

Housing and Homelessness Committee Memorandum

City of Arts & Innovation

TO: HONORABLE COMMITTEE MEMBERS DATE: SEPTEMBER 27, 2021

FROM: OFFICE OF HOMELESS SOLUTIONS WARDS: ALL

SUBJECT: "WHO TO CALL" HOMELESS GUIDE FOR BUSINESSES AND RESIDENTS -

DIRECT SUBMITTAL

ISSUE:

Discuss a "Who to Call" homeless guide for businesses and residents to contact regarding the homeless.

RECOMMENDATION:

That the Housing and Homelessness Committee direct the Office of Homeless Solutions staff to work with the Office of Communications to develop a "Who to Call" homeless guide for businesses and residents.

BACKGROUND:

The City of Riverside offers numerous homeless programs and resources.

DISCUSSION:

Under the Housing & Homelessness Committee's goals and activities, a "Who to Call" guide for businesses and residents was identified as a need. This guide will be used as a resource for the public to seek assistance with a homeless individual or any belongings that may be found on a property.

Staff will receive input from Committee members on the proposed "Who to Call" guide and work with the Office of Communications to draft the guide and present it to the Committee for conceptual approval.

STRATEGIC PLAN ALIGNMENT:

This item contributes to Riverside's Envision 2025 **Strategic Priority 2: Community Well-Being** and **Goal 2.5** – Foster relationships between community members, partner organizations and public safety professionals to define, prioritize and address community safety and social service needs.

This item aligns with each of the five Cross-Cutting Threads as follows

1. **Community Trust** – The "Who to Call" guide build community trust and fosters relationships between residents, businesses, and the organizations that respond to their

need for assistance.

- 2. **Equity** Businesses and residents will have equal access to the "Who to Call" guide.
- Fiscal Responsibility Riverside is a prudent steward of public funds and ensures responsible management of the City's financial resources while providing quality public services to all.
- 4. **Innovation** The "Who to Call" guide is innovative and timely in meeting the community's need to know who to contact when they engage a homeless individual in need of services, or a homeless individual that may be impacting their business or residence.
- 5. **Sustainability & Resiliency** The "Who to Call" guide will provide businesses and residents with a point of contact to assist in addressing any homeless related activities.

FISCAL IMPACT:

There is no fiscal impact related to this report.

Prepared by: Michelle Davis, Housing Authority Manager

Certified as to

availability of funds: Edward Enriquez, Chief Financial Officer/City Treasurer

Approved by: Kris Martinez, Interim Assistant City Manager

Approved as to form: Phaedra A. Norton, City Attorney