

**City of Riverside**  
**Salary Survey - Utilities Principal Programs and Service Representative**  
**8/25/2023 (w 3% COLA)**

<b>Agency</b>	<b>Classification</b>	<b>Min Monthly</b>	<b>Max Monthly</b>	<b>EDU</b>	<b>EXP</b>
City of Anaheim	Senior Resources Programs Specialist	\$9,255	\$13,882	BA	6 years
Western Municipal Water District	Senior Customer Experience Representative	\$9,201	\$13,694	BA	6 years
City of Burbank	Marketing Associate (Utilities)	\$10,170	\$13,374	BA	3 years
City of Pasadena	Customer Program Manager	\$10,206	\$12,757	BA	6 years
Eastern Municipal Water District	Public Affairs Officer II	\$9,580	\$11,929	BA	4 years
Inland Empire Utilities Agency	Senior External Affairs Specialist	\$9,462	\$11,528	BA	5 years
Irvine Ranch Water District	Community Relations Specialist	\$7,481	\$11,166	AA	5 years
<b>City of Riverside</b>	<b>Utilities Principal Programs and Service Representative</b>	<b>\$8,231</b>	<b>\$11,025</b>	<b>BA</b>	<b>3 years</b>
City of Long Beach	Community Program Specialist V	\$8,033	\$10,943	Not specified	4 years
City of Glendale	Public Benefits Charge Coordinator	\$6,615	\$9,621	BA	2 years
City of Escondido	No comparable classification				
City of Ontario	No comparable classification				
City of Corona	No comparable classification				
City of Fullerton	No comparable classification				
City of Redlands	No comparable classification				
City of Oceanside	No comparable classification				
City of Murrieta	No comparable classification				
County of Riverside	No comparable classification				
City of Costa Mesa	No comparable classification				
City of Huntington Beach	No comparable classification				
Average Compensation of Max salary		\$12,099			
COR Comparison Against Average Compensation		-9.74%			
Median Compensation		\$11,929			
COR Comparison Against Median Compensation		-8.20%			
% of Maximum Rate		79%			