



2025 Fire Department Overview

Fire Chief Steve McKinster

Human Resources Board
May 4, 2026

FIRE DEPARTMENT MISSION

Our mission is to protect life, property, and the environment by providing exceptional and progressive, all-hazard emergency services, and community risk reduction programs.



**+47,000 Calls
for service**



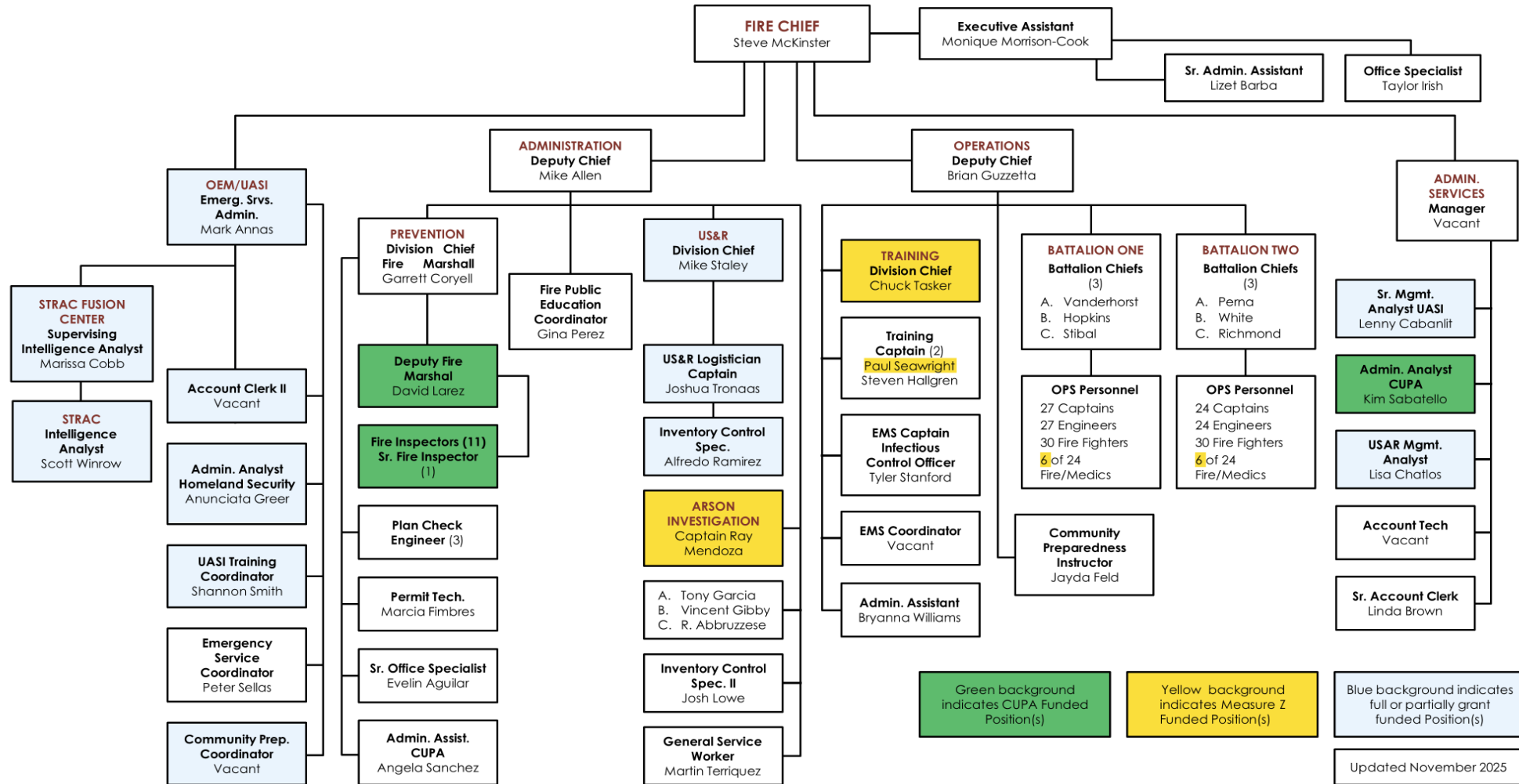
**+129 Calls for
service per day**



**1 Call every
11 minutes**



ORGANIZATIONAL CHART



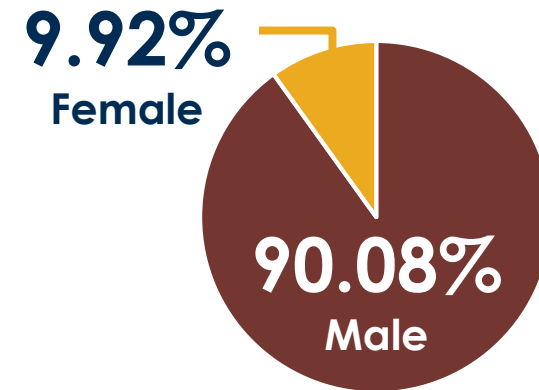
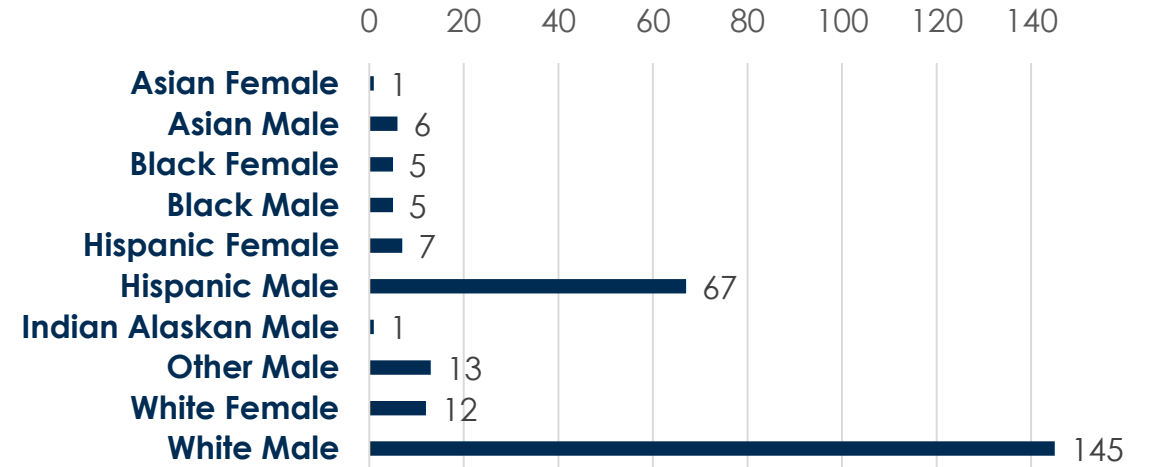
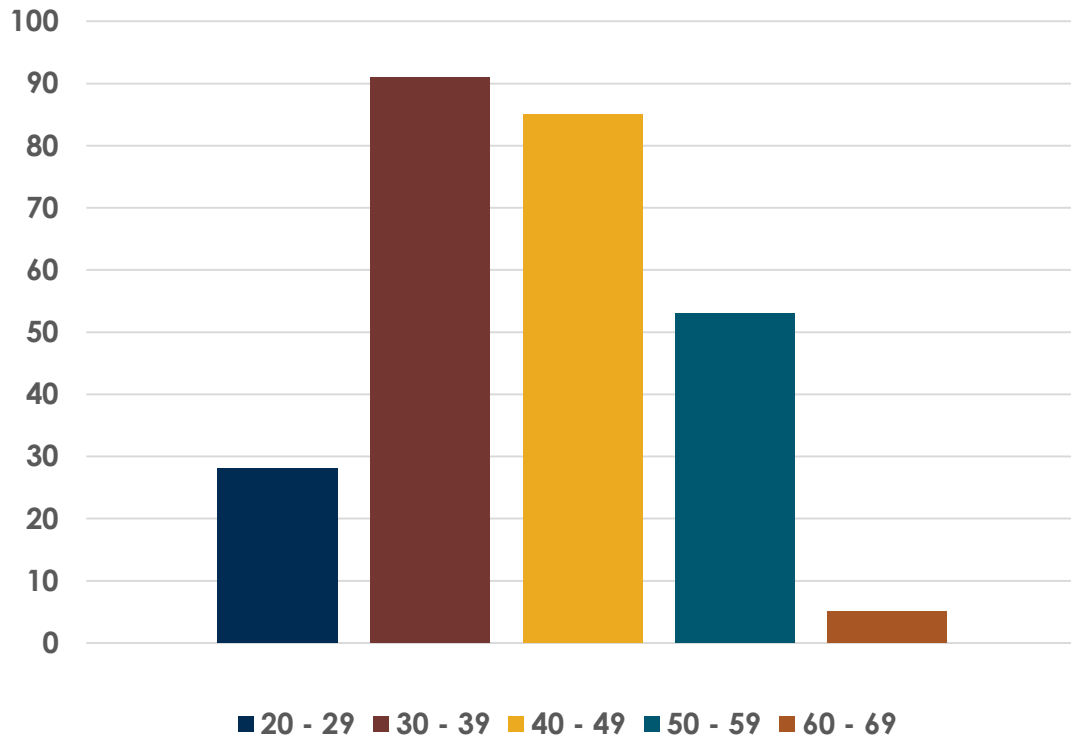
Green background indicates CUPA Funded Position(s)
 Yellow background indicates Measure Z Funded Position(s)
 Blue background indicates full or partially grant funded Position(s)

Updated November 2025



WORKFORCE DEMOGRAPHICS

Workforce by Age



CURRENT AND PROJECTED EMPLOYMENT

FTE Assigned: 277



**Current Employees:
262**



**Current Vacancies:
9**

1 Fire Captain	1 Account Service Manager
3 Firefighter Paramedic	1 Account technician
2 Firefighter	1 EMS Coordinator

New Firefighter Recruitment

- Completed new firefighter testing during January 2026
- Existing vacancies to be filled pending background investigations.

Promotional Testing

- Fire Engineer promotional exam
- February 2026
- Fire Captain promotional exam
- April 2026

Active Recruitments

Account Service Manager
Account Technician
EMS Coordinator



EMPLOYEE TURNOVER RATE

12
SEPARATIONS
IN 2025



RECRUITMENT OUTREACH

During 2025, the Fire Recruitment Team updated the webpage (JoinRFDd.org), a recruitment public service announcement video, and participated in the following events:

- Fire academies
- Fire Training Testing Center (FCTC)
- High-profile community events

In addition, Chief Officers regularly attend community meetings and report on recruitment opportunities.



BUDGET SUMMARY

Division	FY 2024/25 Budget	Programs/Functions
Administration	\$2,885,836	Office of the Chief; Administration; Fiscal Management
Operations	\$59,251,270	Fire Suppression; Hazmat; Investigations
Training	\$647,577	Training
Prevention	\$1,760,660	Fire Marshal; Fire Safety Inspection; Plan Check; CUPA
Special Services	\$652,299	Emergency Operations Center, Grant Administration; CERT
Total	\$65,197,642	



TRAINING & DEVELOPMENT

During calendar year 2025, the Riverside Fire Department documented approximately 135,000 training hours.

- 4 new-hire academies supporting 21 new firefighters
- 21 probationary firefighter exams
- 37 certification practical examinations
- 3 promotional exams
- 16 different Multi-Company Drills (MCD)
- 23 Accident Review Board (ARB) cases
- Inter-agency and operational area training, including: High-Rise, Big Box, and Wildland simulations



ACCOMPLISHMENTS

DURING CALENDAR YEAR 2025

- **Master Plan Completion** – 14 Month Study.
- Implementation of **Tablet Command**
- **Pump Pod** – Water Conservation
- Maintained Insurance Service Office and Center for Public Safety Excellence Accreditation.



STRATEGIC INITIATIVES

- **Master Plan** Implementation.
- **Strategic Plan** – Rewrite and add Master Plan Recommendations.
- Maintained Insurance Service Office and Center for Public Safety Excellence Accreditation.

FAST FACTS



ISO Class 1 Departments
348 in the United States | **33** in California



77 Departments that are both ISO Class 1 and Commission on Fire Accreditation International Accredited Nationally



4 Departments that are both ISO Class 1 and Commission on Fire Accreditation International Accredited in California

- Riverside
- Burbank
- Pasadena
- Torrance
- Culver City
- Anaheim



Response Times



Service Demand



High Call Concurrence



Current Staffing Levels



Fire Station Infrastructure



FIRE DEPARTMENT VISION

We will continue to be a world-class leader in providing progressive, professional, and exceptional fire-rescue and life safety services.

