

Development of the Plan included extensive stakeholder engagement, such as community meetings, Task Force discussions, partner input, and feedback from individuals experiencing homelessness. Input emphasized prioritizing vulnerable populations, expanding low-barrier and creative housing solutions, and fostering collective regional action.

The 2022 Plan aligned with state funding requirements, including the Homeless Housing, Assistance and Prevention (HHAP) grants and HOME Investment Partnerships-American Rescue Plan, and incorporated data from the 2022 Point-in-Time Count and stakeholder feedback to identify service gaps and target subpopulations. The Plan also reflected City Council direction on regional coordination, public safety considerations, and program evaluation.

DISCUSSION:

The Homelessness Action Plan was developed as a living document intended to evolve in response to changing community needs, emerging trends, and best practices in addressing homelessness. The proposed review and assessment of the Plan will provide an opportunity to evaluate existing strategies and identify updates to action items, timelines, partnerships, and performance measures to ensure continued alignment with City Council priorities.

The review process will consist of a series of six dedicated discussions, each focused on one of the Plan’s goal. The purpose of these discussions is to evaluate progress, identify challenges and opportunities, and consider modifications that will strengthen the City’s efforts to address homelessness. Each discussion will follow a four-state review process:

1. Review of the current goal objectives;
2. Assessment of progress made toward achieving the goal and associated timelines;
3. Evaluation of legislative and regulatory impacts affecting implementation; and
4. Consideration of proposed updates and recommendations.

The anticipated schedule for the Plan review process is as follows:

Topic		Anticipated Committee Date
Goal #1	Increase Housing Production with a Focus on Affordability	August 24, 2026
Goal #2	Increase the Availability of Services	September 28, 2026
Goal #3	Prevent Homelessness	October 26, 2026
Goal #4	Emergency Shelter	November 23, 2026
Goal #5	Expand Public Awareness	December 28, 2026
Goal #6	Coordinated Regional Infrastructure	January 25, 2027

At the conclusion of the review process, staff will prepare a comprehensive summary of committee feedback and recommendations. The summary, along with a draft updated Homelessness Action Plan, will be presented to the Housing and Homelessness Committee for final review. Following committee review, the final draft Homelessness Action Plan will be presented to the City Council for consideration and adoption.

Omnibus Updates

In addition, to goal-specific discussions and recommendations, staff anticipates making several administrative and organizational updates throughout the review process to ensure the Plan remains current and accurately reflects City practices. These updates include:

During the review process of the Homelessness Action Plan several updates will be made to the collective document including:

- Aligning goals, objectives, and performance measures with reporting periods associated with the Point-In-Time Count and the City's fiscal year; and
- Updating references to the Office of Homeless Solutions to reflect the current Housing and Human Services Department structure and responsibilities.

2022 Homelessness Action Plan Goal Overview:

Goal #1 - Increase Housing Production with a Focus on Affordability

- Ensure 90% of expiring affordable housing covenants are maintained.
- 5% increase in affordable housing units inventory.
- 550 market rate and affordable housing units built annually.
- 55 for-sale market rate and affordable housing units built annually.
- 5% increase in number of sites developed from 2018 Housing First Plan.
- Carry out the development of 689 affordable housing units in the pipeline for development.

Goal #2 - Increase the Availability of Services

- Increase number of social work interns by 15% annually.
- Increase in skills to reduce re-traumatized/confidence/job satisfaction among the Public Safety and Engagement Team (PSET), Parks and Neighborhood Specialist Team (PANS) and Outreach Workers by 45% annually.
- Refer 96 individuals to "physical and behavioral health" resources annually.
- Decrease homelessness amongst "chronically homeless" by 5% annually.
- Decrease homelessness amongst those struggling with substance abuse by 5% annually.
- Increase the number of people who accept services from the Public Safety and Engagement Team and street nurse by 25% annually.
- Increase the number of people who are successfully placed from street outreach by 25% annually.
- Refer 15 individuals annually to the Home Court Program annually.
- Care Court implementation by October 1, 2023.

Goal #3 – Prevent Homelessness

- 84% rental assistance programs retention rate annually.
- 15% increase in unduplicated numbers of households assisted through rental assistance programs in 2023 with 10% thereafter.
- Refer 75 households annually to an employment assistance program.
- 5% annual decrease in homelessness amongst those who are justice involved.
- 5% annual increase of seniors assisted through the Office of Homeless Solutions referred to Riverside County In-Home Supportive Services (IHSS).
- Enroll six individuals through the Shared Housing Program annually.

Goal #4 – Emergency Shelter

- Increase the number of emergency shelter beds by 25% in 2023.
- Increase the number of people exiting from emergency shelter to housing by 10% annually.
- Decrease the number of unsheltered people by 10% annually.
- Increase the number of people accepting shelter from the Public Safety Engagement Team and Outreach teams by 25% annually.

Goal #5 – Expand Public Awareness

- Annual increase of 311 calls related to homeless activities by 25%, decreasing emergency 911 calls related to homelessness.
- 50% increase in traffic to the Office of Homeless Solutions webpage annually.

Goal #6 – Coordinated Regional Infrastructure

- Maintain 50 Cold Weather Shelter Program beds annually.
- Attend 25 Continuum of Care and committee meetings annually and advocate for the increase of shelter beds, mental health programs, and affordable housing based on a gap analysis.
- Increase number of emergency shelter beds throughout Riverside County by 10% by 2024.

FISCAL IMPACT:

There is no fiscal impact related to the action.

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Attachments:

1. Homelessness Action Plan
2. Presentation