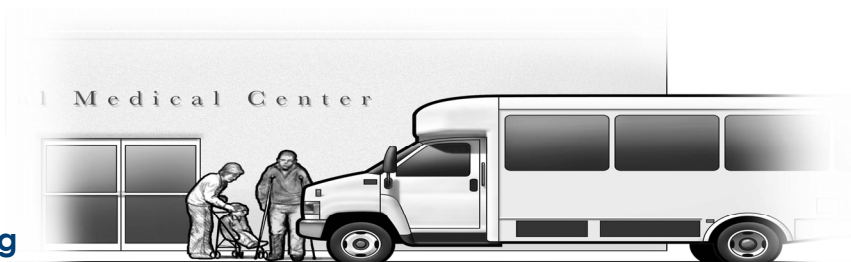




Special Transportation Update

Parks, Recreation and Community Services Department

**Commission on Aging
May 15, 2023**



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1

Transit Makes Life Easier



Mission Statement

"Our mission is to transport the seniors and disabled community within the City of Riverside with an atmosphere that fosters independence and positive morale; while building relationships by providing a safe and efficient service."



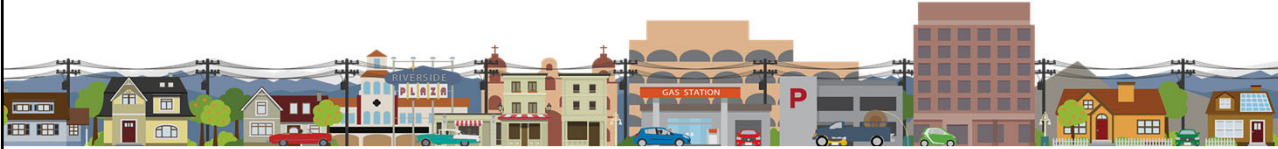
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2

Transit Personnel



23 - Bus Drivers	1 – Senior Office Specialist
5 - Dispatchers/Schedulers	1 – Senior Management Analyst
2 - Operations Supervisors	1 – Transit Manager







3

Who do we serve and what do we do...

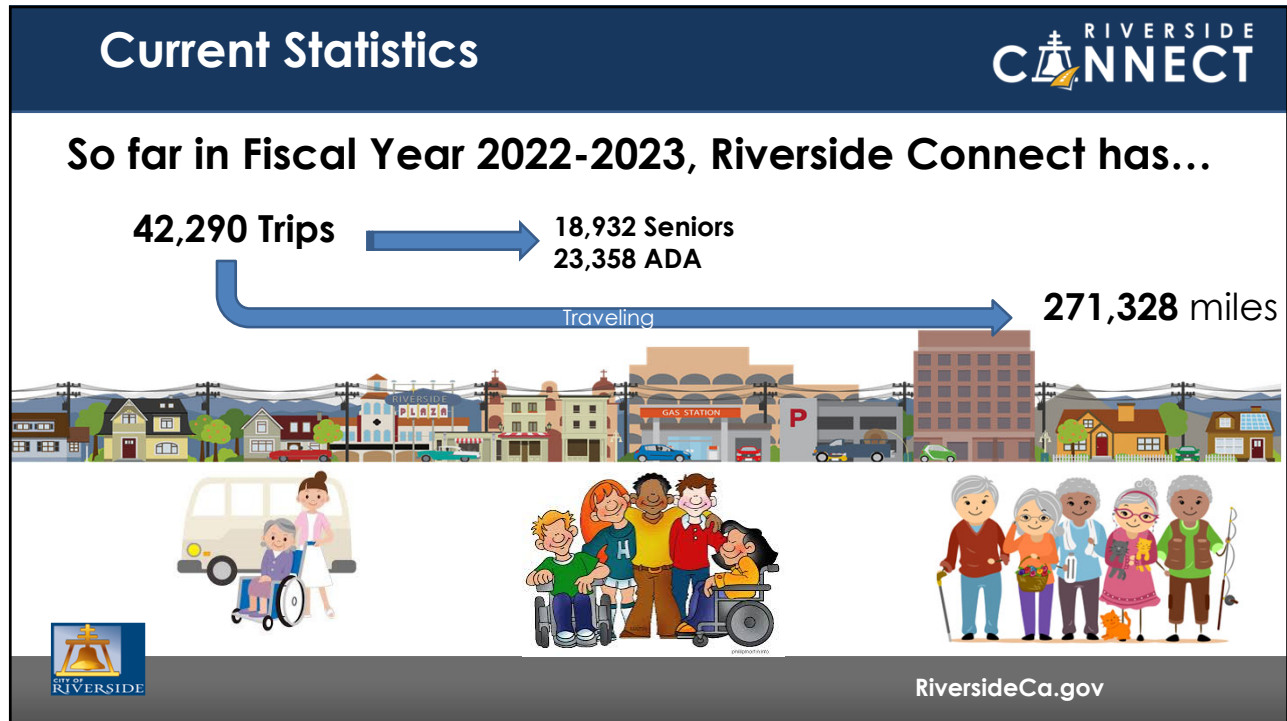


 Established in 1975 7 Days/ 363 Days per year 36 Mini-Buses 250-300 rides per day (Pre COVID = 400 – 500 rides per day)	 Disabled 22,985 FY2021-22 FY19-20 = 44,737	Seniors Over 60  26,153 FY2021-22 FY19-20 = 37,103
 Service Area 81.54 Sq. Miles	 Miles Traveled 369,209 FY2021-22 FY19-20 = 475,855	 On Time Performance 98.6%
 Medical/Dialysis Appointments	 Shopping	 Restaurant/ Social Events
 Workshops / Employment		





4

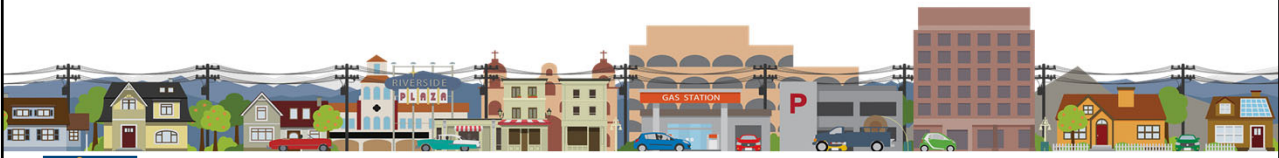


5

Moving Forward...



- Mobility on Demand
- Potential fare increase in the near future.





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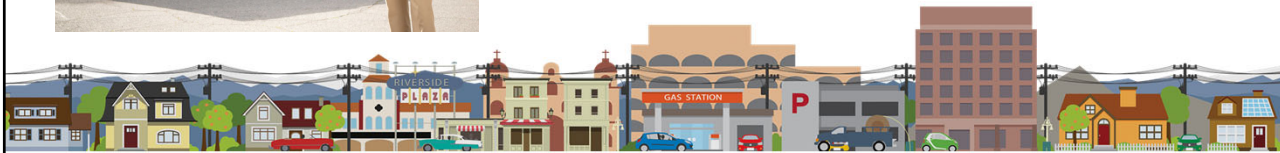
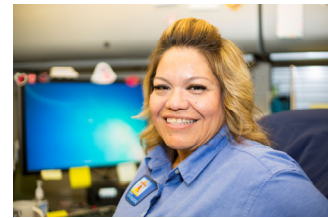
6

Questions?



City of Riverside - Special Transportation

951-687-8080



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