



**Global DRT**

CLEANING. RESTORATION. CONSTRUCTION. GOVERNMENT.

## **PROPOSAL SUBMISSION**

**RFP No. 2524**

**Emergency & Non-Emergency General Contractor Services**

**Submitted To:**

City of Riverside  
Finance Department – Purchasing Division  
3900 Main Street  
Riverside, California 92522

**RFP Facilitator:**

Kristan Nordmeyer, CPPB

Proposal Due:

**February 18, 2026 – Before 2:00 PM PT**

**Authorized Contact:**

Todd Resnick  
Senior Vice President  
Phone: 323-896-8809  
Email: [todd@spglobaldrt.com](mailto:todd@spglobaldrt.com)

# TABLE OF CONTENTS

## Proposal Submission Requirements

RFP No. 2524 – Emergency & Non-Emergency General Contractor Services  
City of Riverside

1. **Cover Letter**
2. **Statement of Understanding & Approach**
3. **Company Information**
4. **Company Personnel & Subcontractors**
5. **Experience & References**
  - 5.1 Relevant Project Experience
  - 5.2 Client References (Past Five Years)
6. **Evidence of Insurance**
7. **Pricing Proposal**
  - 7.1 Labor Rate Schedule
8. **Disclosure Questionnaire (Exhibit D)**
9. **Contractor Questionnaire (Exhibit E)**

City of Riverside  
Finance Department – Purchasing Division  
Attn: Kristan Nordmeyer, CPPB  
3900 Main Street  
Riverside, CA 92522

Re: **RFP No. 2524 – Emergency and Non-Emergency General Contractor Services**

Dear Ms. Nordmeyer,

SERVPRO® Global Disaster Recovery Team (SERVPRO Global DRT) is pleased to submit this proposal in response to RFP No. 2524 for Emergency and Non-Emergency General Contractor Services for the City of Riverside.

We confirm that we have carefully reviewed the Request for Proposals, including all exhibits, insurance requirements, and the Sample Services Agreement. SERVPRO Global DRT fully understands the scope, performance expectations, emergency response requirements, documentation standards, and compliance obligations outlined in the RFP. We acknowledge that the City's standard agreement terms are non-negotiable and confirm our willingness to enter into a contract under the terms and conditions prescribed.

SERVPRO Global DRT has extensive experience performing emergency and non-emergency repair, mitigation, and restoration services for public agencies, municipalities, utilities, and institutional clients. Our team is structured to meet the City's required emergency response timelines, including rapid mobilization and comprehensive project documentation. We are prepared to provide qualified personnel, proper licensing, DIR compliance, prevailing wage adherence, and all required insurance coverages in accordance with the RFP requirements.

We appreciate the opportunity to support the City of Riverside and stand ready to deliver responsive, professional, and compliant services on an as-needed basis.

The single point of contact for this proposal and during the RFP review process is:

**Todd Resnick**  
Senior Vice President  
SERVPRO Global Disaster Recovery Team  
Phone: 323-896-8809  
Email: [todd@spglobaldrt.com](mailto:todd@spglobaldrt.com)

Thank you for your consideration. We look forward to the opportunity to serve the City of Riverside.

Sincerely,



Todd Resnick

# Statement of Understanding & Approach

# Statement of Understanding & Approach

RFP No. 2524 – Emergency & Non-Emergency General Contractor Services  
SERVPRO Global Disaster Recovery Team

## 1. Understanding of Services

SERVPRO Global Disaster Recovery Team (Global DRT) understands that the City of Riverside requires a qualified contractor capable of providing rapid, compliant, and professional emergency and non-emergency repair services on an as-needed basis across City-owned facilities and infrastructure.

We recognize that this is a **non-exclusive, indefinite-quantity contract**, with assignments issued based on situational need and no guaranteed minimum volume. The City's priorities include:

- Rapid emergency response
- Protection of public health and safety
- Proper permitting and licensing
- Prevailing wage compliance
- Thorough documentation
- Restoration to City standards

Our operational structure is specifically designed to meet these expectations while minimizing disruption to City services and the public.

## 2. Emergency Response Methodology (≤60-Minute Arrival)

SERVPRO Global DRT maintains a 24/7 emergency response system structured for immediate mobilization.

### Activation Process:

#### Dispatch & Confirmation (0–10 Minutes)

- Assignment confirmed with authorized City representative.
- Project Manager and field supervisor assigned.

- Safety and equipment needs assessed.

#### **Mobilization (Within 15 Minutes)**

- Nearest qualified crew deployed.
- Equipment, materials, and traffic control devices mobilized.
- ETA communicated to City contact.

#### **On-Site Arrival (Within 60 Minutes or Less)**

- Supervisor conducts hazard and safety assessment.
- Immediate stabilization initiated.
- Traffic control implemented as required.
- Photo documentation begins upon arrival.

#### **Stabilization & Repair**

- Hazards mitigated.
- Necessary repairs initiated.
- Daily updates provided to City representative until completion.

Our priority during emergency events is to stabilize conditions quickly, maintain public safety, and restore impacted areas efficiently.

### **3. Non-Emergency Approach**

For scheduled or non-emergency work, our process includes:

- Site review within 24 hours (or as directed).
- Scope validation and work plan development.
- Permit coordination as required.
- Scheduling to avoid disruption to City operations.
- Daily progress documentation.
- Final inspection and restoration to City standards.

We emphasize quality control, clear communication, and clean, safe job sites throughout project execution.

## 4. Staffing Plan & Availability

SERVPRO Global DRT will dedicate:

- Executive Oversight
- Program/Project Manager(s)
- Field Superintendent(s)
- Skilled Trade Technicians
- Safety & Traffic Control Personnel
- Administrative & Compliance Support

All personnel are properly licensed, DIR-registered, and trained in safety and municipal project standards.

### Availability

- 24/7/365 emergency response
- Regionally staged crews
- Scalable staffing during high-volume incidents
- Surge capacity for simultaneous events

Subcontractors, when utilized, are pre-qualified, licensed, insured, and fully compliant with City requirements. SERVPRO Global DRT remains responsible for performance and coordination at all times.

## 5. Mobilization Timelines

Service Type	Commitment
Emergency Arrival	≤ 60 minutes
Urgent Mobilization	≤ 2 hours
Non-Emergency Site Review	Within 24 hours (or as directed)

Our crews and equipment are positioned to ensure compliance with required response timelines.

## **6. Documentation & Compliance**

We will provide:

- Pre- and post-work photographs
- Daily activity summaries
- Cost tracking and accounting documentation
- Prevailing wage compliance records
- Permit documentation as required

All reporting will be organized and consistent with City Risk Management expectations.

## **7. Safety & Quality Assurance**

SERVPRO Global DRT adheres to:

- OSHA and Cal/OSHA standards
- Mandatory PPE requirements
- Daily site cleanliness standards
- Strict drug- and alcohol-free workplace policies

Each project is supervised to ensure compliance with City standards, safety regulations, and workmanship requirements, including the one-year warranty commitment.

## **8. Commitment to the City of Riverside**

SERVPRO Global DRT understands the importance of reliable emergency contractor services in protecting public infrastructure and maintaining operational continuity. Our team is structured to:

- Respond rapidly
- Stabilize safely

- Restore efficiently
- Document thoroughly
- Comply fully with all contractual requirements

We are prepared to provide responsive, professional, and dependable emergency and non-emergency general contractor services in support of the City of Riverside.

## **Local Presence & Commitment to the City of Riverside**

SERVPRO Global Disaster Recovery Team maintains operational resources and response personnel positioned throughout Southern California, enabling rapid mobilization to Riverside and the surrounding region. Our deployment structure combines regional field response with executive oversight to ensure consistent performance, clear communication, and accountability on every assignment. We are committed to establishing a dependable, long-term working relationship with the City of Riverside and providing responsive, professional support aligned with the City's operational and emergency service expectations.

# **SERVPRO® Global DRT Company Information**

# SERVPRO® Global DRT Company Information

RFP No. 2524 Emergency & Non-Emergency General Contractor Services  
SERVPRO Global Disaster Recovery Team

## 1. Legal Entity Information

**Company Name:** SERVPRO Global Disaster Recovery Team

**Legal Entity Type:** One Silver Serve, LLC.

**State of Incorporation/Registration:** Delaware

**Year Established:** 2015

**Years in Business Under Present Name:** 11

**California Contractor License (CSLB):** 913288

**EXP:** 2/31/2026

**Commercial:** B-General Contractor

**Electrical License:** C-10 Electrical

**Mold Remediation:** 209178-IICRC

**Plumbing:** C-36 Plumbing Contractor

**DIR #** 2000002283

**EXP** 6/20/2026

### Certifications

- FSRT - Fire & Smoke Damage Restoration Technician
- OCT - Odor Control Technician
- OSHA - 30-hour General and/or Construction Industry Training Program
- UFT - Upholstery & Fabric Cleaning Technician
- IICRC - Certified Firm
- OSHA - Other Training
- WRT - Water Damage Restoration Technician
- HST - Health and Safety Technician
- RRT - Carpet Repair & Reinstallation Technician
- CCT - Carpet Cleaning Technician
- OSHA - 10-hour General and/or Construction Industry Training Program
- ASB - Asbestos Certification
- RRRP - Lead-Based Paint Activities and Renovation
- CRT - Color Repair Technician

- ASD - Applied Structural Drying Technician

## **2. Corporate Headquarters**

### **Primary Office:**

SERVPRO Global Disaster Recovery Team  
16601 Ventura Blvd., 4th Floor  
Encino, CA, 91436  
Phone: (818) 995-6444  
Website: [www.servpro.com](http://www.servpro.com)

## **3. Proposal Contact (Single Point of Contact)**

### **Todd Resnick**

Senior Vice President  
SERVPRO Global Disaster Recovery Team  
Phone: 323-896-8809  
Email: [todd@spglobaldrt.com](mailto:todd@spglobaldrt.com)

Mr. Resnick is authorized to represent SERVPRO Global DRT during the RFP review process and to respond to any clarifications or requests for additional information.

## **4. Business Overview**

SERVPRO Global Disaster Recovery Team provides emergency response, restoration, and general contracting services for municipalities, public agencies, institutional clients, and commercial properties nationwide.

Our services include emergency stabilization, structural repair, infrastructure restoration, facility repair, and specialty trade coordination. We operate with 24/7 dispatch capability and maintain rapid mobilization teams capable of responding to urgent municipal needs.

SERVPRO Global DRT has extensive experience supporting public entities with time-sensitive, safety-driven, and compliance-oriented projects. Our organizational structure ensures alignment with prevailing wage requirements, DIR compliance, permitting standards, and public procurement regulations.

## **5. Litigation & Claims Disclosure**

SERVPRO Global Disaster Recovery Team has not been disqualified, removed, or otherwise prevented from bidding on or completing any federal, state, or local government project due to violation of law or safety regulations within the past five (5) years.

## **6. Bankruptcy Disclosure**

SERVPRO Global Disaster Recovery Team has not filed for bankruptcy under any business name within the past five (5) years.

## **7. Additional Information**

SERVPRO Global DRT maintains:

- 24/7/365 emergency response capability
- Licensed and DIR-registered personnel
- Prevailing wage compliance systems
- Required insurance coverages in accordance with City requirements
- Structured safety and quality control programs

We are prepared to execute the City's standard Services Agreement without exception and comply fully with all RFP requirements.

# **SERVPRO® Global DRT Company Personnel**

# **SERVPRO® Global DRT Company Personnel**

RFP No. 2524

Emergency & Non-Emergency General Contractor Services

SERVPRO Global Disaster Recovery Team

## **Key Personnel Assigned to the City of Riverside**

SERVPRO Global Disaster Recovery Team (Global DRT) will dedicate qualified leadership, field supervision, skilled trades, and compliance support personnel to perform services under this contract. All assigned personnel maintain appropriate licensing, DIR registration, prevailing wage compliance, and required safety training.

### **Todd Resnick**

#### **Senior Vice President**

Phone: 323-896-8809

Email: todd@spglobaldrt.com

Responsibilities:

- Executive oversight of City contract
- Resource allocation during emergency events
- Coordination with City leadership and Risk Management
- Escalation point for critical issues

Mr. Resnick ensures contract performance, responsiveness, and compliance at the executive level.

### **Project Manager**

#### **Anna Hawatmeh**

Phone: (818) 573-6331

Email: Anna@spglobaldrt.com

Responsibilities:

- Primary operational contact for assignments
- Coordination with authorized City personnel
- Scheduling, permitting, and documentation oversight

- Cost tracking and quality control

The Project Manager manages day-to-day execution and ensures adherence to the contract requirements and City standards.

## **Field Superintendent**

**Alex Herrera**

[alex@spglobaldrt.com](mailto:alex@spglobaldrt.com)

(510) 588 1158

### **Responsibilities:**

- On-site supervision of crews
- Safety compliance and traffic control coordination
- Daily reporting and progress documentation
- Final quality inspections

The Field Superintendent ensures safe, efficient, and compliant field operations.

## **Skilled Trade Personnel**

SERVPRO Global DRT maintains experienced technicians capable of performing:

- General building and structural repairs
- Concrete, paving, and masonry
- Drywall, flooring, and painting
- Exterior improvements and site restoration
- Electrical safety and minor system repairs

All personnel are properly licensed and trained in municipal project standards.

## **Safety, Compliance & Administrative Support**

Dedicated support staff provides:

- Prevailing wage and certified payroll compliance
- Insurance verification

- Permit coordination
- Daily documentation and reporting
- Invoice and cost record preparation

A designated Safety Coordinator ensures OSHA/Cal-OSHA compliance and job site safety standards on all projects.

## **Subcontractor Oversight (If Required)**

When specialty subcontractors are utilized, they are pre-qualified, licensed, DIR-registered, and fully insured. SERVPRO Global DRT retains full responsibility for performance, coordination, and compliance.

## **Availability & Surge Capacity**

- 24/7/365 emergency response
- Regionally staged crews
- Rapid mobilization capability
- Scalable staffing for multiple simultaneous events

This structure enables SERVPRO Global DRT to meet required response timelines while maintaining quality and compliance.

# Experience & References

# Reference 1

**Project Name/Site: CSUN**

Location (City/State): 18111 Nordhoff Street, Northridge, CA 91330

Project Description: Flood EMS & Reconstruction

Scope of Work Performed by Applicant: SERVPRO Global DRT

Applicant's Total Contract Amount (including Change Orders): \$1.6 Million

Original Scheduled Date of Completion: April 10, 2024

Time Extensions Granted (number of days): 0

Actual Date of Completion: June 20, 2024

Applicant was a Prime Contractor

Project Owner's Name/Entity: CSUN

Contact Person's Name: Jason Wang

Telephone Number: 818-720-3841

Email (required): [jason.wang@csun.edu](mailto:jason.wang@csun.edu)

# CSUN

## EMS WATER INTRUSION AND FLOOD DAMAGE RECOVERY \$1.6 MILLION RESTORATION



### Our Mission

Following an intense monsoonal event that caused over 30,000 square feet of water damage at the California State University, Northridge (CSUN) Library, SERVPRO Global DRT was engaged to lead the emergency response, mobilizing within 28 minutes to stabilize the environment, mitigate ongoing damage, and protect valuable archival materials, faculty resources, and critical campus infrastructure.



### The Scope

- 40+ rooms, including:
- Offices, classrooms, and faculty technology studios, Broadcast and media rooms
- Electrical and facility service spaces
- Map Collection Rooms (A, B, C) and archive storage
- High-traffic corridors, restrooms, and entrances
- Inspection and documentation of high-value, sensitive contents using iCAT
- Daily reporting and coordination



### Our Response

- On-site in 28 minutes
- Immediate mobilization of equipment and labor
- Extraction of standing water across multiple zones
- Application of antimicrobial disinfectants
- Deployment of industrial dehumidifiers and air movers
- Moisture detection and mapping with infrared and handheld meters
- Removal of cove base, toe kicks, and baseboards
- 360° documentation via DocuSketch and photography



Global DRT

Cleaning. Restoration. Construction. Government.

## PROJECT FEATURE: CAL STATE NORTHRIDGE LIBRARY – MONSOON RECOVERY

In March of 2024, a major water intrusion struck the California State University, Northridge (CSUN) Library. SERVPRO Global DRT was called in to manage the emergency mitigation. With over 40 impacted spaces—including media rooms, faculty offices, studios, and archival collections—speed and precision were critical.

Our mission was not only to restore the building—but to safeguard what it holds. That meant protecting delicate, irreplaceable documents, maps, and equipment while ensuring the highest level of environmental safety.

This **\$1.6 million project was completed on time**, and in order to ensure that graduation could proceed as scheduled, our team strategically slow-dried the floors to prevent structural damage while maintaining our timeline.

323.896.8809

Todd Resnick

todd@spglobaldrt.com

Todd Resnick, Senior Vice President of SERVPRO Global DRT, leads large-scale disaster recovery operations with a focus on precision, speed, and client trust. With decades of experience in emergency response and cultural site preservation, Todd is known for managing complex projects with strategic clarity and hands-on leadership. His commitment to protecting both property and legacy has made him a trusted partner for institutions across the country.

# Reference 2

**Project Name/Site: J.Paul Getty Trust**

Location (City/State): Los Angeles, CA

Project Description: Fire EMS Remediation

Scope of Work Performed by Applicant: Fire, EMS, and Remediation

Applicant's Total Contract Amount (including Change Orders): \$1,345,101

Original Scheduled Date of Completion: May 20, 2025

Time Extensions Granted (number of days): 0

Actual Date of Completion: May 20, 2025

Applicant was a Prime Contractor

Project Owner's Name/Entity: J.Paul Getty Trust

Contact Person's Name: Vlad Slavin Manager

Telephone Number: (310) 440-6037

Email (required): vslavin@getty.edu

THE

# GETTY VILLA

## EMS WILDFIRE AND SMOKE DAMAGE RECOVERY \$1.8 MILLION RESTORATION



### Our Mission

Our mission was to protect and preserve the Getty Villa's historic campus by safely removing wildfire smoke and soot—without disturbing its priceless art, architecture, or cultural integrity. Every step was guided by precision, respect, and a deep responsibility to safeguard one of California's most cherished cultural landmarks.



### The Scope

- Deploy 120+ personnel over 2 weeks
- Remove ash: roads, walkways, decks
- Clean HVAC and air handling rooms
- Install HEPA and carbon filtration units
- Clean offices, atriums, intake rooms
- Flush and clear drainage systems
- Protect all murals, sculptures, artifacts
- Log daily progress for insurance and compliance



### Our Response

We accomplished this task through rapid mobilization, strategic coordination, and specialized expertise in cultural site restoration. Our team used advanced HEPA and carbon filtration systems, and followed strict preservation protocols. Working in carefully planned phases we ensured the work was thorough, non-invasive, and aligned with the highest standards of care.



Global DRT

Cleaning. Restoration. Construction. Government.

## PROJECT FEATURE: THE GETTY VILLA – WILDFIRE SMOKE RECOVERY

The Getty Villa is not just a museum – it's a cultural cornerstone housing irreplaceable antiquities, historic architecture, and educational spaces that serve the public and scholars alike. When the **Palisades Wildfire ripped through California in January 2025**, wildfire smoke threatened this legacy site, and the importance of our mission became clear: this was not merely property damage – it was a risk to art, history, and heritage. The precision required to clean without disrupting murals, sculptures, or climate-sensitive environments made this a uniquely critical project. **SERVPRO Global DRT successfully completed the \$1.8 million restoration on time**, ensuring the preservation of both the physical campus and the cultural significance it holds for future generations.

323.896.8809

Todd Resnick

todd@spglobaldrt.com

Todd Resnick, Senior Vice President of SERVPRO Global DRT, leads large-scale disaster recovery operations with a focus on precision, speed, and client trust. With decades of experience in emergency response and cultural site preservation, Todd is known for managing complex projects with strategic clarity and hands-on leadership. His commitment to protecting both property and legacy has made him a trusted partner for institutions across the country.

# Reference 3

## **Project Name/Site: KRC Management**

Location (City/State): 635 East Belmont, Fresno, CA 93701

Project Description: Fire EMS & Reconstruction

Scope of Work Performed by Applicant: SERVPRO Global DRT

Applicant's Total Contract Amount (including Change Orders): \$3.98 Million

Original Scheduled Date of Completion: April 1, 2022

Time Extensions Granted (number of days): 0

Actual Date of Completion: November 1, 2025

Applicant was a Prime Contractor

Project Owner's Name/Entity: KRC Management

Contact Person's Name: Juan Paredes

Telephone Number: 805-816-5315

Email (required): [jparedes44@hotmail.com](mailto:jparedes44@hotmail.com)

# HISTORIC OSAGE APARTMENTS

EMS FIRE, SMOKE, AND RECONSTRUCTION  
\$3.98 MILLION RESTORATION



## Our Mission

When a five-alarm fire tore through the historic Osage Apartments in downtown Fresno, SERVPRO Global DRT mobilized immediately to support first responders, displaced residents, and city officials. Our mission went beyond structural recovery – it was about restoring safety, stability, and dignity for families suddenly left without homes. With compassion and precision, our teams worked to safeguard what could be saved, document the loss, and set the foundation for full restoration.



## The Scope

- 30-unit residential structure
- Fire originated in basement and spread through trash chute to attic
- Dozens of tenants and families displaced; pets rescued on scene
- Significant fire, smoke, and water intrusion across multiple floors
- Emergency extraction, drying, debris removal, and property stabilization
- Safety assessments and structural integrity testing under city oversight
- Long-term plan for phased restoration, code upgrades, and reconstruction



## Our Response

SERVPRO Global DRT mobilized immediately following the five-alarm fire, coordinating with the City of Fresno and first responders to secure the site and begin emergency stabilization. Our teams performed water extraction, debris removal, hazardous testing, and structural drying within hours. Through disciplined project management and phased reconstruction, the full restoration was completed on time and within scope, returning this historic property – and its residents – safely home.



Global DRT

Cleaning. Restoration. Construction. Government.

## PROJECT FEATURE: HISTORIC OSAGE APARTMENTS – CATASTROPHIC FIRE RECOVERY

On October 16, 2022, a five-alarm fire at the Historic Osage Apartments in Fresno, CA, caused catastrophic damage to the 30-unit historic building and displaced dozens of residents. Through rapid response, coordinated emergency mitigation, and transparent documentation, SERVPRO Global DRT continues to assist with stabilization, restoration planning, and long-term recovery efforts – ensuring this historic Fresno landmark has a future.

SERVPRO Global DRT's disciplined, culturally sensitive approach made this project uniquely successful. By combining emergency response, phased reconstruction, and unmatched stakeholder coordination, our team delivered a **\$3.98 Million full-property restoration** on time and with zero safety incidents.

323.896.8809

Todd Resnick

todd@spglobaldrt.com

Todd Resnick, Senior Vice President of SERVPRO Global DRT, leads large-scale recovery projects for multi-family communities with a focus on speed, precision, and trust. Known for guiding clients through high-stakes emergencies with clarity and confidence, Todd ensures properties are stabilized quickly, residents return home safely, and operations resume without disruption – all while protecting the long-term value of the asset.

# Reference 4

**Project Name/Site: SANTA BARBARA COUNTY**

Location (City/State): Santa Barbara County

Project Description: Water Loss EMS & Abatement - Various Government Buildings

Scope of Work Performed by Applicant: SERVPRO Global DRT

Applicant's Total Contract Amount (including Change Orders): \$848,800.14

Original Scheduled Date of Completion: 12/21/2023

Time Extensions Granted (number of days): 0

Actual Date of Completion: November 1, 2024

Applicant was a Prime Contractor

Project Owner's Name/Entity: Santa Barbara County

Contact Person's Name: Will Collier

Telephone Number: 805-554-3222

Email (required): wcollier@countyofsb.org

# Reference 5

**Project Name/Site: ARGYLE HOUSE**

Location (City/State): ARGYLE HOUSE - RELATED CALIFORNIA

Project Description: Fire and Water Loss | EMS and Reconstruction

Scope of Work Performed by Applicant: SERVPRO Global DRT

Applicant's Total Contract Amount (including Change Orders): \$1,213,030.72

Original Scheduled Date of Completion: 12/21/2023

Time Extensions Granted (number of days): 0

Actual Date of Completion: 08/19/2024

Applicant was a Prime Contractor

Project Owner's Name/Entity: Related California

Contact Person's Name: Todd Fridley

Telephone Number: 510-990-2810

Email (required): tfridey@related.com

# Evidence of Insurance



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

2/10/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> HUB International Great Plains, LLC 6500 City West Parkway Suite 100 Eden Prairie MN 55344	<b>CONTACT NAME:</b> Nick Kirschbaum <b>PHONE (A/C, No, Ext):</b> 952-914-7159 <b>E-MAIL ADDRESS:</b> Nick.kirschbaum@hubinternational.com	<b>FAX (A/C, No):</b>
	<b>INSURER(S) AFFORDING COVERAGE</b>	
License#: 100187254 ONESILV-01	<b>INSURER A :</b> Nautilus Insurance Company	17370
<b>INSURED</b> One Silver Serve, LLC, dba Servpro Global DRT 16601 Ventura Blvd Encino CA 91436	<b>INSURER B :</b> Key Risk Insurance Company	10885
	<b>INSURER C :</b> Sequoia Insurance Company	22985
	<b>INSURER D :</b> Zurich American Insurance Company	16535
	<b>INSURER E :</b> Harco National Insurance Company	26433
	<b>INSURER F :</b>	

**COVERAGES**

CERTIFICATE NUMBER: 1540167835

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> <b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> DED. \$10,000 GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:	Y	Y	ECP2045415-11	12/1/2025	12/1/2026	EACH OCCURRENCE \$ 3,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 500,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 3,000,000 GENERAL AGGREGATE \$ 10,000,000 PRODUCTS - COMP/OP AGG \$ 5,000,000 POLICY AGGREGATE \$ 10,000,000
B	<input checked="" type="checkbox"/> <b>AUTOMOBILE LIABILITY</b> <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY	Y	Y	BAP2046184-11	12/1/2025	12/1/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input type="checkbox"/> <b>UMBRELLA LIAB</b> <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> <b>EXCESS LIAB</b> <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ 0	Y	Y	FFX2045414-11	12/1/2025	12/1/2026	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000 \$
C	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	Y N/A	QWC1480588	6/30/2025	6/30/2026	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A D E	Pollution/Professional Liability Cyber Employment Liability	Y	Y	ECP2045415-11 SPR3920269-00 PML000350700	12/1/2025 12/1/2025 12/1/2025	12/1/2026 12/1/2026 12/1/2026	Aggregate Occurrence Deductible \$10M/\$10M \$2,000,000 \$1,000,000

**DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)**

Servpro Industries, LLC, Servpro Franchisor, LLC, Servpro Distribution, LLC, Servpro Commercial, LLC, One Silver Serve LLC, dba Servpro Global DRT, dba Servpro of South & West Charleston and all of their affiliates and their respective owners, members, directors, officers, employees and agents are Additional Insured with regards to General Liability, Pollution Liability

International Criminal Acts Coverage and virus in definition CPL is included

250k RCV Bailees Included

See Attached...

**CERTIFICATE HOLDER****CANCELLATION**

THE CITY OF RIVERSIDE  
 3900 Main Street  
 Riverside CA 92522

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

*John Drugg*

© 1988-2015 ACORD CORPORATION. All rights reserved.



**ADDITIONAL REMARKS SCHEDULE**

AGENCY HUB International Great Plains, LLC		NAMED INSURED One Silver Serve, LLC, dba Servpro Global DRT 16601 Ventura Blvd Encino CA 91436	
POLICY NUMBER		EFFECTIVE DATE:	
CARRIER	NAIC CODE		

**ADDITIONAL REMARKS**

**THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,  
FORM NUMBER: 25 FORM TITLE: CERTIFICATE OF LIABILITY INSURANCE**

Retro Date 7/15/2014 under Contractors Pollution/Professional Liability

General Liability deductible: \$10,000  
Umbrella deductible: \$0

The Entity, its officers, officials, employees, and volunteers are listed as additional insured basis with respect to General Liability including completed and ongoing operations as required by written contract.

Waiver of subrogation applies in favor of The Entity, its officers, officials, employees, and volunteers as regards Workers Compensation as required by written contract.

## ENDORSEMENT

This endorsement forms a part of the policy to which it is attached. Please read it carefully.

<b>SERVPRO RESTORATION SERVICES ENDORSEMENT</b>
---

Policy Number	Policy Effective Date	Policy Expiration Date	Endorsement Effective Date
ECP2045415-11	12/1/2025	12/1/2026	12/1/2025

### SCHEDULE

**Name of Person or Organization:**

Servpro Industries, LLC, Servpro Franchisor, LLC, Servpro Distribution, LLC, Servpro Commercial, LLC, and all of their affiliates and their respective owners, directors, officers, employees and agents

- I. **SECTION III – Who Is An Insured** is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to their liability as grantor of a franchise to you.  
However:
1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
  2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.
- II. With respect to the insurance afforded to these additional insureds, the following is added to **SECTION IV – Limits Of Insurance**:
- If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:
1. Required by the contract or agreement; or
  2. Available under the applicable Limits of Insurance shown in the Declarations;
- whichever is less.
- This amendment shall not increase the applicable Limits of Insurance shown in the Declarations.
- III. The following is added to **Coverage E Professional Liability**, Exclusion **e. Contractual Liability**:
- (3) Assumed in a written contract or written agreement with the person(s) or organization(s) shown in the Schedule provided the actual or alleged act, error or omission occurs subsequent to the execution of the written contract or written agreement.
- IV. The following is added to **Coverage E Professional Liability**, Exclusion **m. Insured vs. Insured**:
- This exclusion does not apply to damages claimed by the person(s) or organization(s) shown in the Schedule.
- V. The following is added to **SECTION V – Policy Conditions, Condition 6. Other Insurance**, paragraph **a. Primary Insurance** and supersedes any provision to the contrary:
- This insurance is primary and will not seek contribution from any other insurance available to the person(s) or organization(s) shown in the Schedule provided that:
- (1) The person(s) or organization(s) shown in the Schedule is a Named Insured under such other insurance; and
  - (2) You have agreed in writing in a contract or agreement that this insurance would be primary and would not seek **contribution from any other insurance available to the additional insured.**

**VI.** The following is added to **SECTION V – Policy Conditions**, Condition **12. Transfer of Rights of Recovery Against Us**:

We waive any right of recovery we may have against the person(s) or organization(s) shown in the Schedule because of payments we make under this policy, but only at the specific written request of the Named Insured either before or after loss, wherein such waiver of subrogation has been included before loss as part of a written contractual undertaking by the Named Insured.

This waiver of subrogation shall apply only with respect to losses occurring due to operations undertaken as per the specific contract existing between the Named Insured and such person(s) or organization(s) shown in the Schedule and shall not be construed to be a waiver of subrogation with respect to other operations of such person(s) or organization(s) shown in the Schedule in which the Named Insured has no contractual interest.

No waiver of subrogation shall directly or indirectly apply to any employee, employees or agents of either the Named Insured or of the person(s) or organization(s) shown in the Schedule, and the Company reserves its right or lien to be reimbursed from any recovery funds obtained by any injured employee.

This waiver of subrogation does not apply in any jurisdiction or situation where such waiver is held to be illegal or against public policy or in any situation wherein the person(s) or organization(s) shown in the Schedule against whom subrogation is to be waived is found to be solely negligent.

**ALL OTHER TERMS AND CONDITIONS OF THE POLICY SHALL APPLY AND REMAIN UNCHANGED.**

## SCHEDULE OF FORMS AND ENDORSEMENTS

**Policy Number:** ECP2045415-11

**Named Insured:** One Silver Serve, Inc.

### FORMS ATTACHED TO AND MADE A PART OF THIS POLICY:

FORM NUMBER	FORM TITLE
E001J 07 20	Nautilus Policy Jacket
ENV DIR CLAIMS 09 23	Policyholder Notice - Claim Reporting Information
ENV DEC 08 12	Common Policy Declarations
ECP SUPP 03 14	Environmental Combined Policy Supplemental Declarations
ENV FORMS 09 10	Schedule of Forms and Endorsements
D-2 FORM 01 20	California Surplus Lines Notice
ECPC 1001 06 18	Environmental Combined Policy - Claims Made
E906CA (08-21)	Service of Suit - California
ECP 1004 08 16	Additional Insured - Blanket
ECP 1005 08 16	Additional Insured - Coverage A, B & D - Scheduled Person or Organization
ECP 1016 08 16	Employee Benefit Liability Coverage
ECP 1029 06 18	Designated Operations Exclusion - Coverage A and B
ECP 1046 06 18	Contingent Transportation Pollution Liability Coverage
ECP 1049 06 18	Designated Operations Exclusion - Coverage D
ECP 1053 06 18	Designated Operations Exclusion - Coverage E
ECP 1055 04 20	Exclusion - Violation of Privacy
ECP 1056 06 18	Exclusion - Financial Services
ECP 1073 06 18	Blanket Non-Owned Disposal Site Coverage - On & Off Site
ECP 1077 08 16	Microbial Substance Coverage - Deductible
ECP 1087 04 12	Designated Construction Project(s) General Aggregate Limit – Coverages A and D
ECP 1092 11 15	Additional Insured - Grantor of Franchise
ECP 1095 12 18	RESTORE PAC PLUS ENDORSEMENT
ECP 1099 12 18	Aggregate Sublimit(s) of Insurance
ECP 1100 01 20	ServPro Restoration Services Endorsement
ECP 1101 12 18	Bailees Customer Coverage - Valuation
ECP 1104 07 20	Biohazard Remediation Coverage
ECP 1105 05 20	Exclusion - Communicable Disease
BSUM-1200 (10-21)	SUPPLEMENTAL LIMIT FOR DEFENSE EXPENSE COVERAGE D
BSUM-1200 (10-21)	CONTRACTUAL LIABILITY RAILROADS AUTOMATIC STATUS
ENV 2006 03 13	Earned Premium and Composite Rate
ENV 2216 11 16	Named Insured Endorsement
ENV 2225 10 18	Exclusion of Certified Acts of Terrorism
ENV 2448 01 23	Cancellation for Non-Payment of Prior Years' Premium
IL 12 02 01 16	Office of Foreign Asset Control (OFAC) Exclusion Endorsement
ECPC 1085 06 23	Exclusion - Perfluoroalkyl and Polyfluoroalkyl Substances (PFAS)

**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.**

## **PRIMARY AND NONCONTRIBUTORY OTHER INSURANCE CONDITION**

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM  
BUSINESS AUTO COVERAGE FORM  
MOTOR CARRIER COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

**A.** The following is added to the **Other Insurance Condition** in the Business Auto Coverage Form and the **Other Insurance Primary And Excess Insurance Provisions** in the Motor Carrier Coverage Form and supersedes any provision to the contrary:

This Coverage Form's Covered Autos Liability Coverage is primary to and will not seek contribution from any other insurance available to an "insured" under your policy provided that:

1. Such "insured" is a Named Insured under such other insurance; and
2. You have agreed in writing in a contract or agreement that this insurance would be primary and would not seek contribution from any other insurance available to such "insured".

**B.** The following is added to the **Other Insurance Condition** in the Auto Dealers Coverage Form and supersedes any provision to the contrary:

This Coverage Form's Covered Autos Liability Coverage and General Liability Coverages are primary to and will not seek contribution from any other insurance available to an "insured" under your policy provided that:

1. Such "insured" is a Named Insured under such other insurance; and
2. You have agreed in writing in a contract or agreement that this insurance would be primary and would not seek contribution from any other insurance available to such "insured".

## ENDORSEMENT

This endorsement forms a part of the policy to which it is attached. Please read it carefully.

### ADDITIONAL INSURED - BLANKET

This endorsement modifies insurance provided under the following:

#### ENVIRONMENTAL COMBINED POLICY

In consideration of the premium charged and notwithstanding anything contained in this policy to the contrary, it is hereby agreed and understood that this endorsement shall apply only to the Coverage Part(s) corresponding with the box or boxes marked below.

**COVERAGES PARTS A AND B - GENERAL LIABILITY**

**COVERAGE D - CONTRACTORS POLLUTION LIABILITY**

**SECTION III - WHO IS AN INSURED** is amended to include as an insured, with respect to Coverage **A, B** and **D**, any person(s) or organization(s) when you and such person(s) or organization(s) have agreed in a written contract or written agreement that such person(s) or organization(s) be added as an additional insured on your policy. Such written contract or written agreement must be in effect prior to the performance of **your work** which is the subject of such written contract or written agreement.

Such additional insured status applies only:

1. Under **COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY** and **COVERAGE B PERSONAL AND ADVERTISING INJURY LIABILITY** for claims or **suits** resulting from:
  - a. **Your work** performed for such person(s) or organization(s) in the performance of your ongoing operations for the additional insured; or
  - b. **Your work** performed for such person(s) or organizations(s) and included in the **products-completed operations hazard**.
2. Under **COVERAGE D CONTRACTORS POLLUTION LIABILITY** for claims or **suits** arising out of **pollution conditions** that are the result of:
  - a. **Your work** performed for such person(s) or organization(s) in the performance of your ongoing operations for the additional insured; or
  - b. **Your work** performed for such person(s) or organizations(s) and included in the **products-completed operations hazard**.

With respect to damages caused by **your work**, as described above, the coverage provided hereunder shall be primary and not contributing with any other insurance available to those person(s) or organization(s) with which you have so agreed in a written contract or written agreement.

**ALL OTHER TERMS AND CONDITIONS OF THE POLICY SHALL APPLY AND REMAIN UNCHANGED.**

## ENDORSEMENT

This endorsement forms a part of the policy to which it is attached. Please read it carefully.

<b>BAILEES CUSTOMER COVERAGE - VALUATION</b>
--

Policy Number	Policy Effective Date	Policy Expiration Date	Endorsement Effective Date
ECP2045415-11	12/1/2025	12/1/2026	12/1/2025

- I. The following is added to **SECTION IV - LIMITS OF INSURANCE** for the purpose of coverage provided by this endorsement:

The most we will pay for loss or damage to **covered property** is the sub-limit of insurance shown in the following schedule:

SCHEDULE Sub-limits, Deductible, and Valuation	
<b>Bailees Customers Coverage Sub-Limit of Liability - per occurrence or incident:</b>	<b>\$250,000</b>
<b>Bailees Customers Coverage Aggregate:</b>	<b>\$250,000</b>
<b>Bailees Customers Coverage Deductible:</b>	<b>\$10,000</b>
<b>Valuation:</b>	<b>Replacement Cost</b>

This endorsement shall not increase our limits of insurance, as shown in the Declarations of this policy. Claims and claim-related costs paid by us pursuant to this endorsement shall reduce the General Aggregate Limit. Upon exhaustion of the General Aggregate Limit, we shall have no obligation to make any further payments to, or on behalf of, the insured for defense, indemnification, or otherwise.

- II. The following is added to **SECTION I - COVERAGES**:

We will pay for direct physical loss of or damage to **covered property**, in excess of the Bailees Customers Coverage Deductible, from any of the Covered Causes of Loss.

**1. Covered Property**

**Covered property**, as used in this endorsement, means **personal property** of others that is in your care, custody or control as part of your covered operations, except when the **personal property** is located at a **project site**. **Covered property** includes **personal property** of others while being loaded or unloaded by you at a **project site**.

**2. Property Not Covered**

**Covered property** does not include:

- a. Accounts, bills, currency, documents, records, deeds, evidences of debt, money, notes, securities, or stamps;
- b. Animals, birds, or fish;
- c. Automobiles, motor trucks, trailers or other vehicles that are licensed for use on public roads and are used to transport persons or property;
- d. Aircraft or watercraft;
- e. Furs, fur garments, or garments trimmed with fur;
- f. Jewelry, watches, precious or semiprecious stones, bullion, gold, silver, platinum, and other precious metals or alloys;
- g. Property while in the custody of other bailees, unless the property is:
  - (1) At the premises described in the Declarations; or
  - (2) In the custody of a carrier for hire;
- h. Property while waterborne, except for property on ferries operating on navigable waters of the Continental United States, other than to or from Alaska;
- i. Property shipped by mail; or
- j. Contraband or property in the course of illegal transportation or trade.

**3. Covered Causes Of Loss**

Covered causes of loss are risks of direct physical loss or damage to **covered property**, except as limited or excluded.

**4. Preservation Of Property**

If it is necessary to move **covered property** from the covered premises described in the Declarations to preserve it from loss or damage by a covered cause of loss, we will pay for any direct physical loss or damage to that property:

- a. While it is being moved or while temporarily stored at another location; and
- b. Only if the loss or damage occurs within 30 days after the property is first moved.

This additional coverage does not increase the limit of insurance.

**III. SECTION I - COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, 2. Exclusions, i. Damage To Property, (4)** is deleted in its entirety, but only for the purpose of this Bailees Customer Coverage.

**IV.** The following exclusions are added to paragraph **2. Exclusions of SECTION I - COVERAGES** for the purpose of this endorsement only:

We will not pay for loss or damage caused in whole or in part by, or arising, directly or indirectly out of the following, and such loss or damage is excluded regardless of any other cause or event that contributes concurrently or in any sequence to the loss or damage:

**a. Ordinance Or Law**

(1) The enforcement of or compliance with any ordinance or law:

- (a) Regulating the construction, use or repair of any property; or
- (b) Requiring the tearing down of any property, including the cost of removing its debris.

(2) This exclusion applies whether the loss or damage results from:

- (a) An ordinance or law that is enforced even if the property has not been damaged; or
- (b) The increased costs incurred to comply with an ordinance or law in the course of construction, repair, renovation, remodeling, or demolition of property, or removal of its debris, following a physical loss or damage to that property.

**b. Governmental Action**

Seizure or destruction of property by order of a government authority.

**c. Nuclear Hazard**

Nuclear reaction or radiation, or radioactive contamination, however caused.

Exclusions **C.1.a.** through **C.1.d.** apply whether or not the loss event results in widespread damage or affects a substantial area.

**d.** Theft from an unattended vehicle unless at the time of theft its windows, doors and compartments were closed and locked and there are visible signs that the theft was the result of forced entry.

But this exclusion does not apply to property in the custody of a carrier for hire.

**e.** Delay, loss of use, loss of market or any other consequential loss.

**f.** Unexplained disappearance.

**g.** Shortage found upon taking inventory.

**h.** Dishonest or criminal act (including theft) committed by:

- (1) You, any of your partners, employees (including temporary employees and leased workers), officers, directors, trustees, or authorized representatives;
- (2) A manager or a member if you are a limited liability company; or
- (3) Anyone else with an interest in the property, or their employees (including temporary employees and leased workers), or authorized representatives; or
- (4) Anyone else to whom you entrust the property for any purpose;

whether acting alone or in collusion with each other or with any other party.

This exclusion applies whether or not an act occurs during your normal hours of operation.

**i. Pollution**

(1) **Property damage** which would not have occurred in whole or part but for the actual, alleged or threatened discharge, dispersal, seepage, migration, release or escape of **pollutants** at any time.

(2) Any loss, cost or expense arising out of any:

- (a) Request, demand, order or statutory or regulatory requirement that any insured or others test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to, or assess the effects of **pollutants**; or
- (b) Claim or **suit** by or on behalf of a governmental authority for damages because of testing for, monitoring, cleaning up, removing, containing, treating, detoxifying or neutralizing, or in any way responding to, or assessing the effects of, **pollutants**.

**j.** Processing or work upon the property.

- k. Artificially generated electrical, magnetic or electromagnetic energy that damages, disturbs, disrupts or otherwise interferes with any:
  - (1) Electrical or electronic wire, device, appliance, system or network; or
  - (2) Device, appliance, system or network utilizing cellular or satellite technology;
 creating a short circuit or other electric disturbance within an article covered under this Coverage Form.  
 For the purpose of this exclusion, electrical, magnetic or electromagnetic energy includes, but is not limited to, electrical current, including arcing; electrical charge produced or conducted by a magnetic or electromagnetic field; pulse of electromagnetic energy; electromagnetic waves or microwaves.
- l. Voluntary parting with any property by you or anyone entrusted with the property if induced to do so by any fraudulent scheme, trick, device, or false pretense.
- m. Unauthorized instructions to transfer property to any person or to any place.
- n. Neglect of an insured to use all reasonable means to save and preserve property, and then to preserve it and keep it from further damage at and after the time of loss.
- o. The cost to research, replace or restore converted data, programs or instructions used in any data processing operations, including the materials on which the data is recorded.
- p. Weather conditions. But this exclusion only applies if weather conditions contribute in any way with a cause or event excluded in Paragraph 1. (involving the **Ordinance Or Law, Governmental Action, or Nuclear Hazard** exclusions) to produce the loss or damage.
- q. Acts or decisions, including the failure to act or decide, of any person, group, organization, or governmental body.
- r. Wear and tear or depreciation. This includes damage, diminishment in value, or erosion due to long or hard use or exposure, including breakdown over time, that eventually causes property to become unusable based on its previous use. This also includes the tendency of property to pull apart or break down into pieces because of forces applied to it.
- s. Any quality in the property that causes it to damage or destroy itself, hidden or latent defect, or gradual deterioration. This includes rust, corrosion, decay, fading or UV degradation.
- t. Mechanical breakdown. This includes the abrupt and unexpected failure of machines, tools, or mechanisms to operate or function properly.
- u. Insects, vermin, rodents, or other animals or pests. This includes but is not limited to nesting, infestation, gnawing, nibbling, discharge or release of waste products or secretions by insects, birds, rodents or other animals.

V. The following condition is added to **SECTION V - POLICY CONDITIONS** for the purpose of coverage provided by this endorsement:

**Valuation**

- 1. The value of **covered property** will be the least of the following amounts:
  - a. Actual Cash Value of the lost or damaged property (with a deduction for depreciation) unless Replacement Cost is indicated in the Schedule to this endorsement. For the purpose of this endorsement, Actual Cash Value is calculated as the amount it would cost to repair or replace **covered property**, at the time of loss or damage, with material of like kind and quality, subject to a deduction for deterioration, depreciation and obsolescence. Actual Cash Value applies to valuation of **covered property** regardless of whether that property has sustained partial or total loss or damage. The Actual Cash Value of the lost or damaged property may be significantly less than its Replacement Cost.
  - b. Costs of reasonably restoring the property to its condition immediately before the loss; or
  - c. \$2,500 on manuscripts, works of art, antiques or rare articles including etchings, pictures, statuary, marbles, bronzes, porcelains and bric-a-brac, but not exceeding \$500 for any one article.
  - d. Replacement Cost of the lost or damaged property (without deduction for depreciation) only if Replacement Cost is indicated in the Schedule to this endorsement.

However, the value of **covered property** will:

- a. Include the value of labor, materials or services furnished or arranged by you; but
- b. Not exceed the amount shown for each item of property on receipts provided to customers.

In the event of loss or damage, the value of property will be determined as of the time of loss or damage.

- 2. If Replacement Cost is indicated in the Schedule to this endorsement, we will determine the value of **personal property** on the basis of Replacement Cost subject to the following:
  - a. We will not pay more for loss or damage on a Replacement Cost basis than the least of:
    - (1) The Limit of Insurance applicable to the lost or damaged property;

- (2) The cost to replace, on the same premises, the lost or damaged property with other property of comparable material and quality and used for the same purpose;
- (3) The amount you actually spend that is necessary to repair or replace the lost or damaged property; or
- (4) \$2,500 on manuscripts, works of art, antiques or rare articles including etchings, pictures, statuary, marbles, bronzes, porcelains and bric-a-brac, but not exceeding \$500 for any one article.

- b. You may make a claim for loss or damage covered under this endorsement on an Actual Cash Value basis instead of on a Replacement Cost basis. In the event you elect to have loss or damage settled on an Actual Cash Value basis, you may still make a claim for the additional coverage provided on a Replacement Cost basis if you notify us of your intent to do so within 180 days after the loss or damage.
- c. We will not pay on a Replacement Cost basis for any loss or damage:
  - (1) Until the lost or damaged property is actually repaired or replaced; and
  - (2) Unless the repairs or replacement are made as soon as reasonably possible after the loss or damage.

VI. The following definitions are added to **SECTION VII - DEFINITIONS** for the purpose of coverage provided by this endorsement:

- 1. **Covered property** means **personal property** of others that is in your care, custody or control as part of your covered operations, except when the **personal property** is located at a **project site**. **Covered property** includes **personal property** of others while being loaded or unloaded by you at a **project site**.
- 2. **Personal property** means all property, other than **electronic data** and land and buildings attached to land.
- 3. **Electronic data** means information, facts, images or sounds stored as or on, created or used on, or transmitted to or from computer software (including systems and applications software) on electronic storage devices including, but not limited to, hard or floppy disks, CD-ROMs, tapes, drives, cells, data processing devices or any other media which are used with electronically controlled equipment. **Electronic data** is not **personal property**.
- 4. **Project Site** means the immediate area of a building, structure, or property within which covered operations are performed.

**ALL OTHER TERMS AND CONDITIONS OF THE POLICY SHALL APPLY AND REMAIN UNCHANGED.**

## ENDORSEMENT

This endorsement forms a part of the policy to which it is attached. Please read it carefully.

### **BUSINESS AUTO - ADDITIONAL INSURED WHEN REQUIRED BY CONTRACT OR AGREEMENT**

This endorsement modifies insurance provided under the following:

#### **BUSINESS AUTO COVERAGE FORM**

**Section II - Liability Coverage A. - Coverage, 1. Who is an Insured**, is amended to add:

- d. Any person or organization to whom you become obligated to include as an additional insured under this policy, as a result of any contract or agreement you enter into, excluding contracts or agreements for professional services, which requires you to furnish insurance to that person or organization of the type provided by this policy, but only with respect to liability arising out of your operations or premises owned by or rented to you. However, the insurance provided will not exceed the lesser of:
  - 1. The coverage and/or limits of this policy; or
  - 2. The coverage and/or limits required by said contract or agreement.

**ALL OTHER TERMS AND CONDITIONS OF THE POLICY SHALL APPLY AND REMAIN UNCHANGED.**

<u>Type</u>	<u>Name</u>	<u>State</u>
First Named Insured	One Silver Serve, LLC	CA
DBA	Servpro of Encino/Sherman Oaks	CA
DBA	Servpro of Studio City/ Valley Village	CA
DBA	Servpro of Simi Valley	CA
DBA	Servpro of Moorpark/Fillmore/Santa Paula/Montecito/Ojai	CA
DBA	Servpro of Ojai/Montecito	CA
DBA	Servpro of SW Bakersfield	CA
DBA	Servpro in Culver City/Baldwin Hills	CA
DBA	Servpro West Coast	CA
DBA	Servpro of South & West Charleston	CA
DBA	Servpro of Arleta, Hansen Hills	CA
DBA	Servpro of Downtown Los Angeles/ Team Reed	CA
DBA	Servpro of Reed BXCP	CA
DBA	Servpro of Soth & West Charleston	SC
DBA	Servpro of East Aventura	FL
DBA	Servpro of Hollywood, Hallandale	FL
DBA	Servpro of Miami Lakes	FL
DBA	Servpro of Noth Miami Central	FL
DBA	Servpro of Opa-Locka	FL
DBA	Servpro of Central Hialeah	FL
DBA	Servpro of Gladeview	FL
DBA	SERVPRO of East Rancho Santa Fe	CA
DBA	SERVPRO of Sorrento Valley, Carmel Valley	CA
DBA	SERVPRO of La Mesa & Lemon Grove	CA
DBA	SERVPRO of North Clairemont	CA
DBA	Servpro Global DRT	CA

WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS ENDORSEMENT

We have the right to recover our payments from anyone liable for an injury covered by this policy. We will not enforce our right against the person or organization named in the Schedule. (This agreement applies only to the extent that you perform work under a written contract that requires you to obtain this agreement from us.)

This agreement shall not operate directly or indirectly to benefit anyone not named in the Schedule.

**Schedule**

Any person or organization as required by written contract

This waiver of subrogation does not apply to the state of Kentucky.

This endorsement changes the policy to which it is attached and is effective on the date issued unless otherwise stated.  
**(The information below is required only when this endorsement is issued subsequent to preparation of the policy.)**

Endorsement Effective	6/30/2025	Policy No.	QWC1480588	Endorsement No.	0
Insured	One Silver Serve, dba Servpro Global ORT			Premium\$	652,912
Insurance Company	Sequoia Insurance Company				

Countersigned by \_\_\_\_\_

**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.**

## **WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US (WAIVER OF SUBROGATION)**

This endorsement modifies insurance provided under the following:

AUTO DEALERS COVERAGE FORM  
BUSINESS AUTO COVERAGE FORM  
MOTOR CARRIER COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

This endorsement changes the policy effective on the inception date of the policy unless another date is indicated below.

<b>Named Insured:</b>	One Silver Serve, LLC
<b>Endorsement Effective Date:</b>	12/01/25

### **SCHEDULE**

<b>Name(s) Of Person(s) Or Organization(s):</b>
Any Principal wherein such waiver has been included before loss as part of a contractual undertaking by the Named Insured
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The **Transfer Of Rights Of Recovery Against Others To Us** condition does not apply to the person(s) or organization(s) shown in the Schedule, but only to the extent that subrogation is waived prior to the "accident" or the "loss" under a contract with that person or organization.

# Pricing Proposal

# Executive Pricing Compliance Certification

**RFP No. 2524 – Emergency & Non-Emergency General Contractor Services  
City of Riverside**

SERVPRO Global Disaster Recovery Team hereby certifies that its pricing submission complies with all pricing limitations and requirements set forth in RFP No. 2524.

SERVPRO Global DRT's 2026 Time and Materials rates reflect standardized industry pricing for emergency and restoration services. These rates are applied uniformly and provide consistency, transparency, and predictability across assignments without discretionary escalation.

**1. Subcontractor, Equipment, and Material Markup**

All subcontractor services, third-party equipment rentals, and materials shall be billed at actual cost plus a markup not to exceed **ten percent (10%)**, in strict accordance with the RFP requirements. No layered, compounded, or additional overhead and profit percentages will be applied beyond the 10% cap.

**2. Labor Rates**

The labor rates submitted are fully burdened and inclusive of overhead, supervision, and administrative costs. No additional percentage markups will be applied to stated hourly labor rates.

**3. Prevailing Wage & Specialty Conditions**

Any wage adjustments required to comply with prevailing wage laws are statutory labor requirements and are not considered subcontractor or material markups. Subcontracted specialty trades will remain subject to the 10% maximum markup limitation.

**4. Conflict of Terms**

In the event of any conflict between standard SERVPRO pricing language and the requirements of RFP No. 2524, the terms of the RFP shall govern.

SERVPRO Global DRT affirms its commitment to pricing transparency, compliance, and adherence to the City of Riverside's contractual requirements.

**Authorized Representative:**



Todd Resnick  
Senior Vice President  
SERVPRO Global Disaster Recovery Team

# Prevailing Wage Labor Rate Clarification

As of 02/18/2026

The Time and Materials (T&M) labor rates included in this proposal reflect SERVPRO Global Disaster Recovery Team’s standardized 2026 industry rates for non-prevailing wage assignments. In circumstances where work is subject to California Prevailing Wage requirements, labor classifications and compensation will be adjusted in accordance with the applicable California Department of Industrial Relations (DIR) determinations in effect at the time of service. Prevailing wage rates are generated based on the applicable DIR determination, including the designated school classification (where applicable) and the specific task order scope of work issued by the City. The prevailing wage rates provided below are separate from, and supersede where required, the standard T&M labor schedule solely for assignments legally designated as prevailing wage work. All prevailing wage billing will comply fully with statutory requirements, certified payroll reporting obligations, and applicable labor classifications.

EMERGENCY GENERAL LABOR							Response
1	Apprentice Standard Rate	HR		1	\$55.56	Yes	
2	Apprentice Overtime Rate	HR		1	\$75.35	Yes	
3	Apprentice Double Time	HR		1	\$95.14	Yes	
4	Journeyman Standard Rate	HR		1	\$75.09	Yes	
5	Journeyman Overtime Rate	HR		1	\$98.33	Yes	
6	Journeyman Double Time	HR		1	\$121.57	Yes	
7	Supervisor/Foreman Standard Rate	HR		1	\$75.09	Yes	
8	Supervisor/Foreman Overtime Rate	HR		1	\$98.33	Yes	
9	Supervisor/Foreman Double Time	HR		1	\$121.57	Yes	
10	Specialty Technician Standard Rate	HR		1	\$75.09	Yes	
11	Specialty Technician Overtime Rate	HR		1	\$98.33	Yes	
12	Specialty Technician Double Time	HR		1	\$121.57	Yes	
13	Project Manager Standard Rate	HR		1	\$75.09	Yes	
14	Project Manager Overtime Rate	HR		1	\$98.33	Yes	
15	Project Manager Double Time	HR		1	\$121.57	Yes	
NON-EMERGENCY GENERAL LABOR							
16	Apprentice Standard Rate	HR		1	\$55.56	Yes	
17	Apprentice Overtime Rate	HR		1	\$75.35	Yes	
18	Apprentice Double Time	HR		1	\$95.14	Yes	
19	Journeyman Standard Rate	HR		1	\$75.09	Yes	
20	Journeyman Overtime Rate	HR		1	\$98.33	Yes	
21	Journeyman Double Time	HR		1	\$121.57	Yes	
22	Supervisor/Foreman Standard Rate	HR		1	\$75.09	Yes	
23	Supervisor/Foreman Overtime Rate	HR		1	\$98.33	Yes	
24	Supervisor/Foreman Double Time	HR		1	\$121.57	Yes	
25	Specialty Technician Standard Rate	HR		1	\$75.09	Yes	
26	Specialty Technician Overtime Rate	HR		1	\$98.33	Yes	
27	Specialty Technician Double Time	HR		1	\$121.57	Yes	
28	Project Manager Standard Rate	HR		1	\$75.09	Yes	
29	Project Manager Overtime Rate	HR		1	\$98.33	Yes	
30	Project Manager Double Time	HR		1	\$121.57	Yes	



# Time and Materials Commercial Pricing

## 1-800-SERVPRO (1-800-737-8776)

### Schedule A: Labor

#### Restoration Services. See Page 9 for Prime Area Labor Conditions.

Category:	Rate:	Prime Area Labor Rate:	Unit:
Project Coordinator	\$145.00	\$165.00	Per Hour
Sr. Project Manager	\$135.00	\$154.00	Per Hour
Project Manager	\$115.00	\$138.00	Per Hour
Health & Safety Officer	\$93.00	\$107.00	Per Hour
Remediation Supervisor	\$87.00	\$105.00	Per Hour
Desiccant & Technical Specialist	\$95.00	\$118.00	Per Hour
Assistant Project Manager	\$85.00	\$105.00	Per Hour
Restoration Supervisor	\$77.00	\$93.00	Per Hour
Content Inventory Supervisor	\$70.00	\$79.50	Per Hour
Remediation Technician	\$69.00	\$82.00	Per Hour
CDL Driver	\$68.00	\$85.00	Per Hour
Restoration Technician	\$66.00	\$75.00	Per Hour
Resource Coordinator/Supply Supervisor	\$65.00	\$72.00	Per Hour
Skilled Labor	\$63.00	\$71.00	Per Hour
Project Clerical Administrator	\$57.00	\$60.00	Per Hour
General Labor	\$44.00	\$54.00	Per Hour
Management Fee * (See Page 11)	\$4.00	\$4.00	Per Hour
Consultant/Estimator ** (See Page 11)	\$105.00	\$120.00	Per Hour
Emergency Service Fee (see Page 9)	\$200.00	\$350.00	One Time Fee

#### Reconstruction Services. See Page 9 for Prime Area Labor Conditions.

Category:	Rate:	Prime Area Labor Rate:	Unit:
Reconstruction Sr. Project Manager	\$135.00	\$154.00	Per Hour
Reconstruction Foreman /Supervisor	\$105.00	\$115.00	Per Hour
Electrician	\$125.00	\$139.75	Per Hour
Roofer	\$110.00	\$130.00	Per Hour
HVAC Mechanical	\$120.00	\$144.25	Per Hour
Plumber	\$115.00	\$140.00	Per Hour
Finish/ Trim Carpenter	\$95.00	\$110.00	Per Hour
Carpenter/Framer	\$90.00	\$105.00	Per Hour
Drywaller/Finisher	\$88.00	\$102.00	Per Hour
Tile/Flooring Installer	\$78.00	\$87.50	Per Hour
Painter	\$75.00	\$85.00	Per Hour
Equipment Operator	\$79.00	\$94.00	Per Hour
Insulator	\$60.00	\$67.00	Per Hour

**Schedule B: Consumables**

<b>Consumables Description:</b>	<b>Rate:</b>	<b>Unit:</b>
<b>Cleaning/Disinfectant</b>		
Benefect Decon 30	\$85.41	Gallon
Benefect Disinfectant	\$89.89	Gallon
Benefect Disinfectant Wipes	\$78.49	250 ct
BioBlast	\$13.91	Gallon
BotaniPRO Floor Cleaner	\$35.40	Gallon
BotaniPRO Hard Surface Cleaner	\$41.50	Gallon
Bright-N-Neutral Cleaner	\$2.18	Gallon
CitraSolvent	\$115.40	Gallon
Citrus Deodorizer, Water-Based	\$7.97	Gallon
Coil Cleaner	\$22.75	Aerosol/Can
Concrobium® Disinfectant	\$73.18	Gallon
Defoamer	\$66.89	Gallon
Duct Sealer	\$95.20	Gallon
EASYDECON DF200	\$208.05	Kit
EnviroShield™ Odor and Stain Blocker	\$381.02	5 Gallon Pail
Extreme Laundry Detergent	\$60.48	9 lb. pail
Extreme Laundry Detergent	\$198.47	35lb pail
Fire Star	\$10.04	Gallon
Flame Stop	\$99.55	Gallon
Furniture Polish	\$18.26	Aerosol/Can
Glass Cleaner, Multi-Purpose	\$9.95	Aerosol/Can
Glass Cleaner, Ready-To-Use	\$24.25	Gallon
Heavy Duty Degreaser	\$4.25	Gallon
Industrial Cleaner	\$5.99	Gallon
Lemon Fresh Deodorizer	\$3.65	Gallon
Lemon Oil Polish	\$70.64	Gallon
Liquid Emulsifier	\$53.34	Gallon
Powdered Emulsifier	\$82.49	Gallon
Pre-Spray & Traffic Lane Cleaner	\$5.34	Gallon
Rusticide	\$35.56	Quart
SERVPRO Green	\$2.85	Gallon
SERVPRO Orange	\$4.25	Gallon
SERVPRO Orange Plus	\$5.30	Gallon
ServprOXIDE	\$68.89	Gallon
Shampoo Super Concentrate	\$3.21	Gallon
Smoke Deodorizer	\$4.84	Gallon
Solvent Additive	\$6.89	Gallon
Stainless Steel Cleaner	\$18.25	Aerosol/Can
Stone and Porcelain Cleaner	\$2.90	Gallon
Tile & Grout Cleaner	\$2.52	Gallon
Ultra Content CleanER	\$4.23	Gallon
Ultrasonic Cleaning Agent	\$3.63	Gallon

**Schedule B: Consumables**

<b>Consumables Description:</b>	<b>Rate:</b>	<b>Unit:</b>
<b><u>Cleaning/Disinfectant (continued)</u></b>		
Upholstery/Drapery Solvent, Heatable	\$74.15	Gallon
Vanquish (Cannot be used in California)	\$1.89	Gallon
Wall and All Plus	\$4.25	Gallon
Window Green Clean	\$25.16	Gallon
Wintergreen Deodorizer	\$4.54	Gallon
<b><u>Containment</u></b>		
RAM Board Floor Protection 38" x 100'	\$175.00	Each
Red Rosin Paper - 166' Roll	\$36.00	Each
Plastic Sheeting .31 mil - 9" x 400' - Roll	\$62.00	Each
Plastic Sheeting 4 mil - 20' x 100' - Roll	\$169.00	Each
Clear Poly Sheeting 6 mil 20 x 100' - Anit Static Roll	\$319.21	Each
6 mil Clear White - Fire Retardant 20' x 100' - Roll	\$390.50	Each
Plastic Sheeting Hangers - Blue	\$611.39	Case
<b><u>Contents</u></b>		
Box - Large	\$6.91	Each
Box - Medium	\$6.16	Each
Box - Small	\$5.49	Each
Foam / Wood Blocks	\$87.00	Box
Moving Blankets - One time use only	\$5.40	Each
Packing Paper (26" x 24" - 140 ct - recycled)	\$47.93	Box/50lb
Tacky Mats 37" x 26" PAD/30	\$153.45	Each
Tarp (per square ft)	\$0.69	Each
Wrap - Bubble /Anti Static	\$98.75	Roll
Wrap - Stretch	\$68.95	Roll
Filter - Activated Carbon 500 / 700 cfm	\$88.75	Each
Filter - Air Scrubber 500 /700 cfm - HEPA	\$287.25	Each
Filter - Air Scrubber 500/700 cfm - Secondary	\$27.50	Each
Filter - Air Scrubber 500 /700 cfm - Prefilter	\$18.75	Each
Filter - Air Scrubber 1000 cfm - HEPA	\$308.69	Each
Filter - Air Scrubber 1000 cfm - Prefilter	\$19.95	Each
Filter - Air Scrubber 1000 cfm - Secondary	\$29.95	Each
Filter - Air Scrubber 2000 cfm - HEPA	\$398.90	Each
Filter - Air Scrubber 2000 cfm - Prefilter	\$11.45	Each
Filter - Air Scrubber 2000 cfm - Secondary per 12 pack	\$176.49	Each
Filter - Activated Carbon 2000 cfm	\$213.09	Each
Filter - Back Pak Vacuum Kit	\$44.53	Each
Filter - Desiccant Dehumidifier - 5000 cfm	\$18.16	Each
Filter - Refrigerant Dehumidifier - 754	\$39.25	Each
Filter - Upright Vacuum	\$5.25	Each
Filter - Wet/Dry Vacuum, non-HEPA	\$30.00	Each
Filter Material, Poly Rolled Medium	\$48.87	Box
Vacuum Cleaner Bags	\$21.71	Pak/10
Vacuum Cleaner Bags - Back Pack HEPA	\$44.07	Pak/10
Vacuum Cleaner Bags - Canister HEPA	\$32.64	Pak/6

**Schedule B: Consumables**

<b>Consumables Description:</b>	<b>Rate:</b>	<b>Unit:</b>
<b>Contents</b>		
Box - Large	\$6.91	Each
Box - Medium	\$6.16	Each
Box - Small	\$5.49	Each
Foam / Wood Blocks	\$87.00	Box
Moving Blankets - One time use only	\$5.40	Each
Packing Paper (26" x 24" - 140 ct - recycled)	\$47.93	Box/50lb
Tacky Mats 37" x 26" PAD/30	\$153.45	Each
Tarp (per square ft)	\$0.69	Each
Wrap - Bubble /Anti Static	\$98.75	Roll
Wrap - Stretch	\$68.95	Roll
<b>Filters</b>		
Filter - Activated Carbon 500 / 700 cfm	\$88.75	Each
Filter - Air Scrubber 500 /700 cfm - HEPA	\$287.25	Each
Filter - Air Scrubber 500/700 cfm - Secondary	\$27.50	Each
Filter - Air Scrubber 500 /700 cfm - Prefilter	\$18.75	Each
Filter - Air Scrubber 1000 cfm - HEPA	\$308.69	Each
Filter - Air Scrubber 1000 cfm - Prefilter	\$19.95	Each
Filter - Air Scrubber 1000 cfm - Secondary	\$29.95	Each
Filter - Air Scrubber 2000 cfm - HEPA	\$398.90	Each
Filter - Air Scrubber 2000 cfm - Prefilter	\$11.45	Each
Filter - Air Scrubber 2000 cfm - Secondary per 12 pack	\$176.49	Each
Filter - Activated Carbon 2000 cfm	\$213.09	Each
Filter - Back Pak Vacuum Kit	\$44.53	Each
Filter - Desiccant Dehumidifier - 5000 cfm	\$18.16	Each
Filter - Refrigerant Dehumidifier - 754	\$39.25	Each
Filter - Upright Vacuum	\$5.25	Each
Filter - Wet/Dry Vacuum, non-HEPA	\$30.00	Each
Filter Material, Poly Rolled Medium	\$48.87	Box
Vacuum Cleaner Bags	\$21.71	Pak/10
Vacuum Cleaner Bags - Back Pack HEPA	\$44.07	Pak/10
Vacuum Cleaner Bags - Canister HEPA	\$32.64	Pak/6

**Schedule B: Consumables**

<b>Consumables Description:</b>	<b>Rate:</b>	<b>Unit:</b>
<b>Miscellaneous/General</b>		
Carpet Protection Film 2' x 200'	\$105.00	Each
Cleaning Rags	\$9.47	Per 25 lb.
Cleaning Towel	\$13.25	Dozen
Cleaning Towel (Microfiber)	\$53.95	Dozen
Cotton Mop Head	\$14.79	Each
Dusting Cloth - Masslin treated	\$63.90	50/Bag
Insulation Disposal Collection Bag	\$25.00	Each
Lay Flat (Roll - 250' x 14")	\$159.00	Each
Lay Flat (Roll - 500' x 18")	\$457.50	Each
Lay Flat (Roll - 500' x 33")	\$795.00	Each
Rayon Mop Head	\$24.77	Each
Sponge Dry Clean	\$276.25	48/Case
44 gal Trash Bags - Contractor 3 mil	\$61.75	Box 50
33 gal Trash Bags -Contractor 6 mil (Clear)	\$156.49	Box 100
Wall Zippers	\$28.00	Pak/2
Zip Ties 14" - Industrial	\$25.83	Pak/20
Zip Ties 36" - Industrial	\$41.24	Pak/10
Zip Ties 48" - Industrial	\$55.44	Pak/10
<b>Safety</b>		
Gloves - Cotton	\$6.75	Each
Gloves - Leather Safety/Work	\$12.50	Each
Gloves - Nitrile/Latex	\$46.95	Box/100
Hearing Protection	\$50.85	100/box
Muck Boots	\$59.50	Pair/Per Project
Respirator - Full or Half Mask	\$43.00	Each
Respirator - N 95	\$6.25	Each
Respirator Cartridges - Ammonia	\$29.50	Each
Respirator Cartridges - Organic	\$27.50	Each
Safety Goggles (Chemical Splash)	\$24.20	Each
Safety Glasses	\$6.00	Each
Safety Vest/Hard Hat Combo	\$15.00	Ea. Per Project
Tyvek (Bio-Shield Coveralls)	\$29.40	Per Suit/Exchange
<b>Tapes/Adhesives</b>		
Spray Adhesives	\$18.25	Aerosol/Can
Tape - Caution 3" x 1000' HDX	\$29.70	Roll
Tape - Duct - 2" x 60 yrds.	\$13.19	Roll
Tape - HVAC 2" x 50 yrds.	\$25.17	Roll
Tape - Painter (Blue) 2" x 60yrds.	\$15.78	Roll
Tape - Poly/Box - 2" x 109 yrds.	\$9.75	Roll

**Schedule C: Equipment**

<b>Equipment Description:</b>	<b>Rate:</b>	<b>Unit:</b>
<b><u>Air Mover/ Scrubbers</u></b>		
Air Mover - Axial	\$44.00	Each/Day
Air Mover - Carpet	\$30.00	Each/Day
Air Scrubber - 2000 cfm	\$175.00	Each/Day
Air Scrubber - 1000 cfm	\$140.00	Each/Day
Air Scrubber - 700 cfm	\$120.00	Each/Day
Air Scrubber - 500 cfm	\$95.00	Each/Day
<b><u>Blast/Power Wash Units</u></b>		
Electrostatic Sprayer	\$125.00	Each/Day
Fogger/ULV Sprayer	\$60.00	Each/Day
Fogger/Thermal	\$140.00	Each/Day
Media Blasting Machine	\$475.00	Each/Day
Pressure Washer - Hot	\$180.00	Each/Day
<b><u>Cleaning/Vacuum Extraction</u></b>		
Insulation Removal Vacuum	\$357.50	Each/Day
Orbital Floor Machine	\$48.75	Each/Day
Portable Carpet Machine	\$357.50	Each/Day
Portable Extractor	\$235.00	Each/Day
Portable Fuel Cells	\$65.00	Each/Day
Pump - Sump (Gas)	\$175.00	Each/Day
Pump - Trash (2" to 4")	\$150.00	Each/Day
Truck Mount Carpet/Extraction Machine	\$522.50	Each/Day
Rover Extraction Unit	\$220.00	Each/Day
Ultrasonic Cleaning Machine	\$412.50	Each/Day
Vacuum - Upright Vacuum Cleaner	\$29.00	Each/Day
Vacuum - Back Pack, or Canister HEPA	\$115.00	Each/Day
Vacuum - Wet/Dry	\$55.00	Each/Day
<b><u>Drying Equipment</u></b>		
LGR Dehumidifier - Commercial (100 and over PPD)	\$150.00	Each/Day
LGR Dehumidifier - Commercial (under 100 PPD)	\$125.00	Each/Day
Desiccant -to 1000 cfm	\$525.00	Each/Day
Desiccant - 2,000/2250 cfm	750.00	Each/Day
Desiccant - 3,500 cfm	\$1,225.00	Each/Day
Desiccant - 5,000 - 6,000 cfm	\$1,625.00	Each/Day
Desiccant - 10,000 / 12,000cfm	\$2,775.00	Each/Day
Desiccant - 15,000 cfm	\$4,450.00	Each/Day
5000 cfm Desiccant Package Unit (**)	\$2,860.00	Each/Day
Desiccant Door Kit - Total/one time charge	\$325.00	Per Opening
Dry Force Injectidry (Wall Cavity)	\$150.00	Each/Day
DX Unit - 5 Ton	\$675.00	Each/Day
DX Unit - 20/30 Ton	\$1,495.00	Each/Day
DX Unit - 60 / 70 Ton	\$2,450.00	Each/Day
Flex Duct	\$47.00	Each/Day
Indirect Fire Temporary Heat: 150k-300k BTU	\$950.00	Each/Day
Indirect Fire Temporary Heat: 300k-450k BTU	\$1,375.00	Each/Day
Indirect Fire 51k – 150k BTU	\$525.00	Each/Day
Under 50k BTU (Electric)	\$225.00	Each/Day

**Schedule C: Equipment**

<b>Equipment Description:</b>	<b>Rate:</b>	<b>Unit:</b>
<b><u>HVAC</u></b>		
HVAC Cleaning Package (**)	\$616.00	Each/Day
Video Inspection	\$300.00	Each/Day
<b><u>Odor Control</u></b>		
Airless Sprayer	\$125.00	Each/Day
Hydroxyl	\$235.00	Each/Day
Ozone Generator - Activated Oxygen	\$142.00	Each/Day
Steam Hero Vapor Shark	\$95.00	Each/Day
<b><u>Power</u></b>		
Cable - 50- 100 ft.	\$38.50	Each/Day
Cable Ramps	\$17.55	Each/Day
Air Compressor	\$45.00	Each/Day
Generator Portable	\$175.00	Each/Day
Generator Cable - 5 Band	\$84.50	Each/Day
Generator -20kW	\$565.00	Each/Day
Generator - 50kW	\$797.50	Each/Day
Generator - 150kW	\$1,100.00	Each/Day
Generator - 200kW	\$1,300.00	Each/Day
Generator - 300kW	\$1,750.00	Each/Day
Generator - 500kW	\$2,700.00	Each/Day
Generator - 1,000kW	\$5,670.00	Each/Day
Splitter Panel -400 Amp	\$275.00	Each/Day
Power Distribution, 100-200 Amp	\$150.00	Each/Day
800 Amp I- Line Panel	\$390.00	Each/Day
Spider Box	\$90.00	Each/Day
<b><u>Safety and Site Services</u></b>		
DocuSketch™ or Matterport™ Imaging Cameras	\$300.00	Per Project
Demo Carts	\$25.00	Each/Day
Floor Scraper - Electric	\$125.00	Each/Day
Lighting - 100' String Lights	\$30.00	Each/Day
Lighting - Demo Lights	\$25.00	Each/Day
Lighting - Tower Mobile	\$189.00	Each/Day
Lighting - Wobbles	\$57.00	Each/Day
Lock-Out/Tag-Out Kit	\$25.00	Each/Day
Personal Fall Protection (With Lanyard)	\$12.00	Each/Day
Scaffolding, Bakers (Per Section)	\$45.00	Each/Day
<b><u>Trailers/Vehicles</u></b>		
Golf Cart/Gator	\$75.00	Each/Day
Vehicle - Auto/Pick-up	\$120.00	Each/Day
Vehicle - Box Truck	\$195.00	Each/Day
Vehicle - Cargo/Passenger Van	\$145.00	Each/Day
Vehicle - Mobile Command Center	\$550.00	Each/Day
Vehicle - Onsite Recovery Trailer (53')	\$300.00	Each/Day
Vehicle - Semi-Tractor	\$375.00	Each/Day
Vehicle - Trailer/ Flatbed	\$140.00	Each/Day

**Schedule C: Equipment**

**Small Tools (See page 9)**

Adjustable Wrenches/Pliers	Extension Cords	Mobile Office Equipment (Laptops, Monitors, Printers, Scanners, Tablets, etc.)	Smocks, Vests and T-Shirts
Bar - Flat Pry	Fire Extinguishers		Spray Bottles/Triggers
Barrel Pumps	First Aid Kits		Squeegees
Blades (Replacements)	Flash Lights	Moisture Meters	Staple Guns
Bolt Cutters	Fuel Cans	Mop Buckets, Handles and Wringers	Tables
Brooms	Funnels	O2 Meters	Tape Gun
Brushes (All types)	Gang Boxes	Pallet Jacks (All types)	Thermo Imaging /Hygrometer
Buckets (All types)	Generator Aux. Adapter	Power Hand Tools	Tool Box
Bulbs (Replacements)	GFI Scraper	Pump Sprayers (All types)	Tool Kit (Mechanical)
Cell Phones	Hammers	Putty Knife	Trash Barrel
Chains/Locks	Hand Sanitizer	Repair Kit - Hose, Airless, Electric	Two Way or Portable Radios, Communication Devices
Chain Saws	Hog Rings	Rope 50" (Nylon, Hemp)	
Chairs	Ice Chests	Roto Zips	Unger Poles
Chalk/Chalk Line	Inventory Tags	Sanders	Utility Knives
Demo Tools	Step Ladders (All sizes)	Saws (All types)	Wheelbarrows
Dolly/Hand Truck	Laundry cost for reuse of rags will be paid at cost plus 10%.	Screw Drivers	
Drills/Drill Bit Set		Scrapers -Shovels	
Electric Heaters < 15kw		Shoe Covers	

## Labor Conditions:

**Labor Classifications and Rates** – listed on Page 1 apply to personnel engaged to provide services. Whether regular full-time employees of SERVPRO franchisees, temporary labor engaged directly by SERVPRO franchises or personnel secured through a labor service or vendor source. We reserve the right to revise any of the rates herein upon written notice when the project is affected by market conditions beyond our control and/or availability, during large national and region-wide extraordinary events, as declared by Servpro Industries. These include, but are not limited to: epidemics, pandemics, storms, catastrophes, hurricanes, floods, earthquakes, wildfires and tornadoes.

**Standard Rates** – the rates on Page 1 are “standard rates” and apply during first eight (8) hours worked. All jobs performed during normal business hours may not charge an Emergency Service Fee; however, a one-time Emergency Service Fee will be charged for any initial emergency services started outside of normal business hours. Normal business hours are defined as Monday through Friday 8:00 AM to 5:00 PM. Donning and doffing PPE and any necessary personnel decontamination will be charged at the actual time.

**Overtime Rates** – will be billed for all labor classifications at the rate of 1.5 times the standard rate per hour after eight (8) hours per day or forty (40) hours per week, worked on the same project in accordance with all state labor laws in the state where the work is being performed. Hours worked by personnel on the following holidays will be charged at 2 times the standard rate: New Year’s Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving, Christmas Eve and Christmas Day. If a state or local authority imposes more stringent overtime requirements, including holidays, those will apply. Other than performing Emergency Services, overtime must have client approval.

**Mobilization/Travel** – time for all personnel including, without limitation, managers, crew, labor subcontractors and other subcontractors will be billed portal to portal (office/warehouse to job site and return) at the rates set forth above. With a strong nationwide network, we will attempt to mobilize qualified personnel and equipment as near to the loss site as we can. Client is also responsible for the mobilization and return costs of vehicles, equipment and trailers over 75 miles one way.

**Stand-by** – When circumstances beyond our control require personnel and/or equipment to be delayed from beginning or continuing work, the rates herein per hour will be charged for personnel and equipment, with a minimum of 6 hours for personnel, and all labor associated fees will apply.

**Prime Area Labor Rates** – will be applied to projects within 25 miles from the center of the following areas: Boston, Chicago, Denver, Minneapolis, New York City, Washington, D.C. and within the entire states of Alaska, California, Hawaii, Oregon, Washington and all U.S. Territories. Prime Area Labor Rates may also apply when the governor of any of the 50 states has declared a state of emergency. These include, but are not limited to: epidemics, pandemics, storms, catastrophes, hurricanes, floods, earthquakes, wildfires and tornadoes, where labor availability is compromised and/or due to market conditions beyond our control. In the event where the above Prime Area Labor Rates are applied outside of the areas listed above the client must approve prior to. The above Prime Area Labor Rates will apply outside of the areas listed above only upon the client’s prior approval.

**Prevailing, Union, State and Government Wages** – Labor which is subject to prevailing wage, unionized labor, state and government or any other extraordinary local labor conditions. In such events, Labor will be charged at presented certified payroll invoice plus 30%.

**Small Tools Charge** – of 3% applies to all labor of Restoration Tech and below that are assigned to the project full time and includes all listed items under Small Tools above.

**Subcontracted General Labor** – includes outside labor services provided as needed for the scope of the project: will be charged at the current rates on Schedule A of this T&M Pricing; plus all other applicable labor billable items including, but not limited to, per diem, small tools, vehicles, mileage, lodging, as set forth herein and as applicable to the project.

**Specialty and Licensed Trades** – include but are not limited to electrical, plumbing, mechanical, roofers, engineers, architects, and other specialty trades, and will be charged at presented invoice plus 10% overhead and 10% profit.

## Restoration Services Labor Descriptions:

**Project Coordinator** – coordinates activities and assignments of designated projects to ensure that goals and objectives specified for the projects are accomplished. **Job Responsibility Examples:** Ensure proper reporting (CLLD); Review Project Burn Reports; Review status of jobs in progress; inspect all projects in progress; assist with project scope and estimate as necessary; meet with Adjuster/Consultant/Insured to review progress and provide dispute resolution and job site inspections and all appropriate permits are in place, if applicable.

**Sr. Project Manager** – for extremely large projects requiring multiple Project Managers, a Senior Project Manager draws communication responsibilities with the materially interested parties away from the PMs, so they can better focus on task completion and documentation of their assigned project. **Job Responsibility Examples:** Job site inspection; prepare daily work orders; morning meeting with PM's; oversee morning line-up; meeting with Project Clerical Administrator to review previous days paperwork and ensure insurance company receives proper documentation; meeting with Insured/Adjuster/Consultant to review progress; troubleshoot issues as necessary; complete daily checklist and job diary; review end of shift paperwork with APM for accuracy; daily meeting with PC; and ensures daily reporting to all stakeholders.

**Project Manager** – directs all operations of a designated project and provides the primary single point of contact for all materially interested parties. The PM is accountable for the project's execution and completion. **Job Responsibility Examples:** Jobsite inspection; prepare Daily Work Orders; morning meeting with APM, HSO & RC; oversee morning line-up; meet with Project Clerical Administrator to review previous day's paperwork and ensure insurance company receives proper documentation; meet with Insured/Adjuster/Consultant to review progress; troubleshoot issues as necessary; complete Daily Checklist and Job Diary; review end-of-shift paperwork with APM for accuracy; daily meeting with PC and ensures daily reporting to all stakeholders.

**Health & Safety Officer** – identifies, evaluates, and implements policy and procedures that affect health and safety aspects for all personnel on the jobsite. **Job Responsibility Examples:** Morning meeting with PM; morning Safety Meeting at line-up; continuous site inspections for safety infractions; ensure all safety boards are in place and satisfy all SERVPRO standards; incident reports as necessary; OSHA inspections as necessary; job site safety training, as necessary.

**Remediation Supervisor** – Has developed expertise through project experience and supervises the General Laborers (GL) to maintain quality production but does not participate in the physical completion of tasks, other than training and coaching the General Laborers performing the work.

**Desiccant & Technical Specialist** – handles specific specialty restoration services or tasks, such as, but not limited to: thermal imaging, 3D geospatial scans of a structure, ensures proper setup of all large and small format equipment, maintains drying zones and/or chambers, and is a technical advisor in specialty restoration services.

**Assistant Project Manager** – executes the production plan (based on work orders and the direction of the Project Manager) by coordinating Restoration Supervisors (RS) and labor while assuring safety compliance and quality of production. **Job Responsibility Examples:** Job site inspection with PM; morning meeting with Restoration Supervisors; issue Daily Work Orders; morning line-up; on-going quality inspections; end-of-shift meeting with Restoration Supervisors; collect daily paperwork and review for accuracy; review end-of-shift paperwork with PM.

## Restoration Services Labor Descriptions:

**Restoration Supervisor** – Has developed expertise through project experience and supervises all labor classifications to ensure quality production but does not participate in the physical completion of tasks, other than training and coaching the those performing the work.

**Content Inventory Supervisor** – is responsible for tracking and documenting all aspects of the contents handling and processing on a project. This supervisor will manage teams within the structure/project and audit documentation and reports and provide them on a daily basis for the project file.

**Remediation Technician** – performs skilled production tasks and has training to work in specialized environments which may require additional PPE, safety gear. and communication techniques.

**CDL Driver** – is responsible for transportation involving vehicles that require CDL license.

**Restoration Technician** – performs skilled restoration tasks.

**Resource Coordinator/Supply Supervisor** – identifies, negotiates and secures needed resources including labor, equipment, and subcontractors. **Job Responsibility Examples:** Morning meeting with PM; purchase subcontractor services as requested by PM; issue purchase orders as requested by PM; oversee subcontractor services; general site services oversight; evening meeting to review daily paperwork with PM.

**Skilled Labor** – has developed expertise through project experience such as boarding up structures, the building temporary walls, erecting containment, and making precision cuts to building materials. This may also include the operation of specialty equipment (i.e. power tools, forklifts, and specialty restoration equipment) and work performed at high risk or height and providing specialized content packing and handling.

**Project Clerical Administrator** – collects, compiles and validates all documentation and financial information for the project. **Job Responsibility Examples:** attending the morning meeting with PM to review previous day's paperwork; data entry for all paperwork into Time and Materials Management (T&M) Software; reconcile invoices to tickets.

**General Labor** – perform labor tasks and are capable of using basic hand tools.

**Management Fee** – is charged for supervising and training labor provided by the customers employee pool. At times we are asked or required to utilize the customers employees to utilize certain task and this fee is a per employee supervisor fee.

**Project Consultant/Estimator** – may be billed at the request or the invitation of a customer/client to provide consulting services, including detailed estimates on third party projects.

### Consumables Conditions:

Client will be notified of non-scheduled consumables needed for the project, which will be charged at presented invoice plus 10% overhead and 10% profit.

We may add additional consumables, materials and corresponding rates to this schedule as needed for individual projects upon written notice which will be charged at presented Invoice plus 10% overhead and 10 % profit.

### Equipment Conditions:

**Daily Rate** – is charged for each calendar day equipment is utilized on a project, whether partial or full day.

**Quick Pay Discount** – full payment made within 45 days of invoice applies as follows to Schedule C.

- Weekly rate of the first 5 consecutive days of the same week (no charge for last 2 days), and
- Monthly rate of 3 consecutive weeks (21 Days) of a monthly period (no charge for the fourth/last week).

**Vendors** – for on-site services, such as fencing, porta johns, dumpsters and office trailers will be charged at presented invoice plus 10% overhead and 10% profit.

**Generators** – will have a minimum charge of 1 daily rate plus all costs incurred if power is restored upon or prior to arrival, or client cancels generator order. Servpro franchisee makes no guarantee on timelines for generator availability during a catastrophic event or other circumstances beyond our control.

**Fuel** – scheduled prices do not include fuel or fuel delivery, which will be charged at presented invoice plus 10% overhead and 10% profit.

**Ordered, Purchased and Unscheduled (additional) Equipment** – Client will be notified of any additional unscheduled equipment needed for the project and rented from third parties or purchased, which will be charged at presented invoice plus 10% overhead and 10% profit, with minimum of 1 day rental, plus any related charges including, without limitation, transportation and fuel as set forth herein.

**Equipment Transportation** – will be billed for delivery to project site and return by 3rd party vendors at presented invoice plus 10% overhead and 10% profit. Transportation provided by Servpro franchisee staff will be invoiced at scheduled rates herein.

**\*\*Desiccant Package Unit** – 5k Desiccant, 150kW Generator, Fuel Cell, Trailer, Distro Panel, Flex Duct/1 set, Power Cables/1 set.

**\*\*HVAC Cleaning Package** – Negative Air Machine, Compressor, Portable Cleaner, and WIP Kit.

**CAT - 3% Off-Site Logistical/Mobilization Support** – services include, without limitation, off-site management, mobilization of project office, communication support, specialty office equipment/supplies, technicians, administrative support staff, other costs of project support and administrative allowances that support field operations before and after the project start/completion date, which will be billed at 3% of the total charges incurred on the first seven (7) days of the project, excluding reimbursables expenses, subcontractor invoices and third party vendor invoices. To be charged during emergencies declared by national, state, local, or other authorities. These include, but are not limited to: epidemics, pandemics, storms, catastrophes, hurricanes, floods, earthquakes, wildfires and tornadoes. Written approval from the client and Servpro Industries Commercial Large Loss Division is required.

**General Conditions:**

**Mobilization/Travel** – for projects located over 100 miles one way will be charged to project as follows: Hotel at presented invoice; per diem at \$60 per person per day; rented vehicles at presented invoice; SERVPRO charges this daily rate whether the per diem is paid directly to the person. Airfare at presented invoice; Transportation for equipment and materials utilized for the benefit of the project at presented invoice; Meals for general labor at actual cost. 10% overhead and 10% profit will be added to the previously listed expenses.

**Taxes** – the rates herein are exclusive of federal, state and local sales, use or similar taxes, which will be separately itemized in the invoice and paid by Client.

**Permits** – the rates herein do not include permit costs and fees, which will be billed with 10% overhead and 10% profit added.

**Bonding** – may be applicable upon mutual agreement and will be invoiced at 5% of project.

**Scope** – Upon arrival on site, SERVPRO franchisee will assess the loss and begin Emergency Services, which are those needed, recommended, and approved to stabilize the environment/property, remove materials that are deemed to pose a safety hazard, and/or help prevent secondary damages. As soon as practicable after the property is stabilized, usually within 72 hours, Service Provider shall provide for Client approval a written scope of needed work and preliminary estimate, also known as a rough order of magnitude (ROM). This preliminary estimate and scope will list work needed, areas to mitigate and restore, workers, equipment, timeline, and preliminary price. The scope and price are subject to revision upon Client approval due to circumstances unforeseen at the time of the preliminary estimate, such as hidden damage that is discovered during demolition and removal of damaged building components. After the initial estimate/rough order of magnitude (ROM), Service Providers will provide daily field reports containing current status, action required, photos, estimates, Time and Materials summary of charges, change orders, moisture maps, drying reports and other applicable job updates.

**Payment:** Invoices are due and payable upon receipt and will be deemed late 30 days after receipt. Servpro franchisees reserve the right to require progress payments for large losses, and construction services. If there are any disputed charges on any invoices, these must be clearly identified in writing within 30 days of receipt of invoice; provided, however, that any amounts not disputed in good faith must be paid within 30 days of receipt of invoice. Both parties shall use best efforts to resolve any such disputed amounts within 30 days after written notice. Interest charges will begin to accrue after 30 days of receipt of invoice for undisputed amounts and 90 days for such disputed amounts at the rate of 1% per month or the maximum amount allowed by law, whichever is lower.

**Date:**

--	--

**Client's Signature:**

**Provider's Signature:**

--	--

**Client Printed Name:**

**Franchise Legal Name:**

--	--

**Project Address:**

**d/b/a SERVPRO® of:**

--	--

**City, State and Zip:**

*Provider is an independently owned and operated SERVPRO franchise.*

# Disclosure Questionnaire (Exhibit D)

**EXHIBIT D**

**DISCLOSURE QUESTIONNAIRE**

The Company shall complete the following questionnaire:

1. Has the Company, any officer of the Company, or any employee of the Company who has proprietary interest in the Company, ever been disqualified, removed, or otherwise prevented from bidding on, or completing a federal, state, or local government project because of a violation of law or safety regulation?

Yes \_\_\_\_\_ No  X

If the answer is yes, explain the circumstances in the following space.

2. Has the Company, any officer of the Company, or any employee of the Company who has proprietary interest in the Company, ever had any administrative proceedings, claims, lawsuits, or other exposures pending against the Company?

Yes \_\_\_\_\_ No  X

If the answer is yes, explain the circumstances in the following space.

3. Has the Company, any officer of the Company, or any employee of the Company who has proprietary interest in the Company, filed for bankruptcy under any business name over the past five (5) years.

Yes \_\_\_\_\_ No  X

If the answer is yes, explain the circumstances in the following space.

4. Has the Company, or any officer of the Company, or any employee of the Company who has proprietary interest in the Company, have any past or current business and personal relationships with any current Riverside elected official, appointed official, City employee or family member of any current Riverside elected official, appointed official or City employee?

Yes \_\_\_\_\_ No  X

If the answer is yes, explain the circumstances in the following space.

5. Has the Company, or any officer of the Company, or any employee of the Company who has proprietary interest in the Company, had a contract terminated for default of cause?

Yes \_\_\_\_\_ No X

If the answer is yes, explain the circumstances in the following space.

6. Has the Company, or any officer of the Company, or any employee of the Company who has proprietary interest in the Company, been assessed any penalties, including liquidated damages, under any of its existing or past contracts with any organization of governmental entity?

Yes \_\_\_\_\_ No X

If the answer is yes, explain the circumstances in the following space.

7. Has the Company, or any officer of the Company, or any employee of the Company who has proprietary interest in the Company, been convicted of a felony or is currently under indictment on any felony charge?

Yes \_\_\_\_\_ No X

If the answer is yes, explain the circumstances in the following space.

# **Contractor Questionnaire (Exhibit E)**

**EXHIBIT E**  
**CONTRACTOR QUESTIONNAIRE**

Please answer the items below in the space provided. If additional space is needed, pages may be added.

**CONTRACTOR NAME:** One Silver Serve, LLC. \ dba SERPVRO Global DRT

CSLB #: CSLB (California): 913288 Commercial: B-General Contractor

DIR Registration #: 2000002283

Organization Type: (corporation, sole proprietorship, partnership, joint venture, etc.)  
Corporation

**CONTRACTOR INFORMATION:**

1. For how many years has your organization been in business as a Contractor?  
16
2. For how many years has your organization been in business under its present name?  
16
3. Under what other names has your organization operated under?  
N/A
4. What are your normal hours of operation?

<b>Day</b>	<b>Open</b>	<b>Close</b>
Monday	24 hours	NA
Tuesday	24 hours	NA
Wednesday	24 hours	NA
Thursday	24 hours	NA
Friday	24 hours	NA
Saturday	24 hours	NA
Sunday	24 hours	NA

5. What services can your Company provide? (Check all that apply)

<b>Service</b>	<b>Yes</b>	<b>No</b>
Concrete grinding, gutter and sidewalk replacement	X	
Drywall	X	

Earthwork	X	
Electrical, Safety and Security	X	
Flooring	X	
Heating, Ventilating, and Air-Conditioning	X	
Masonry	X	
Painting/Striping	X	
Paving	X	
Pothole Investigations	X	
Roof Repair	X	
Sewer Line Repair	X	
Thermal and Moisture Protection	X	
Water Leak Detection	X	
Any Other Services Not Listed Above:	X	