

*City of Arts & Innovation*

## **BOARD OF PUBLIC UTILITIES CUSTOMER RELATIONS/FINANCE COMMITTEE MINUTES**

MONDAY, JUNE 21, 2021, 9 A.M.  
VIRTUAL MEETING  
PUBLIC COMMENT VIA TELEPHONE  
3900 MAIN STREET, RIVERSIDE, CA 92522

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PRESENT: Members David Crohn and Deborah Cherney

ABSENT: Chair Elizabeth Sanchez-Monville

Member Crohn called the meeting to order at 9:00 a.m. and led the Pledge of Allegiance to the Flag.

### ORAL COMMUNICATIONS FROM THE AUDIENCE

There was no one wishing to address the Customer Relations/Finance Committee.

### DISCUSSION CALENDAR

#### RESTART UTILITY BILL REPAYMENT PROGRAM

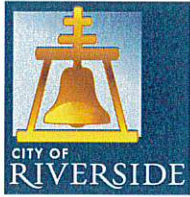
Following discussion, it was moved by Member Cherney and seconded by Member Crohn to forward the following recommendations to the Board of Public Utilities for consideration and recommend that the City Council (1) implement the revised Restart Utility Bill Repayment Program for all customers that have been adversely impacted by the COVID-19 pandemic to be effective within 60 days of the City Council reversing the March 17, 2020, direction to suspend discontinuance of service for nonpayment of water, electric, sewer and refuse utility; (2) authorize the City Manager, or designee, to implement the Restart Utility Bill Repayment Program for all customers that have been adversely impacted by the COVID-19 pandemic to be effective within 60 days of the City Council reversing the March 17, 2020, direction to suspend discontinuance of service for nonpayment of water, electric, sewer and refuse utility services; and (3) approve the Restart program with (a) flexibility to meet the needs of customers; (b) a down payment recommended but flexible based on the needs of customers; and (c) options for payment escalations to help ease some customers into the plan. The motion carried unanimously.

#### RIVERSIDE PUBLIC UTILITIES CASH RESERVE POLICY

Following discussion, it was moved by Member Crohn and seconded by Member Cherney to forward the recommendation to the Board of Public Utilities for consideration and recommend the City Council approve the updated Riverside Public Utilities Cash Reserve Policy. The motion carried unanimously.

#### RIVERSIDE PUBLIC UTILITIES REAL PROPERTY FINANCIAL MANAGEMENT POLICY - ASSEMBLY BILL 1486

Following discussion, it was moved by Member Cherney and seconded by Member Crohn recommending that the Board of Public Utilities (1) adopt revisions to the Riverside Public



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Utilities Real Property Financial Management Policy to include the provisions of Assembly Bill 1486; and (2) approve staff's recommendation to update the Real Property Financial Management Policy every five years, rather than every two years. The motion carried unanimously.

ITEMS FOR FUTURE BOARD OF PUBLIC UTILITIES CONSIDERATION

Member Crohn requested information regarding loss of water due to possible metering problems and budget based methods for billing water.

The Board of Public Utilities Customer Relations/Finance Committee adjourned at 10:45 a.m.

Respectfully submitted,

EVA ARSEO  
Assistant City Clerk