### **MINUTES**

# **GOVERNMENTAL AFFAIRS COMMITTEE** Wednesday, June 7, 2017, 3:30 p.m. **Art Pick Council Chamber**

PRESENT:

Vice Chair Gardner and Member Davis

ABSENT:

Chair Melendrez

STAFF PRESENT: Sherry Morton, Kristi Smith, Marianna Marysheva, Alex Nguyen, Stephanie Holloman, Margie Haupt, Christie Gomez, La Wayne Hearn.

and Cheryl Johannes

ALSO PRESENT: None

Vice Chair Gardner called the meeting to order at 3:30 p.m.

### NON-PUBLIC FORUM FOR PEDESTRIAN MALL DURING HIGH TRAFFIC DAYS

Following discussion, motion was made by Member Davis and seconded by Vice Chair Gardner recommending staff add Chapter 13.21 to the Riverside Municipal Code Chapter establishing a non-public forum on the Pedestrian Mall during high traffic days, including language to make it safety-based and forward to the City Council for consideration. Motion carried unanimously.

DEPARTMENTAL INITIATIVES AND PROCESSES - IMPROVE AND ENHANCE CUSTOMER SERVICE EXPERIENCE FOR EXTERNAL AND INTERNAL CUSTOMERS Following discussion and without formal motion, the Committee unanimously received and order filed the update on initiatives and/or changes to processes from various City departments to improve and enhance the customer service experience for external and internal customers.

### ORAL COMMUNICATIONS FROM THE AUDIENCE

There were no oral communications at this time.

## ITEMS FOR FUTURE GOVERNMENTAL AFFAIRS COMMITTEE CONSIDERATION AS REQUESTED BY MEMBERS OF THE COMMITTEE

Member Davis requested a report on a policy to regulate and set rates for ambulatory and basic life support transportation services to a future Public Safety Committee meeting or other appropriate City Council Standing Committee.

The Governmental Affairs Committee adjourned at 4:08 p.m.

Respectfully submitted,

Assistant City Clerk