



126 Mill Street
Healdsburg, CA 95448
(866) WONDER N
(866) 966-3376

QUOTE

247812.6

CITYRI

WW by Aveva - RPU 2-YR Support

08/11/2021

Direct
Revision Delivered

Attn: **James Perez**
CITY OF RIVERSIDE
direct () -
main ((95) 1) -710- 5019

From: Ty Brown
ty.brown@california.wonderware.com
direct (707) 473-3176
main (866) 966-3376
fax (707) 473-3190

Ship To: CITY OF RIVERSIDE
5950 ACORN ST.
RIVERSIDE, CA 92504

Bill To: CITY OF RIVERSIDE
5950 ACORN ST.
RIVERSIDE, CA 92504

According to our records, your Wonderware Customer First Agreement # 46086 will expire on 08/31/2021.

Customer Site ID: 10591, City of Riverside PWD, 5950 Acorn Street, Riverside, California 92504

Moving to Site ID# 104126, City of Riverside, 5901 Payton Road, Riverside CA 92504

HMI License(s) covered:

613880, 613881, 613882, 613883, 637661, 637662, 637663, 796327
796329, 796330, 1110638, 1127998, 1254666, 1254667, 1327142
1327143, 1327144, 1327145, 1327146, 1327147, 1831738, 637660
796328, 796331, 1127991, 1128001, 1128002, 1128003, 1128004
1128011, 1128013, 1128014, 1262573, 1675734

HST License(s) covered:

796332, 1254659, 1254661, 1254662, 1254665 & 1327141

DR License(s) covered:

1254668 & 1422837

Please send your renewal order as soon as possible to avoid a lapse in service and late renewal fees.

A Cyber Security Assessment can help you:

- Protect your enterprise and meet all regulatory standards.
- Minimize the risks of lost productivity and threats to safety.
- Ensure the integrity and performance of your operation's assets.

Contact us today for a quote on how you can add this Assessment to your existing Customer First Support.

- For Wonderware training, please visit our website and view our events schedule at www.california.wonderware.com.

PO Number:

Duration: This quote is valid for 30 days. **FOB:** Healdsburg, CA

Freight: Prepaid and Add

Terms: Net 30 Days

Pages: 1 of 3

Remit to: E&M, Inc. 126 Mill Street, Healdsburg, CA 95448

california.wonderware.com



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Premium Support - RPU TEAM - 2021-23

THIS QUOTE MUST BE PURCHASED WITH 1-GROUP OF Q#266223

Included with Wonderware by AVEVA Premium Customer First Program are the following services:

- Emergency 24/7/365 Technical Telephone Support
- Wonderware by AVEVA Direct Technical Support: Access to technical resources at both the local distributor and directly from AVEVA
- No Charge for Version Upgrades (*Please note that no charge version upgrades are only available while the CF contract is valid)
- Access to the Wonderware by AVEVA Global Customer Support Website Access: Search for answers to your questions and log and track cases
- Customer Support Shipments Including New Releases of Software, maintenance releases, Service Packs, and Patches, updates and hotfixes
- Online Training Webinars: Access to library of eLearning webinars
- Support Usage and Summary Reports: Automatically receive a monthly summary of all of your support activity
- Software Asset Manager

Please note: Customer first support contracts START from the date of license issue and are due for renewal two (2) years after date of contract inception. Support is calculated based on the list price of all licenses at the site.

Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1 Line:1	CF-PREMIUM-R-WW CFA# 46086, Customer FIRST - Premium - Renewal - WW HMI, Exp 08/31/2023	1 Estimated 1-2 Weeks	N	\$45,070.00	\$45,070.00
1 Line:2	CF-PREMIUM-R-HST CFA# 46086, Customer FIRST - Premium - Renewal - Historian, Exp 08/31/2023	1 Estimated 1-2 Weeks	N	\$15,375.00	\$15,375.00
1 Line:3	CF-R-RFO CFA# 46086, Customer FIRST Renewal for AVEVA Reports for Operations, Exp 08/31/2023	1 Estimated 1-2 Weeks	N	\$2,645.00	\$2,645.00

Sub-Total \$63,090.00

Base Quotation Pricing Summary

Availability:

- Part availability is subject to change and is based on the availability at the time this quote was created.
- Time in transit is subject to change depending on the "Ship To" address that is provided by the customer at the time the order is placed and the method in which customer requests that the part(s) ship.
- For "In Stock" parts, orders must be received by 3:00PM PST to ship same day.
- For Factory Stock parts, please allow approximately one week for delivery via our standard shipping methods.

Taxable: \$0.00
Non-Taxable: \$63,090.00

Subtotal: \$63,090.00
Tax (0.00%): \$0.00
Freight: TBD

Freight is NOT included in this total. Your final invoice may include freight charges.

TOTAL: \$63,090.00

PO Number:

Duration: This quote is valid for 30 days. FOB: Healdsburg, CA

Freight: Prepaid and Add

Terms: Net 30 Days

Pages: 2 of 3

Remit to: E&M, Inc. 126 Mill Street, Healdsburg, CA 95448

california.wonderware.com



AVEVA Distributor

126 Mill Street
Healdsburg, CA 95448
(866) WONDER N
(866) 966-3376

QUOTE

247812.6

CITYRI

WW by Aveva - RPU 2-YR Support

08/11/2021

Direct
Revision Delivered

Attn: James Perez
CITY OF RIVERSIDE
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Optional Items Not Included in Base Quotation

Premium Support - RPU TEAM 2021-22

**THIS GROUP IS QUOTED WITHOUT WATER QUATILY **

Included with Wonderware by AVEVA Premium Customer First Program are the following services:

- Emergency 24/7/365 Technical Telephone Support
- Wonderware by AVEVA Direct Technical Support: Access to technical resources at both the local distributor and directly from AVEVA
- No Charge for Version Upgrades (*Please note that no charge version upgrades are only available while the CF contract is valid)
- Access to the Wonderware by AVEVA Global Customer Support Website Access: Search for answers to your questions and log and track cases
- Customer Support Shipments Including New Releases of Software, maintenance releases, Service Packs, and Patches, updates and hotfixes
- Online Training Webinars: Access to library of eLearning webinars
- Support Usage and Summary Reports: Automatically receive a monthly summary of all of your support activity
- Software Asset Manager

Please note: Customer first support contracts START from the date of license issue and are due for renewal one (1) year after date of contract inception. Support is calculated based on the list price of all licenses at the site.

Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1 Line:4	CF-PREMIUM-R-WW CFA# 46086, Customer FIRST - Premium - Renewal - WW HMI, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$24,160.00	\$24,160.00
1 Line:5	CF-PREMIUM-R-HST CFA# 46086, Customer FIRST - Premium - Renewal - Historian, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$8,260.00	\$8,260.00
1 Line:6	CF-R-RFO CFA# 46086, Customer FIRST Renewal for AVEVA Reports for Operations, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$1,295.00	\$1,295.00
				Sub-Total	\$33,715.00

PO Number:

Duration: This quote is valid for 30 days. FOB: Healdsburg, CA

Freight: Prepaid and Add

Terms: Net 30 Days

Pages: 3 of 3

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(866) 966-3376

QUOTE

266223.4

CITYRI

WW by Aveva - Water Quality 2-YR Support

08/11/2021

Direct
Revision Delivered

Attn: **Steve Amsden**
CITY OF RIVERSIDE
direct ((95) 1) -351- 6185
fax ((95) 1) -352- 3908

From: Ty Brown
ty.brown@california.wonderware.com
direct (707) 473-3176
main (866) 966-3376
fax (707) 473-3190

Ship To: CITY OF RIVERSIDE
5950 ACORN ST.
RIVERSIDE, CA 92504

Bill To: CITY OF RIVERSIDE
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According to our records, your Wonderware Customer First Agreement # 46086 will expire on 08/31/2021.

Customer Site ID: 10591, City of Riverside PWD, 5950 Acorn Street, Riverside, California 92504

Moving to Site ID# 104126, City of Riverside, 5901 Payton Road, Riverside CA 92504

HMI License(s) covered:

480267, 541365, 544278, 525714528393, 528394, 545995, 582393
751022, 751023, 751024, 751025, 751026, 751027, 804917, 804918
804919, 804920, 804921, 804922, 804923, 1062920, 1062921, 1062922
1062923, 1062924, 1062925, 1062926, 1062927, 1355159, 1355160
1393314, 1393315, 1393316, 1416923, 1416924, 1416925, 1416926
1416927, 1434195, 1434196, 1434197, 1434198, 1434199, 1446042
1446043, 1446044, 1446045, 1446046, 1446047, 1446048, 1446049
1446050, 1446051, 1446052, 1446053, 1446054, 1446055, 1446056
1446057, 1446058, 1446059, 1446060, 1446061, 1446062, 1446063
1446064, 1446065, 1446066, 1446067, 1446068, 1446069, 1446070
1446071, 1446072, 1446073, 1446074, 1446075, 1446076, 1446077
1446078, 1446079, 1457609, 1485144, 1489953, 1654794, 1654795
1878760, 1878761, 349124, 2139238, 414889

HST License(s) covered:

528395, 548596, 832262, 1982903, 409084 & 987098

Note: Quote reflects that license SN# 562133 (Dev Small 64-tag) will be deactivated. Please note that deactivation request must be made in writing at time of purchase. Should you decide to reactivate the license at a later date, please note that reactivation fees, upgrades fees and support fees may apply.

Please send your renewal order as soon as possible to avoid a lapse in service and late renewal fees.

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- Minimize the risks of lost productivity and threats to safety.
- Ensure the integrity and performance of your operation's assets.

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Terms: Net 30 Days

Pages: 1 of 3

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california.wonderware.com



AVEVA Distributor

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WW by Aveva - Water Quality 2-YR Support

08/11/2021

Direct
Revision Delivered

Attn: **Steve Amsden**
CITY OF RIVERSIDE
direct ((95) 1) -351- 6185
fax ((95) 1) -352- 3908

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Premium Support - Water Quality TEAM - 2021-23

****THIS QUOTE MUST BE PURCHASED WITH 1GROUP OF RPU Q#247812****

Included with Wonderware by AVEVA Premium Customer First Program are the following services:

- Emergency 24/7/365 Technical Telephone Support
- Wonderware by AVEVA Direct Technical Support: Access to technical resources at both the local distributor and directly from AVEVA
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Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1 Line:1	CF-PREMIUM-R-WW CFA# 46086, Customer FIRST - Premium - Renewal - WW HMI, Exp 08/31/2023	1 Estimated 1-2 Weeks	N	\$81,700.00	\$81,700.00
1 Line:2	CF-PREMIUM-R-HST CFA# 46086, Customer FIRST - Premium - Renewal - Historian, Exp 08/31/2023	1 Estimated 1-2 Weeks	N	\$40,255.00	\$40,255.00

Sub-Total \$121,955.00

Base Quotation Pricing Summary

Availability:

- Part availability is subject to change and is based on the availability at the time this quote was created.
- Time in transit is subject to change depending on the "Ship To" address that is provided by the customer at the time the order is placed and the method in which customer requests that the part(s) ship.
- For "In Stock" parts, orders must be received by 3:00PM PST to ship same day.
- For Factory Stock parts, please allow approximately one week for delivery via our standard shipping methods.

Freight is NOT included in this total. Your final invoice may include freight charges.

Taxable: \$0.00
Non-Taxable: \$121,955.00
Subtotal: \$121,955.00
Tax (8.75%): \$0.00
Freight: TBD
TOTAL: \$121,955.00

PO Number:

Duration: This quote is valid for 30 days. FOB: Healdsburg, CA

Freight: Prepaid and Add

Terms: Net 30 Days

Pages: 2 of 3

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Optional Items Not Included in Base Quotation

Premium Support - Water Quality TEAM 2021-22 without RPU TEAM

THIS GROUP WILL REQUIRE A NEW SITE ID Removed from Site ID# 10591

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Quantity	Part Number/Description	Availability*	Tax	Price	Extension
1 Line:3	CF-PREMIUM-R-WW CFA# 46086, Customer FIRST - Premium - Renewal - WW HMI, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$39,950.00	\$39,950.00
1 Line:4	CF-PREMIUM-R-HST CFA# 46086, Customer FIRST - Premium - Renewal - Historian, Exp 08/31/2022	1 Estimated 1-2 Weeks	N	\$19,685.00	\$19,685.00
				Sub-Total	\$59,635.00

PO Number:

Duration: This quote is valid for 30 days. **FOB:** Healdsburg, CA

Freight: Prepaid and Add

Terms: Net 30 Days

Pages: 3 of 3

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