to promote local hiring.

- b. Regional advertising may be utilized for skilled and professional level positions in which advertising beyond the local labor market is necessary to generate a <u>sufficient n richer extended</u> candidate pool (i.e. Los Angeles County, Orange County, and Northern California).
- 2.
- 3.c. National advertising may be utilized for highly skilled, professional, management and executive level positions in which there is may be a limited supply of highly qualified candidates locally and regionally, in order to attract the best qualified candidates and enrich extendincrease the candidate pool.

4.

All recruitments and advertising efforts shallwill be in compliance with the City's Equal Employment Opportunity policy.

5. Diversity advertising – shallwill will focus on utilizing local and regional community networks, established formal and informal groups, newspapers and related resources, as well as networking to generate additional awareness and outreach related to the City's employment opportunities, specifically to enrich extend the applicant pool in areas in which the City's workforce demographics show deficiencies.

Forms:

Requisition Form (Electronic for only, available on NeoGov system)

Request to Terminate Eligibility List

Request to Extend Eligibility List

Attachment:

Personnel Requisition Form (P-1)