



DEPARTMENT UPDATE AND EMPLOYEE RECOGNITION PRESENTATION

Fire Department

City Council Meeting
November 28, 2023



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Fire Department Purpose

Our mission is to protect life, property, and the environment by providing exceptional and progressive, all-hazard emergency services, public education, and safety programs.

44,000 Calls for Service

+110 Calls for service per day

1 Call every 13 minutes



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✓ Strategic Plan Goal: Accreditation



- RFD Re-Accreditation in 2023
- RFD is 1/270 accredited Fire Agencies internationally
- 11% of the U.S. is protected by an accredited agency



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✓ Strategic Plan Goal: Service Delivery

- Apparatus purchased with Measure Z funds
- 10 Engines, 3 Squads, 2 Water Tenders, 1 Brush, 4 Trucks, and 1 HazMat Support Vehicle
- Upgraded critical equipment, tools and safety gear



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✓ Strategic Plan Goal: Service Delivery



EMS Program Enhancements

- Continuous Quality Improvement (CQI) Program
- Continuing Education (CE) program
- Reduced Response Times
- Completed Emergency Medical Service Study



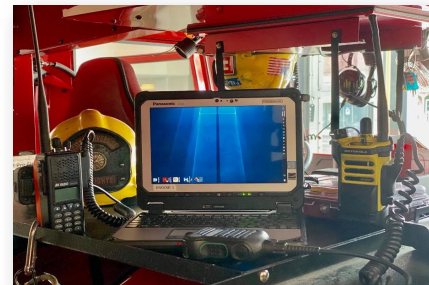
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✓ Strategic Plan Goal: Infrastructure & Technology Development

- Automatic Vehicle Locator (AVL) Antenna
- Emergency Radio Infrastructure Upgrade
- iPad Tablets for patient care reporting
- Station Generator Replacement for Stations 4, 7, 8, 9, 10, and 11



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✓ Strategic Plan Goal: Emergency Planning

External Agreements & Partnerships

- ✓ March Meridian JPA Automatic Aid Agreement
- ✓ San Bernardino Fire Protection District Mutual Aid Agreement
- ✓ City of Corona Fire Department Automatic/Mutual Aid Agreement
- ✓ University California Riverside Memorandum of Understanding



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✓ Strategic Plan Goal: Public Education

- 35-45 public education requests submitted monthly
- 528 community events, school visits, fire station tours, annual safety campaigns and career fairs completed
- 85,000 community members contacted
- Implemented Junior Fire Setters Program



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✓ Strategic Plan Goal: Well-Being

- **Cancer Prevention Program**
 - Extractor Project
 - Diesel Exhaust System Project
- **Mental Health**
 - Peer Support Team
 - Chaplain Program
 - Training Courses
- **Physical Fitness**
 - Santa Ana College Fitness Program



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Employee Recognition

- COVID Merit Pin: Riverside Fire Department
- (5) Unit Citation Awards: Engineer Andrea Ferchaw, Firefighter Matt Galik, Engineer Romney Ellsworth, Firefighter/Paramedic Javier Perez, and Division Chief Mike Staley
- (2) Firefighter Crosses: FF/PM David Castaneda & Engineer Kyle Phillips
- (1) Employee of the Year (Sworn): Captain Matt Stibal
- (1) Employee of the Year (Non-Sworn): Sr. Admin Asst. Norma Pagan
- (1) Customer Service Award: FF/PM Dominic Luna
- (2) Armed Service Medal: FF/PM Zachariah Deaton & Christopher Chapman
- (1) Awards of Merit (Non-Emergency): Captain Greg White
- (1) Awards of Merit (Emergency): Captain Paul Seawright



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Vision: Looking Forward

The City of Riverside Fire Department will be a world-class leader in providing progressive, professional, and exceptional fire-rescue and line safety services.



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ISO Class 1 Rated Fire Department

RFD Is An ISO Class 1 Rated Fire Department



- 266 Accredited Fire Departments between the U.S. & Canada
- 348 ISO Class 1 Fire Departments in the U.S.
- 77 Fire Departments between the U.S. and Canada that are **both** accredited and ISO Class 1
- 5 of these are in California
- Riverside Fire Department will be the 6th in the State



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City of Riverside Fire Department



Professionalism ~ Integrity ~Teamwork ~ Ethical ~ Honesty ~ Safety ~ Trust

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