

# Homelessness Action Plan Update

## Housing and Human Services

Housing and Homelessness Committee  
April 27, 2026

RiversideCA.gov

## MISSION

Reduce homelessness by creating and maintaining affordable housing and programming utilizing a whole-person care approach to support individuals and families to achieve housing stability and self-sufficiency.

# PROGRAM OUTCOMES

July 1, 2025 – December 31, 2025



# HOMELESSNESS ACTION PLAN GOALS







ADOPTED ON OCTOBER 11, 2022



## GOAL #1

Increase Housing Production with a Focus on Affordability

- 
 Ensuring 90% of expiring affordable housing covenants are maintained.
- 
 5% increase in affordable housing units' inventory.
- 
 55 for-sale market and affordable housing units built annually
- 
 5% increase in number of sites developed from 2018 Housing First Plan



# GOAL #1

Increase Housing Production with a Focus on Affordability



Carryout the development of 689 affordable housing units in the pipeline for development



550 market rate and affordable housing units built annually



# GRAND OPENINGS



Aspire



Vista de La Sierra

# HOUSING NEEDS



Regional Housing Needs Assessment – Permitted by CY 2021  
and 2022

Income Category	RHNA Allocation	Total Units	Total Remaining RHNA by Income Level
Very Low	4,861	47	4,814
Low	3,064	284	2,780
Moderate	3,139	259	2,880
Above Moderate	7,394	3,023	4,371
<b>TOTAL RHNA</b>	<b>18,458</b>	<b>3,613 (20%)</b>	<b>14,845 (80%)</b>



## GOAL #2

Increase the Availability of Services with a Focus on Physical, Mental Health, and Substance Abuse Disorder Treatment







Implementation of Care Court on January 1, 2025



## GOAL #2

**Infrastructure Increase the Availability of Services with a Focus on Physical, Mental Health, and Substance Abuse Disorder Treatment**


-  Increase number of social work interns by 15% annually  
 - Change goal from annually to three years
-  Increase in skills to reduce re- traumatized/confidence/job satisfaction among the Public Safety and Engagement Team (PSET), Parks and Neighborhood Specialist (PANS) Team, and Outreach Workers by 45% annually  
 - Need to change focus on job satisfaction and create a survey to track results
-  Refer 96 individuals to “physical and behavioral health” resources annually  
 - Add data field to ArcGIS 123 Survey for PSET and Access Center and partnering agencies data reports.
-  Refer 15 individuals annually to the Home Court Program annually.  
 - Add data field to ArcGIS 123 Survey for PSET and Access Center and partnering agencies data reports.

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## GOAL #2

**Infrastructure Increase the Availability of Services with a Focus on Physical, Mental Health, and Substance Abuse Disorder Treatment**




-  Increase the number of people who are successfully placed from street outreach by 25% annually  
 - Update goal to successfully placed in shelter and treatment programs

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## GOAL #2

**Increase the Availability of Services with a Focus on Physical, Mental Health, and Substance Abuse Disorder Treatment**

- 
 Decrease homelessness amongst “chronically homeless” by 5% annually\*
- 
 Decrease homelessness amongst those struggling with substance abuse by 5% annually\*
- 
 Increase the number of people who accept services from the PSET and the street nurse by 25% annually  
 - *Remove street nurse from the goal*




*\*Data collected every other year through Riverside County Point-in-Time Count*

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## GOAL #3

**Prevent Homelessness**

- 
 84% rental assistance programs retention rate annually
- 
 15% increase in unduplicated number of households assisted through rental assistance programs in 2023 with 10% thereafter
- 
 Enroll 6 individuals through the Shared Housing Program annually



## GOAL #3

### Prevent Homelessness

5% annual increase of seniors assisted through the Office of Homeless Solutions referred to Riverside County In-Home Supportive Services (IHSS)



- Replace "assisted through Office of Homeless Solutions with IHSS" with "assisted through Housing and Human Services senior programs"



Refer 75 households annually to an employment assistance program

- Change goal to refer at least 80% of households in shelter and housing that can work

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## GOAL #3

### Homeless Prevention



5% annual decrease in homelessness amongst those who are justice involved\*

*\*Data collected every other year through Riverside County Point-in-Time Count*

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## SUCCESS STORIES



## GOAL #4

Increase Availability and Effectiveness of Emergency Shelter



Increase the number of emergency shelter beds by 25% in 2023

*- Committee to review this goal as funding is needed to stand up additional shelter beds and cover ongoing operational costs*



Increase the number of people exiting from emergency shelter to housing by 10% annually



## GOAL #4

### Increase Availability and Effectiveness of Emergency Shelter



Decrease the number of unsheltered people by 10% annually  
 - *Increased by 1.5% from 2023 (605) to 2025 (614)\**



Increase the number of people accepting shelter from the Public Safety and Engagement Team and Outreach teams by 25%  
 - *Ability to collect unduplicated data on began on 12/18/2025*

*\*Data collected every other year through Riverside County Point-in-Time Count*



## GOAL #5

### Expand Public Awareness



Annual increase of 311 calls related to homeless activities by 25%, decreasing emergency 911 calls related to homelessness  
 - *Request Fire to provide monthly reports to HHS staff to identify high frequent utilizers of services*



50% increase in traffic to the Office of Homeless Solutions web page annually  
 - *Replace OHS with HHS*



## GOAL #6

### Coordinated Regional Infrastructure



Attend 25 Continuum of Care (CoC) and committee meetings annually and advocate for the increase of shelter beds, mental health programs, and affordable housing based on a gap analysis



Increase number of emergency shelter beds throughout Riverside County by 10% by 2024



## GOAL #6

### Coordinated Regional Infrastructure



Maintain 50 Cold Weather Shelter Program beds annually  
 - *Recommend removing goal due to Cold Weather Shelter Program which was funded by Riverside County and they are looking for other locations in Riverside County to stand up this program*

## RECOMMENDATIONS

That the City Council receive and file the presentation on the Homelessness Action Plan update and provide any feedback on recommendations changes including the following:

1. Replace any reference of Office of Homeless Solutions with Housing and Human Services;
2. Change the reporting period to July 1st to June 30th;
3. Provide the Committee with annual updates in September; and
4. Remove 7382 and 7384 Garden Street from the Housing First Plan sites.