

FIRE DEPARTMENT OVERVIEW & EMPLOYEE RECOGNITION

Fire Chief Steve McKinster

City Council
December 3, 2024

RiversideCA.gov

1

FIRE DEPARTMENT MISSION

Our mission is to protect life, property, and the environment by providing exceptional and progressive, all-hazard emergency services, public education, and safety programs.



+43,451 Calls for service



+110 Calls for service per day



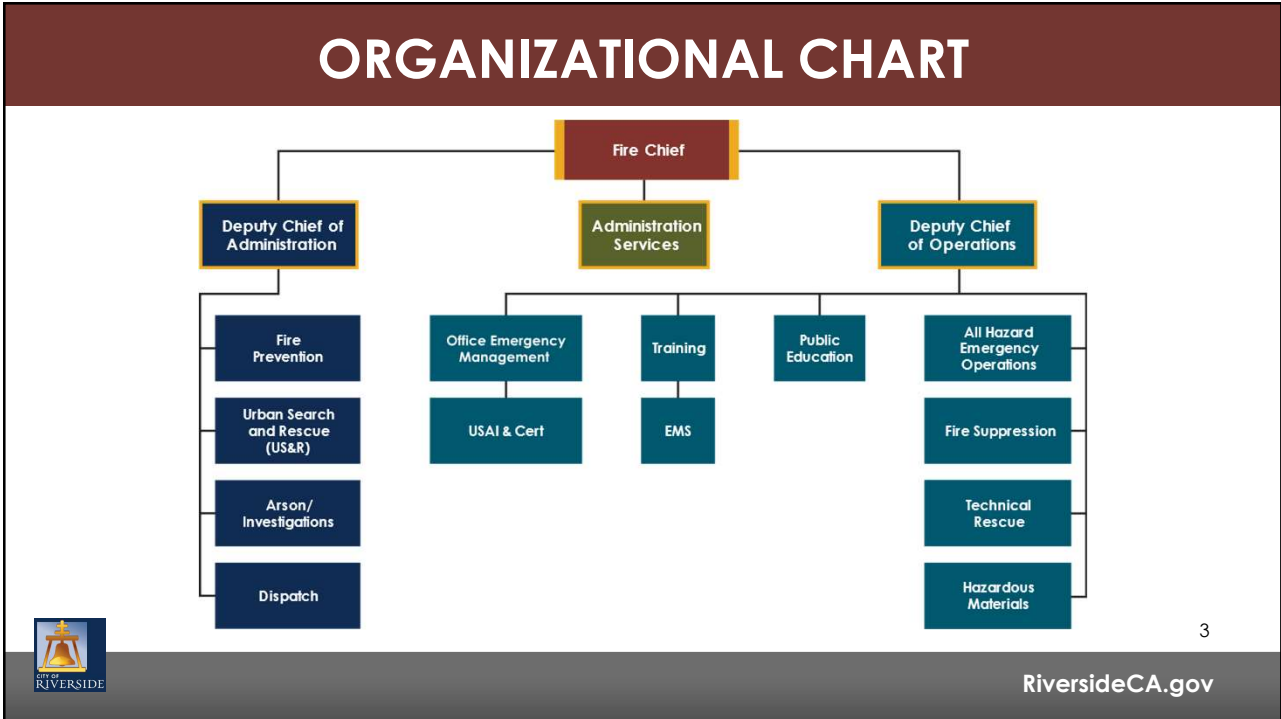
1 Call every 13 minutes



2

RiversideCA.gov

2



3



4

BUDGET SUMMARY

Division	FY 2023/24 Budget	Programs/Functions
Administration	\$2,885,836	Office of the Chief; Administration; Fiscal Management
Operations	\$59,251,270	Fire Suppression; Hazmat; Investigations
Training	\$647,577	Training
Prevention	\$1,760,660	Fire Marshal; Fire Safety Inspection; Plan Check; CUPA
Special Services	\$652,299	Emergency Operations Center, Grant Administration; CERT
Total	\$65,197,642	



2023 CALLS FOR SERVICE

43,451 Total Calls
 1.91% reduction from 2022

680 Fires

30,256 Medical Aids

183 Technical Rescue Calls

172 Hazardous Materials Calls

992 Wildland Calls

In 2023, 53,524 individual units promptly responded to 43,451 calls for service, collectively dedicating 18,926 hours to on-scene duties.

All Fire Calls

 **1,672** Total Calls for Service | **3.84%** of Total Call Volume

EMS/Rescue Calls

 **30,439** Total Calls for Service | **70.05%** of Total Call Volume

Homeless Related Calls

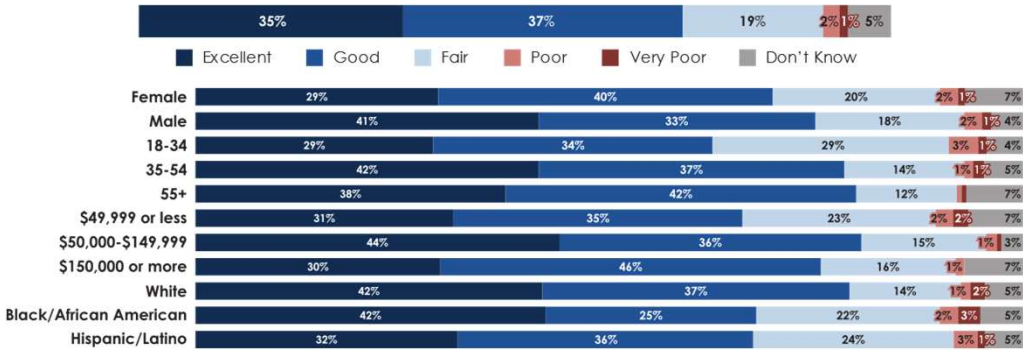
 **8,544** Total Calls for Service | **19.66%** of Total Call Volume



ACCOMPLISHMENTS

City of Riverside conducted "quality of life" public survey to gauge public opinion on various issues. Fire Department was #1 MOST POPULAR CITY SERVICE 72% favorable.

QUALITY OF FIRE PROTECTION SERVICES



RiversideCA.gov

ACCOMPLISHMENTS

- Completed Fire Department 2023-2028 Strategic Plan
- Maintained International Accreditation & Class 1 ISO Rating



FAST FACTS



ISO Class 1 Departments
503 in the United States | 44 in California



123 Departments that are both ISO Class 1 and Commission on Fire Accreditation International Accredited Nationally



5 Departments that are both ISO Class 1 and Commission on Fire Accreditation International Accredited in California

- Culver City
- Riverside
- Beverly Hills
- Torrance
- Burbank



RiversideCA.gov

VISION: LOOKING FORWARD

We will continue to be a world-class leader in providing progressive, professional, and exceptional fire-rescue and life safety services.



9

RiversideCA.gov

9

2023 EMPLOYEES OF THE YEAR



MARK THOMPSON
CAPTAIN
SWORN PERSONNEL



NOELLE TOERING
EMERGENCY MEDICAL SERVICES COORDINATOR
ADMINISTRATIVE PERSONNEL



10

RiversideCA.gov

10