

Commission on Disabilities

TO: COMMISSION ON DISABILITIES

DATE: DECEMBER 19, 2024

WARD: ALL

FROM: GENERAL SERVICES DEPARTMENT

SUBJECT: PRESENTATION FROM 211

ISSUE:

Receive a presentation from 211.

RECOMMENDATION:

That the Commission on Disabilities receive a presentation from 211.

BACKGROUND:

The Commission on Disabilities' (COD) mission is to identify the needs of persons with disabilities and create a public awareness of these needs in the areas of employment, housing, transportation, media, and physical and communication accessibility. The mission also supports programs and activities that promote greater independence for people with disabilities.

DISCUSSION:

The mission of 211 is to provide is to provide informational and referral services to the public at no cost. 211 is committed to connecting the community to health and human services and provides valuable information on changing conditions. 211 continues to advocate for additional funding from community donors and governmental organizations.

STRATEGIC PLAN ALIGNMENT:

This presentation contributes to the City's Strategic Priority No. 2 *Community Well-Being* and Goal No. 2.5 – Foster relationships between community members, partner organizations and public safety professionals to define, prioritize, and address community safety and social service needs.

This presentation aligns with the Cross-Cutting threads as follows:

- 1. **Community Trust** The presentation from 211 promotes community trust by providing valuable information on available public assistance programs and health services.
- 2. **Equity** The presentation from 211 provides equal opportunities for people with disabilities by providing informational resources that promote equal opportunity and understanding.
- 3. Fiscal Responsibility This item is neutral towards this Cross-Cutting Thread.
- 4. **Innovation** The presentation from 211 seeks partnerships with a variety of stakeholders and community members to provide a wide range of informational resources that are available to the community.
- 5. **Sustainability & Resiliency** The presentation from 211 advocates for people with disabilities by providing informational services that promote a sense of community and equality.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

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