

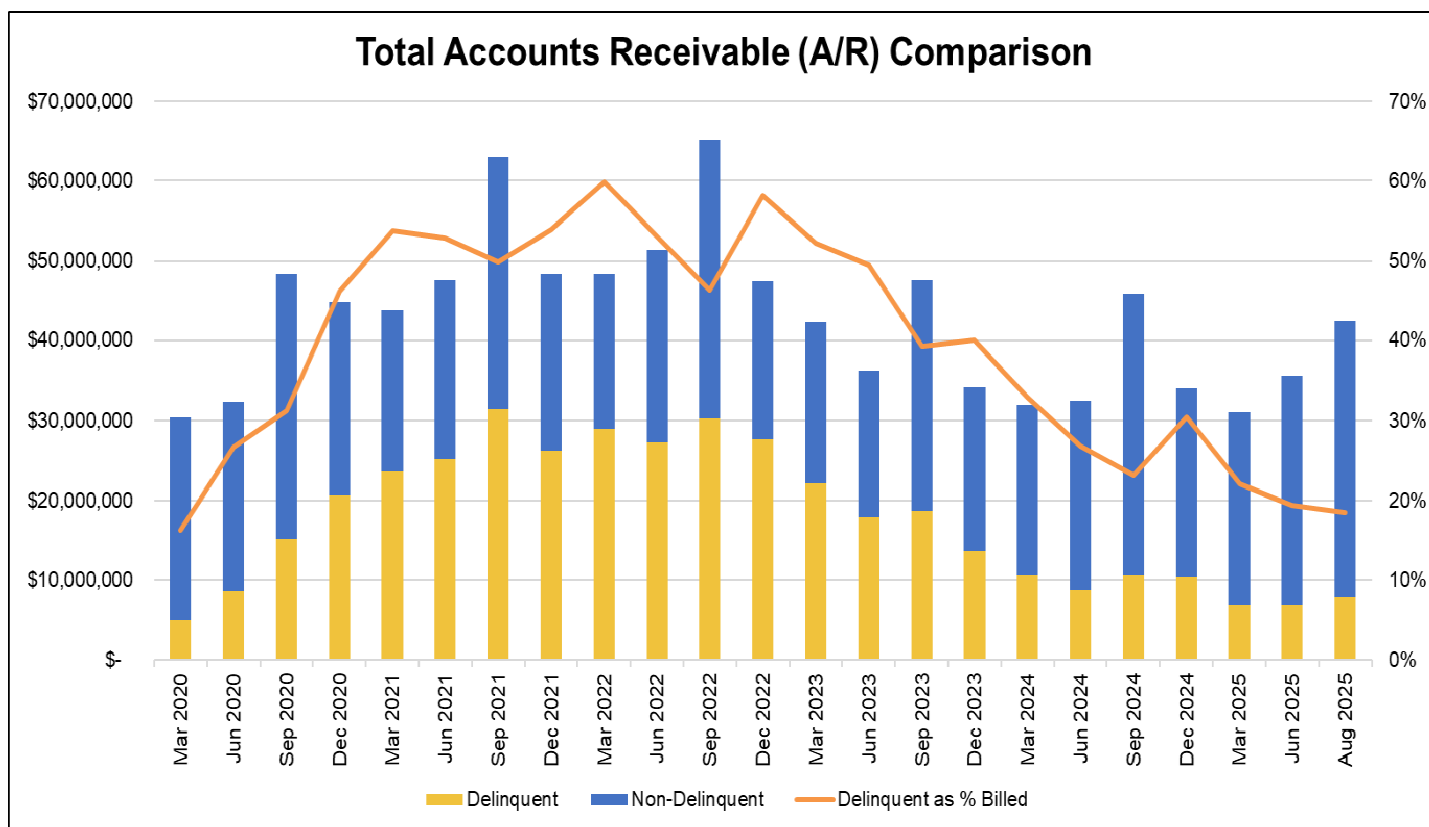
Accounts Receivable & Delinquencies

As of August 31, 2025

Electric & Water

Accounts Receivable

The chart below includes account information through August 31, 2025. Accounts receivable for all services including electric, water, sewer, and refuse have decreased by -2% or -\$0.8 million from \$43.3 million in August 2024 to \$42.5 million on August 31, 2025. During the same period, delinquent accounts receivable have decreased -29% or -\$3.1 million from \$10.9 million in August 2024 to \$7.8 million on August 31, 2025.



- Notes:
1. Delinquent account balances include both active and inactive accounts.
 2. Receivables rose during the pandemic but have since decreased.

Collections

As of August 31, 2025, inactive accounts receivable totals were \$1.8 million for all services. Residential was \$1.0 million or 59% of the total and commercial was \$0.8 million or 41% of the total. In August 2025, approximately 353 electric, water, sewer and refuse accounts totaling \$0.2 million were sent to the collection agency for unpaid and delinquent utility bills.