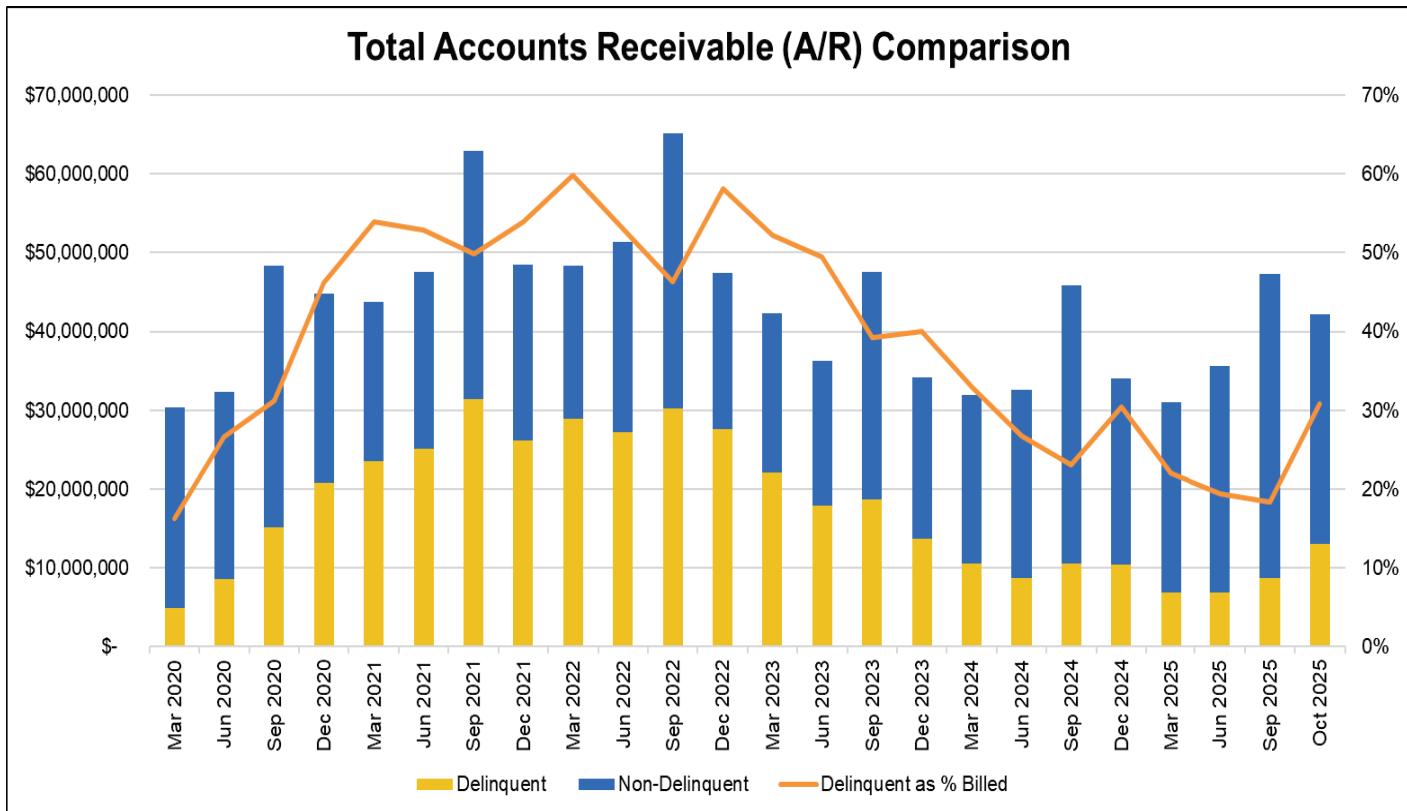


# Accounts Receivable & Delinquencies

As of October 31, 2025

## Electric & Water Accounts Receivable

The chart below includes account information through October 31, 2025. Accounts receivable for all services including electric, water, sewer, and refuse have decreased by -0.2% or -\$0.1 million from \$42.3 million in October 2024 to \$42.2 million on October 31, 2025. During the same period, delinquent accounts receivable have increased 3% or \$0.3 million from \$12.7 million in October 2024 to \$13.0 million on October 31, 2025.



Notes: 1. Delinquent account balances include both active and inactive accounts.  
 2. Receivables increased during the pandemic but have since decreased.

## Collections

As of October 31, 2025, inactive accounts receivable totals were \$1.4 million for all services. Residential was \$1.2 million or 89% of the total and commercial was \$0.2 million or 11% of the total. In October 2025, approximately 594 electric, water, sewer and refuse accounts totaling \$0.2 million were sent to the collection agency for unpaid and delinquent utility bills.