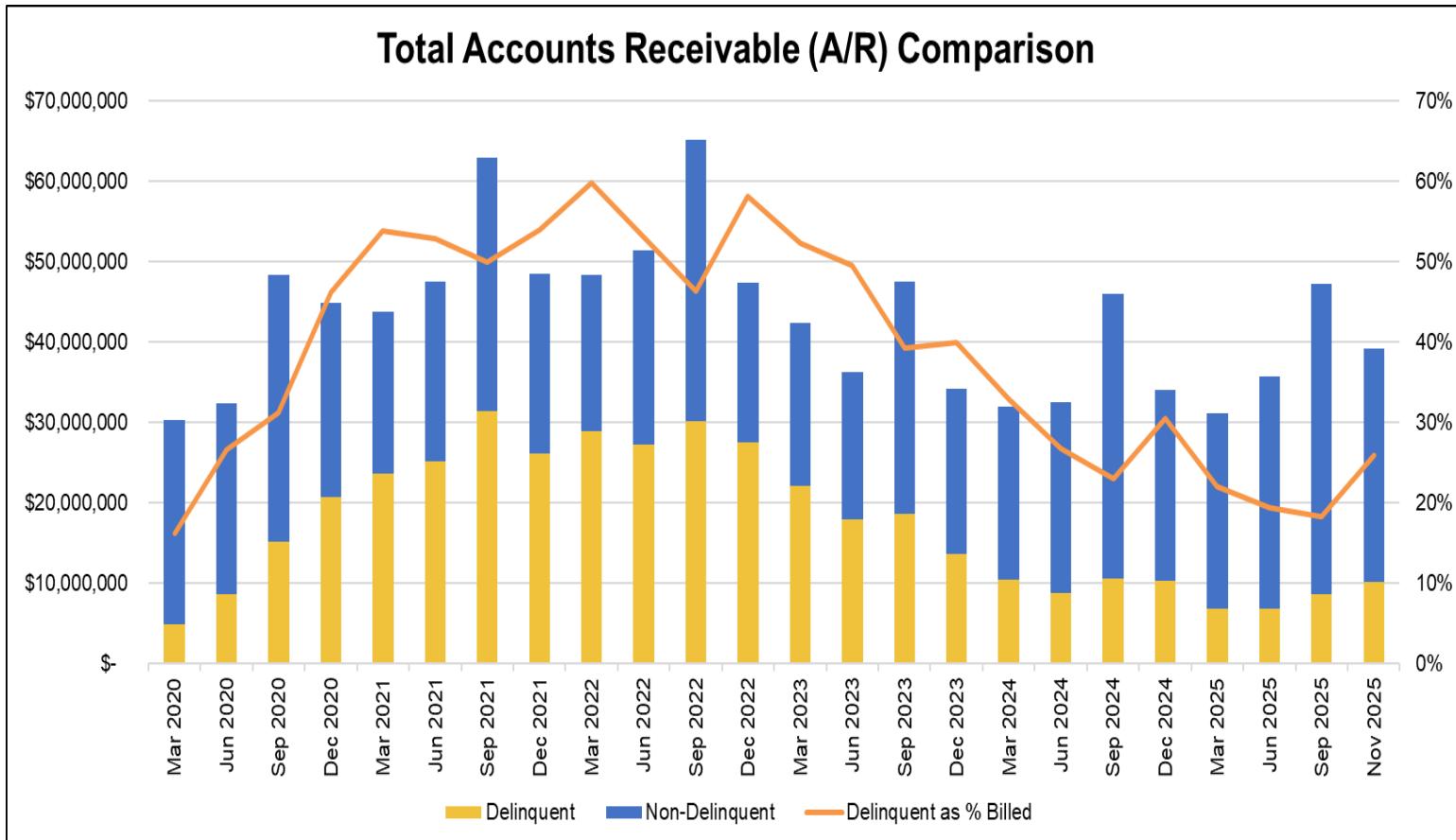


Accounts Receivable & Delinquencies

As of November 30, 2025

Electric & Water Accounts Receivable

The chart below includes account information through November 30, 2025. Accounts receivable for all services including electric, water, sewer, and refuse have decreased by -5% or -\$1.9 million from \$41.1 million in November 2024 to \$39.2 million on November 30, 2025. During the same period, delinquent accounts receivable have decreased -24% or \$3.1 million from \$13.3 million in November 2024 to \$10.2 million on November 30, 2025.



Notes: 1. Delinquent account balances include both active and inactive accounts.
 2. Receivables increased during the pandemic but have since decreased.

Collections

As of November 30, 2025, inactive accounts receivable totals were \$1.3 million for all services. Residential was \$1.2 million or 88% of the total and commercial was \$0.1 million or 12% of the total. In November 2025, approximately 300 electric, water, sewer and refuse accounts totaling \$0.2 million were sent to the collection agency for unpaid and delinquent utility bills.