



# SPECIAL TRANSPORTATION DIVISION PROPOSED FARE INCREASE FOR RIVERSIDE CONNECT

*Parks, Recreation and Community Services Department*



RIVERSIDE  
**CONNECT**

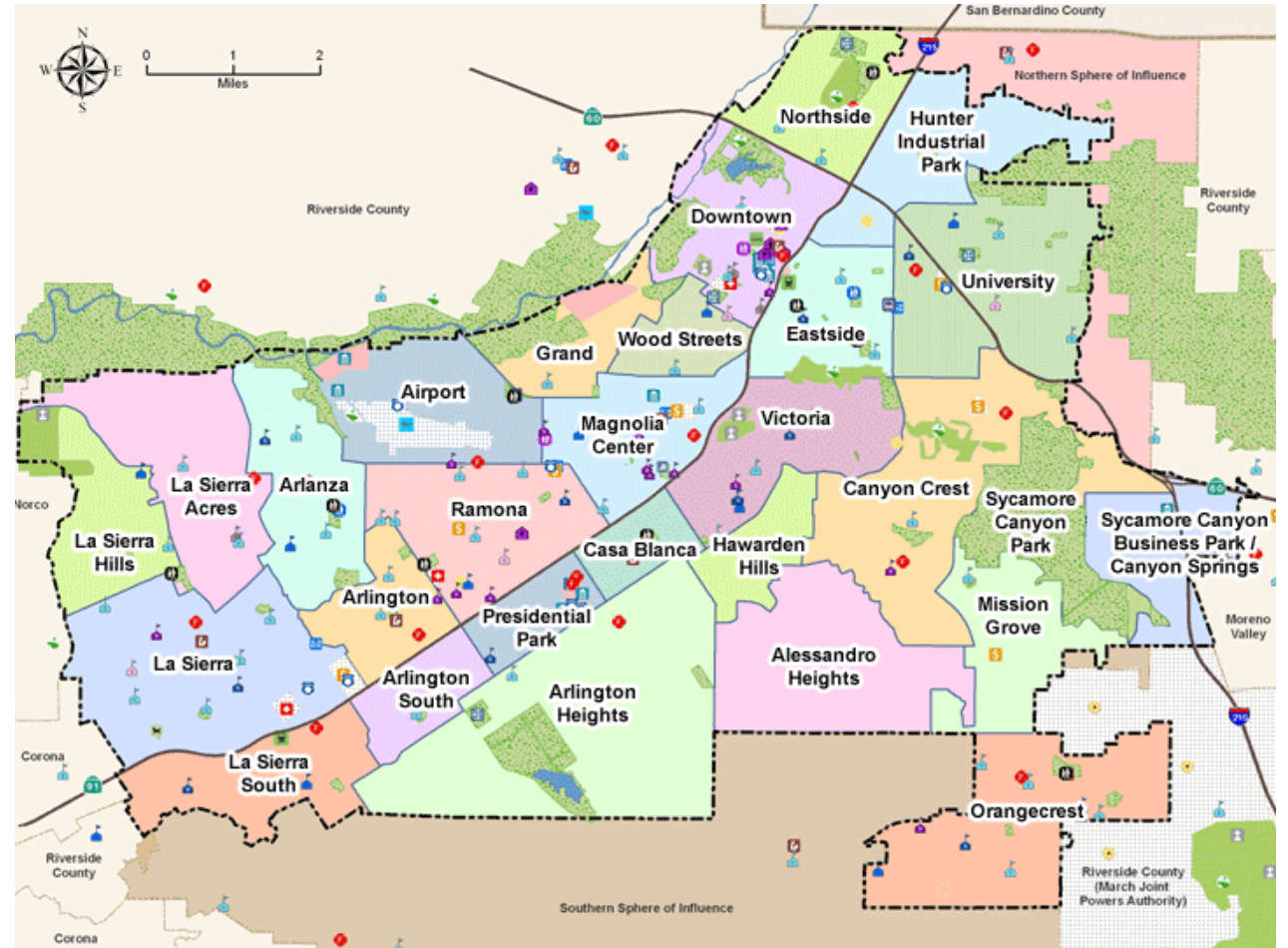
**Park and Recreation Commission  
September 18, 2023**



[RiversideCa.gov](http://RiversideCa.gov)

# Providing Transportation Services to Seniors over 60 and the Disabled Community around the City for 48 Years

The City of Riverside's Special Transportation Program was established in 1975 and works under an agreement with the Riverside Transit Agency (RTA) to operate a Paratransit (origin-to destination) Service within the Riverside city limits.



# Who Are We?

Riverside Connect is an origin to destination shared ride service for seniors over the age of 60 and the disabled community.

## Staffing consists of:

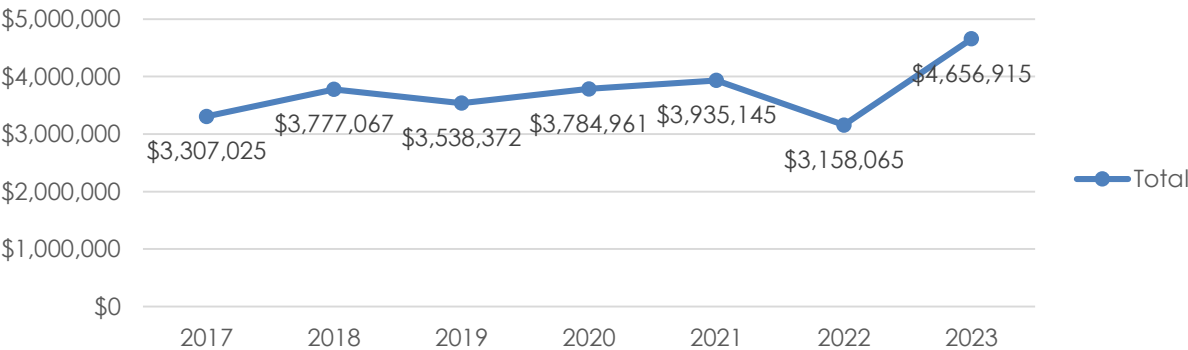
- 23 - Drivers
- 5 - Dispatch/Schedulers
- 1 - Lead Dispatcher
- 1 - Senior Office Assistant
- 2 - Operations Supervisor
- 1 - Senior Management Analyst
- 1 - Transit Manager

## Transit Fleet consist of:

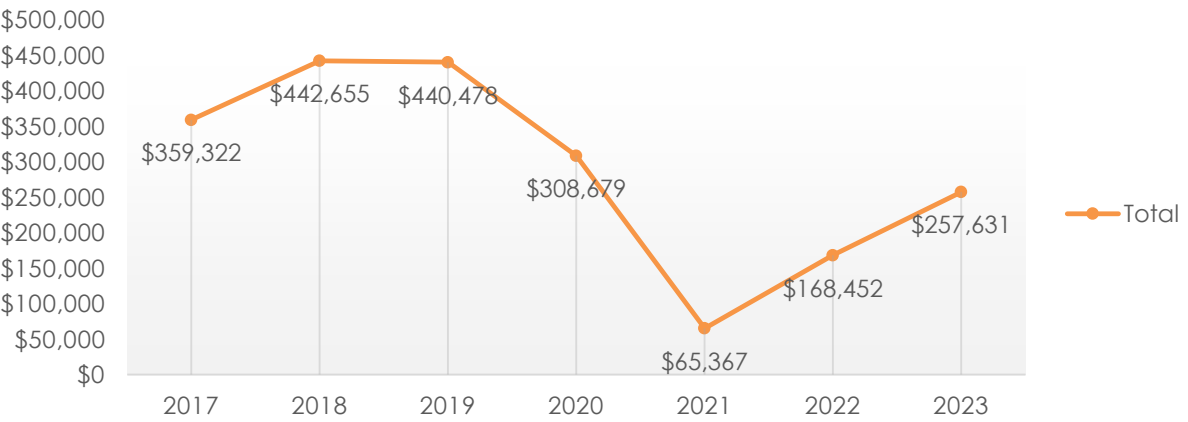
- 34 – CNG 16 passenger Cutaways
- 2 – 9 passenger Transit Vans
- 1 – Norcal Support Van
- 1 - Admin Car



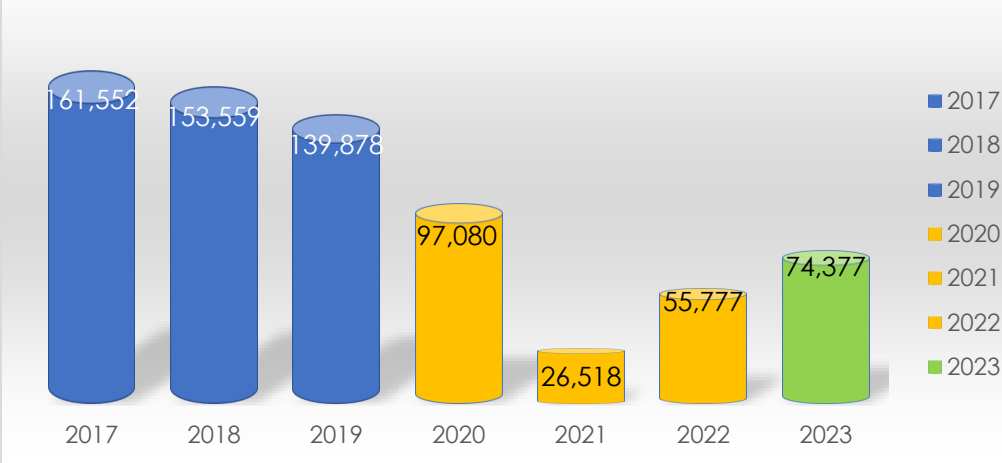
Operating Expense



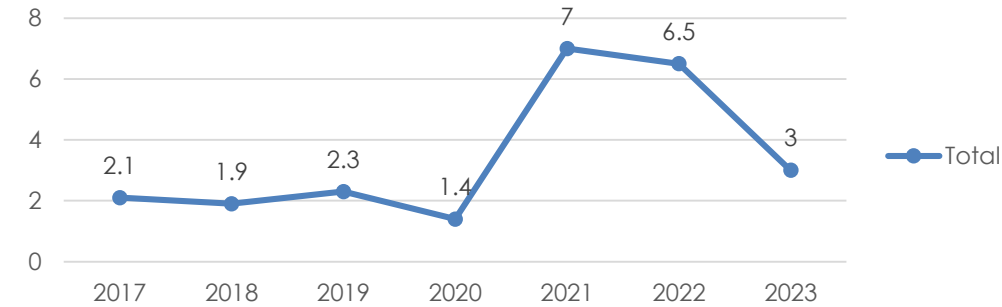
Fare Revenue



Total Passengers



Rate of Inflation



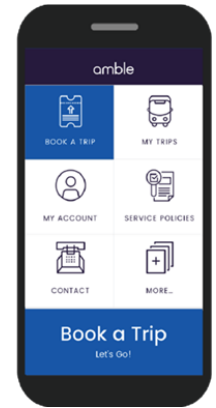
# Operating Budget

Budget	FY 2022/23	FY 2023/24	Variance
			Percentage
Salaries & Benefits	\$2,017,612	\$2,315,800	14.78%
Materials & Supplies	\$52,494	\$51,725	-1.46%
Fuel	\$225,000	\$225,000	0.00%
Maintenance	\$400,000	\$400,000	0.00%
Contract Services	\$126,263	\$125,000	-1.00%
Non-Personnel Costs	\$1,633,963	\$1,762,884	7.89%
<b>Total</b>	<b>\$4,455,332</b>	<b>\$4,880,409</b>	<b>9.54%</b>



# Challenges...

1. Decreased service demands
2. Staffing
3. Ability to meet the Farebox Recovery Requirement



# Proposal

Effective July 1, 2024, a fare increase of .25 cents be added to the current fare of \$3.00 for a General Fare and \$2.00 for a Medical Fare.

Effective July 1, 2025, an additional fare increase of .25 cents will be added to the current fare of \$3.25 for a General Fare and \$2.25 for a Medical Fare.

## Proposed Rate Increase

Fare Types (per trip)	Current Cost	2024 Proposed Cost	2025 Proposed Cost
General Fare	\$3.00	\$3.25	\$3.50
Medical Fare	\$2.00	\$2.25	\$2.50
Attendants	Free	Free	Free
Guest Fare	\$3.00	\$3.25	\$3.50

## RTA current fare for the Dial A Ride Service is already \$3.50

Dial-A-Ride Fares		
Fare Categories	Base Fares	Ticket Books
Senior / Disabled	\$3.50	\$35
Medicare Card Holder	\$3.50	\$35
Child (46" tall or under)	75¢	N/A

# Recommendation

That the Park and Recreation Commission provide feedback and support the proposed fare increase.



# Questions?



Questions or Comments???

**Thank You**

