



PROPOSAL TO ESTABLISH A DEPARTMENT OF HOUSING AND HUMAN SERVICES

City Manager's Office

Housing and Homelessness Committee

July 24, 2023

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BACKGROUND

April 2019

Introduction of Public Safety Engagement Team (PSET)



May 2022

Expansion of the PSET program to include Urban and Wildlands Divisions



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BACKGROUND

Office of Homeless Solutions

Administration of \$8,860,566.80 in programs and grants in FY 2022/23

Housing Authority

Responsible for administering \$32,781,759.58 with grant programs spanning a four-year period.



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DISCUSSION

The item for consideration is the establishment of the **Department of Housing and Human Services** to better meet the operation needs and demands associated with the Homelessness Action Plan, the City's need and obligation to build housing, and Envision Riverside Strategic Priority No. 2 – Community Well-Being.



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DISCUSSION

Resiliency Programs

Human Services

Centralize Administration


Resource Expansion

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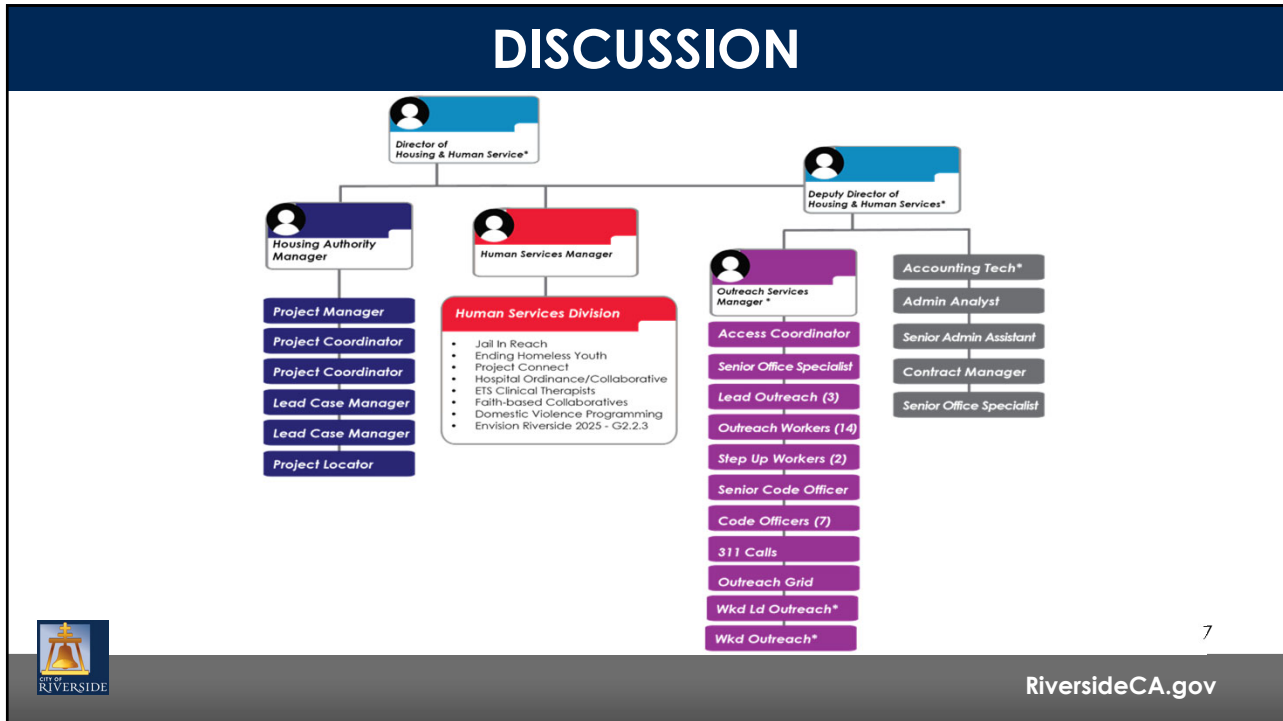
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DISCUSSION

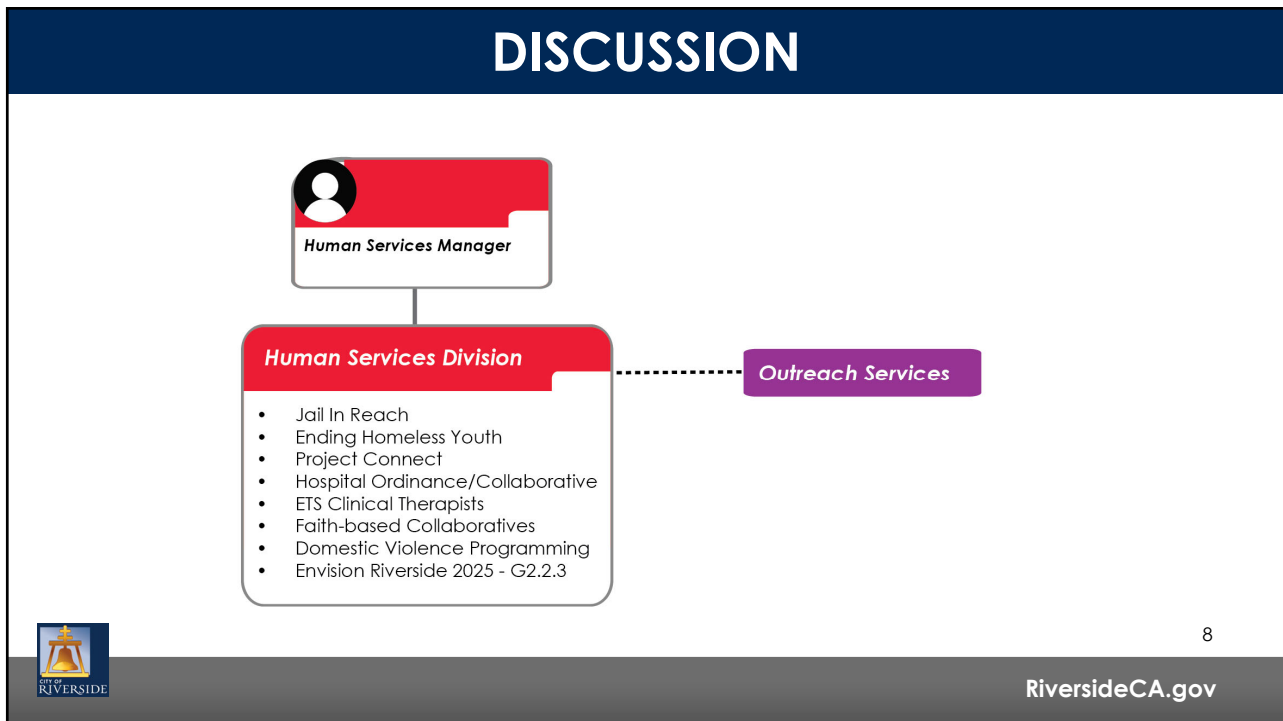
- Municipal trend to centralize efforts related to community stabilization.
- Divisions of focus include but are not limited to:
 - Affordable Housing
 - Prevention Programming & Partnerships
 - Case Management

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DISCUSSION

Additional positions:

- Housing and Human Services Director
- Housing and Human Services Deputy Director
- Outreach Services Manager
- Accounting Technician
- Lead Outreach Worker
- Outreach Worker

The additional personnel costs are estimated to be \$915,489.63 annually. Non-personnel resources for year one are estimated to be \$46,200 and approximately \$20,200 annually resulting in a total estimated expense of \$961,689.63 in year one and ongoing estimated expense of \$940,689.63 annually.



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STRATEGIC PLAN ALIGNMENT

Strategic Priority No. 2 – Community Well-Being

Goal No. 2.4 – Support programs and innovations that enhance community safety, encourage neighborhood engagement, and build public trust

Goal No. 2.5 - Foster relationships between community members, partner organizations, and public safety professionals to define, prioritize, and address community safety and social service needs.

Cross-Cutting Threads



Community Trust



Fiscal Responsibility



Sustainability & Resiliency



Equity



Innovation



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RECOMMENDATIONS

That the Housing and Homelessness Committee:

1. Receive a proposal to establish the Department of Housing and Human Services; and
2. Recommend staff bring forth a proposal to establish a Department of Housing and Human Services to the full City Council for discussion.



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