

COMMISSION OF THE DEAF WORKPLAN UPDATE

Human Resources Department

Safety, Wellness & Youth Committee

March 19, 2025

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BACKGROUND

- In 2023, at the direction of the City Council Governmental Processes Committee, each Board and Commission was tasked with creating an annual Workplan that aligned with their duties and functions.
- On December 20, 2023, the 2024 Commission of the Deaf (COTD) Workplan was approved by the Safety, Wellness & Youth Committee.
- 2024 Workplans began on March 1, 2024, and conclude on February 28, 2025.



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COMMISSION OF THE DEAF

Mission

The City of Riverside and Commission of the Deaf are committed to removing barriers and promoting the full participation of the Deaf community into all areas of economic, political, and community life.



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2024 WORKPLAN UPDATE

- GOAL 1 -

Build awareness and connection with the Deaf community by serving as Co-Host of the Annual DeaFestival event with the Deaf Community of Riverside.

- OUTCOME -

- Serve as Co-Host to DeaFestival and worked with communications team on marketing strategies.
- Provided survey to the community to obtain feedback.
- Participated in tabling opportunities including events provided by the School of the Deaf.



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2024 WORKPLAN UPDATE

- GOAL 2 -

Assist in identifying resources to improve City communication with the Deaf Community with possible implementation in key customer service areas including the One Stop Shop and 311 Call Center.

- OUTCOME -

- Working with the Communications department on possible marketing strategies and the possibility of adding ASL to Legistar and in customer service departments.



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2024 WORKPLAN UPDATE

- GOAL 3 -

Advocate and work with the Parks, Recreation, and Community Services Department to meet and create programming opportunities for members of the Deaf Community.

- OUTCOME -

- Meeting with Parks, Recreation, and Community Services Department to implement additional Deaf programming.



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2024 WORKPLAN UPDATE

- GOAL 4 -

Assist city departments to connect effectively with the Deaf community and provide advice and assistance on matters affecting the Deaf community.

- OUTCOME -

- Engaged with the Chief Innovation Officer to discuss potential solutions for the communications challenges within the community such as internet/Wi-Fi.



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2024 WORKPLAN UPDATE

- GOAL 5 -

Report Commission workplan performance outcomes quarterly.

- OUTCOME -

- Created workplan ad-hoc to report all progress to the commission and engage in new ideas brought forward by the members of the commission.



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PROPOSED 2025 WORKPLAN

1

Build awareness and connection with the Deaf community by serving as Co-Host of the Annual DeafFestival event with the Deaf Community of Riverside.



Community Well-Being
Goal 2.3

Strengthen neighborhood identities and improve community health and the physical environment through amenities and programs that foster an increased sense of community and enhanced feeling of pride and belonging citywide.



PROPOSED 2025 WORKPLAN

2

Assist in identifying resources to improve City communication with the Deaf Community with possible implementation in key customer service areas including One Stop Shop and 311 Call Center.



High Performing Government
Goal 5.3

Enhance communication and collaboration with community members to improve transparency, build public trust and encourage shared decision-making.

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Advocate and work with the Parks, Recreation, and Community Services Department to meet and create programming opportunities for members of the Deaf Community.



Arts, Culture and Recreation
Goal 1.2

Enhance equitable access to arts, culture, and recreational services offerings and facilities.



PROPOSED 2025 WORKPLAN

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Assist City departments to connect effectively with the Deaf community and provide advice and assistance on matters affecting the Deaf community.



High Performing Government
Goal 5.3

Enhance communication and collaboration with community members to improve transparency, build public trust and encourage shared decision-making.

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Report Commission workplan performance outcomes quarterly.



High Performing Government
Goal 5.2

Utilize technology, data and process improvement strategies to increase efficiencies, guide decision making and ensure services are accessible and distributed throughout all geographic areas of the city.



RECOMMENDATIONS

That the Safety, Wellness & Youth Committee:

1. Receive the annual update on the 2024 COTD Workplan; and
2. Approve the proposed 2025 COTD Workplan.

