



City of Arts & Innovation

Commission on Disabilities

TO: COMMISSION ON DISABILITIES **DATE: JULY 17, 2025**
FROM: PARKS & RECREATION DEPARTMENT **WARDS: ALL**
SUBJECT: RIVERSIDE CONNECT - TRANSPORTATION SERVICES FOR SENIORS AND RESIDENTS WITH DISABILITIES

ISSUE:

Receive a presentation from the Special Transportation Division of the Parks, Recreation and Community Services Department about Riverside Connect - transportation services for seniors and residents with disabilities.

RECOMMENDATION:

That the Commission on Disabilities receive a presentation from the Special Transportation Division of the Parks, Recreation and Community Services Department about Riverside Connect - transportation services for seniors and residents with disabilities.

BACKGROUND:

The Commission on Disabilities' (COD) mission is to identify the needs of persons with disabilities and create a public awareness of these needs in the areas of employment, housing, transportation, media, and physical and communication accessibility. The mission also supports programs and activities that promote greater independence for people with disabilities.

DISCUSSION:

The mission of the Special Transportation Division of the Parks, Recreation and Community Services Department (Riverside Connect) is to provide transportation services to residents who are seniors, as well as residents with disabilities, within the City of Riverside. This presentation will further explain the services that are provided, policies, procedures and upcoming changes.

STRATEGIC PLAN ALIGNMENT:

This presentation contributes to the City's Strategic Priority No. 2 *Community Well-Being* and Goal No. 2.5 – Foster relationships between community members, partner organizations and

public safety professionals to define, prioritize, and address community safety and social service needs.

This presentation aligns with the Cross-Cutting threads as follows:

1. **Community Trust** – Riverside Connect provides transportation services to seniors and individuals with disabilities that promotes independence and fosters a more inclusive community.
2. **Equity** – Riverside Connect provides equal opportunities for disabled individuals by providing a service that promotes independence and inclusiveness.
3. **Fiscal Responsibility** – This item is neutral towards this Cross-Cutting Thread.
4. **Innovation** – Riverside Connect utilizes the latest technologies to ensure safe and efficient transportation services are provided.
5. **Sustainability & Resiliency** – Riverside Connect provides transportation services for individuals with disabilities and seniors that promotes independence and inclusivity within the community.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

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Attachment: Presentation