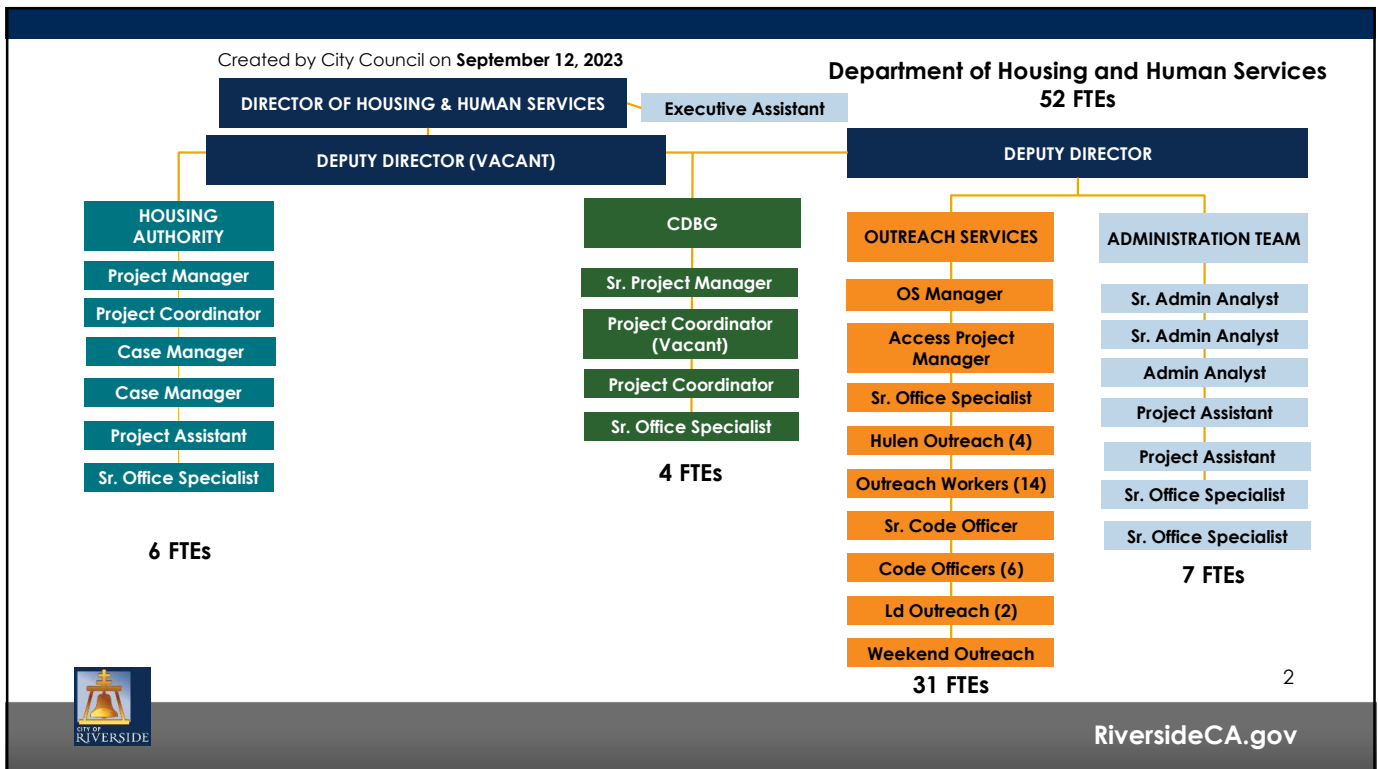


HOUSING AND HUMAN SERVICES

Human Relations Commission
August 27, 2026

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1



2

2

MISSION STATEMENT

Provide multi-disciplinary services and support to the City's vulnerable populations and residents that foster resilience, self-sufficiency, housing stability and enhance the quality of life for all.



3

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3

Most Common Causes of Homelessness



4

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4

PUBLIC SAFETY & ENGAGEMENT TEAM

- Addressing quality of life issues on public property while offering programs and services
- Two Police Officers
- One Code Enforcement Officer
- Two Outreach Workers
- One Substance Abuse Counselor and Peer Support Specialist (on two teams)



5

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5

PSET PERFORMANCE OUTCOMES

Performance Period

July 1, 2025 – June
2026

July 1, 2024 – June
30, 2025



7,336*

6,833

No. of Contacts



241

391

Accepted Services



3,070

2,386

Code Notices



225

166

Citations



671

678

Arrests



33

38

Vehicle Tows



736

496

Tons Removed⁶



*DUPLICATED

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6

CONTRACTED ENCAMPMENT CLEANUP

- Riverside County Flood Control
 - February 27, 2024, executed contract
 - Contract value: \$225,000
 - Clean-up occurs after 72-hour tagging period
 - Contract term ends on June 30, 2027

- State of California Department of Transportation
 - August 27, 2025, executed contract
 - Contract value: \$400,000
 - Clean-up occurs after 48-hour tagging period
 - Contract term ends on June 30, 2027



7

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7

TRESPASSING AUTHORIZATION PROCESS FOR PRIVATE PROPERTY



Police Department

City of Arts & Innovation

Please take a moment to fill out the attached Trespass Arrest Authorization form for your location. Return your completed form to the Riverside Police Department.

Please be sure to include the property address and name of business. Please do not fill out the Premise History information. *For posted properties, the authorization shall be in effect for twelve (12) months from the date given below, unless revoked in a written notice signed you and delivered to the Riverside Police Department. For non-posted properties, the authorization shall be in effect for no longer than 30 days.* The following is the required sign verbiage:

**NO TRESPASSING
OR LOITERING
VIOLATORS SUBJECT TO ARREST
CPC 602
Riverside Police Department
(951) 354-2007**

Sign should measure no less than 18 x 24 and be conspicuously posted at every walkway and driveway.

Please feel free to call your Neighborhood Policing Center (NPC) Police Service Representative with questions/concerns.

NORTH: Donna Granillo, e-mail: Dgranillo@riversideca.gov (951) 826-8721, Fax (951) 826-8726

EAST: Lashon Halley, e-mail: lhalley@riversideca.gov (951) 826-5297, Fax (951) 826-8726

CENTRAL: Laura Monteleone, e-mail: L.Monteleone@riversideca.gov (951) 353-7962, Fax (951) 353-7967

WEST: Jonelle Gonzalez, e-mail: JGonzalez@riversideca.gov (951) 353-7969, Fax (951) 353-7967



8

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8

UNHOUSED TRANSPORTATION ORDINANCE

ORDINANCE NO. 7774

AN ORDINANCE OF THE CITY OF RIVERSIDE, CALIFORNIA, AMENDING TITLE 9 OF THE RIVERSIDE MUNICIPAL CODE BY ADDING CHAPTER 9.56 REPORTING OF TRANSPORT OF PERSONS WHO LACK A FIXED, REGULAR, AND ADEQUATE NIGHTTIME RESIDENCE.

- Initial Notice
- Confirmation Notice
- Exemptions when transporting a person to be:
 - Booked into county jail or designated custody alternative facility
 - Treated at a license hospital or medical facility
 - Attend a verified appointment with a governmental or nonprofit social service provider
 - Attend a verified hearing at the Riverside County Superior Court
 - Dropped off activities undertaken by the City within the city
 - Operations of governmental provider of public transportation, such as the Riverside Transit Agency



9

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9

WHO TO CALL

DEPARTMENT OF HOUSING AND HUMAN SERVICES
WE'RE HERE TO HELP

WHO TO CALL

MENTAL HEALTH CRISIS
A field-based crisis response team consisting of Clinical Therapists, Behavioral Health Specialists, and Peer Support Specialists working collaboratively with Law Enforcement, Emergency Department personnel, and community members to divert individuals into behavioral health crisis to the appropriate level of needed care.
(951) 686-HELP

SAFETY CONCERN
(NON-LIFE THREATENING)
**Riverside Police Department
Non-Emergency Dispatch**
(951) 354-2007

LIFE THREATENING EMERGENCIES
911

HOMELESS OUTREACH SERVICES
311 **(951) 826-5311**
311 Mobile App | RiversideCA.gov/311

RiversideCA.gov/HHS
COMPASSION • SUPPORT • COMMUNITY



10

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10

CARE COURT

CALIFORNIA'S CARE COURT

Community Assistance, Recovery and Empowerment (CARE) Court is Governor Newsom's new plan to get Californians in crisis off the streets and into housing, treatment, and care.



ACTING EARLY TO GET PEOPLE THE SUPPORT THEY NEED

CARE Court is aimed at helping Californians who are suffering from untreated mental health and substance use disorders leading to homelessness, incarceration or worse.

Each person is connected with a court-ordered Care Plan and Supporter for up to 24 months.



SETTING THEM UP WITH AN INDIVIDUALIZED CARE PLAN

CARE Court connects a person with a care team in the community and can include clinically prescribed, individualized treatment with supportive services, stabilizing medication, and a housing plan.

CONFIDENTIAL CARE-100

FOR INFORMATION ON COMPLETING THIS FORM, SEE INFORMATION FOR PETITIONERS—ABOUT THE CARE ACT FROM CARE-100 (PDF) OR VISIT THE CARE ACT WEBSITE ON THE SELF-HELP WEBSITE AT <https://hennepin.court.ca.gov/self-help>, OR CONTACT YOUR LOCAL COURT'S SELF-HELP CENTER. TO FIND THE LOCATION AND HOURS OF THE SELF-HELP CENTER, CLICK <https://hennepin.court.ca.gov/self-help> AND VISIT THE SELF-HELP CENTER.

PETITION TO BEGIN CARE ACT PROCEEDINGS

1. I (enter your name here):
am asking the court to find that I (name of the person you want services for, who is called the respondent):
is eligible to participate in the CARE Act process. The respondent was born on (date of birth, if you know it) _____ or
I do not know the respondent's date of birth, but the respondent is (approximate age, in years) _____ years old.

2. I am 18 years of age or older and check all categories that apply to me:
a. ☐ A person who lives with the respondent.
b. ☐ A spouse or registered domestic partner, parent, sibling, child, or grandparent of the respondent.
c. ☐ A person authorized to act in place of the respondent's parent.
d. ☐ The director of the county behavioral health agency of this county.
e. ☐ A licensed behavioral health professional who is or has been, within the past 30 days, involved in supervising the treatment of the respondent.
f. ☐ The director of a hospital in which the respondent is hospitalized.
g. ☐ The director of a public or charitable organization, agency, or home.
h. ☐ Who is or has been, within the past 30 days, providing behavioral health services to the respondent.
i. ☐ Who is or has been, within the past 30 days, providing behavioral health services to the respondent.
j. ☐ The respondent.

3. I have interacted with the respondent on (describe when (give the date) you last saw them, and what happened when you interacted with the respondent):

☐ If you need more space for your answer, please use a separate piece of paper and label it as Attachment 3.

Page 1 of 3
Form adopted by the Superior Court of California, County of Riverside, on 08/12/2026. (CARE-100) (Rev. 08/12/2026)



11

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11

HULEN HOMELESS SERVICE CAMPUS



The Place
Approx. 33 Transitional Housing units
Under rehabilitation, rehabilitation
completed. Procuring program operator.



PSET's Office – Interior improvements
completed by September 2026



Bridge Housing
23 non-congregate shelter
beds



Emergency Shelter
90 congregate shelter beds
- 60 City contracted beds



Riverside Access Center
Interior rehabilitation
completed by October
2026

12

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12



**CITY OF RIVERSIDE
HOMELESS PREVENTION
PROGRAM**

EXPERIENCING A FINANCIAL CRISIS

+ RECEIVED



An Unlawful Detainer
(court eviction hearing
notice or court-ordered
eviction)

OR



A written notice of intent
to terminate a tenancy
from a landlord (includes
3-day pay or quit)

OR



A notice of rent increase
and unable to pay and
need one-time assistance

+ LACKS



Financial resources to sustain housing

ELIGIBILITY REQUIREMENT



**MUST BE RENTING
A HOUSING UNIT
IN THE CITY OF RIVERSIDE**



HOUSEHOLD INCOME CANNOT EXCEED
**50% OF AREA
MEDIAN INCOME**



ASSIST WITH UP TO
**3 MONTHS
OF RENTAL ASSISTANCE**

To apply, please email HomelessPrevention@RiversideCA.gov

- 7/1/2025 – 6/30/2026:
Assisted **105 households**
- Grant - Homeless
Housing, Assistance and
Prevention



13

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13

RENTAL ASSISTANCE PROGRAMS



Rapid Re-Housing Program

- Provide security deposits and rental assistance
- Case management
- Funded by: State HHAP and federal Emergency Solutions Grant (ESG)



Senior Rental Assistance Program

- Mobile Home Park Homeowners Rental Assistance (50-80% of AMI)
- Senior Rental Assistance
- Supplemental Senior Rental Assistance



14

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14

AFFORDABLE HOUSING

Existing:
3,547 units

Development Pipeline: 336 units

Permanent Supportive Housing (PSH) units:
24

Transitional Housing:
41 units

Mulberry Gardens – 209 units



Sunrise at Bogart – 23 PSH units



15

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15

INITIATIVES

- MOU with Riverside County for a Coordinated Response to Homelessness
- Collaborative with other cities in District 1
- Mayor's Initiative to Ending Youth and Veteran Homelessness
- Master leasing of rental units
- Shared Housing online platform



16



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16

QUESTIONS

Contact

Michelle Davis
Housing and Human Services Director
(951) 288-2251
mdavis@riversideca.gov



17

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