

City of Arts & Innovation

BOARD OF PUBLIC UTILITIES CUSTOMER RELATIONS/FINANCE COMMITTEE MINUTES

MONDAY, NOVEMBER 15, 2021, 9 A.M.

VIRTUAL MEETING

PUBLIC COMMENT VIA TELEPHONE

PRESENT: Chair Elizabeth Sanchez-Monville and Members David Crohn, Gildardo Ocegüera, and Deborah Cherney

ABSENT: None

Chair Elizabeth Sanchez-Monville called the meeting to order at 9:00 a.m. and led the Pledge of Allegiance to the Flag.

ORAL COMMUNICATIONS FROM THE AUDIENCE

There was no one wishing to address the Customer Relations/Finance Committee.

Member Ocegüera arrived during the following item.

CONSENT CALENDAR

It was moved by Member Cherney and seconded by Member Crohn to approve the Consent Calendar as presented below affirming the actions appropriate to each item. The motion carried unanimously.

MINUTES

The minutes of the meetings of October 18, 2021, were approved as presented.

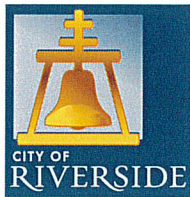
DISCUSSION CALENDAR

WATER RULE 17 AND ELECTRIC RULE 21 BILL DISPUTE PROCESSES UPDATE - PUBLIC HEARING REQUESTED

Following discussion, it was moved by Member Ocegüera and seconded by Member Cherney to (1) receive and order filed the introduction of the bill dispute processes in Water Rule 17 and Electric Rule 21; (2) recommend staff forward the report regarding bill dispute processes in Water Rule 17 and Electric Rule 21 to the full Board of Public Utilities for further discussion including protocol for Board member and employee involved billing disputes and an overview of the Bill Adjustment Rule; and (3) request staff initiate the public hearing process for revisions to the Water Rule 17 and Electric Rule 21. The motion carried unanimously.

ITEMS FOR FUTURE CUSTOMER RELATIONS/FINANCE COMMITTEE CONSIDERATION

Chair Sanchez-Monville requested a future discussion regarding grant funding policies.



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The Board of Public Utilities Customer Relations/Finance Committee adjourned at 9:35 a.m.

Respectfully submitted,

LORENA VERDUSCO
Deputy City Clerk