

SERVICES AGREEMENT

24-HR EXPRESS SERVICES, INC.

Emergency and Non-Emergency On-Call Plumbing – RFP No. 2519

On this ____ day of _____, 20 ____, the CITY OF RIVERSIDE, a California charter city and municipal corporation (“City”), and 24-HR EXPRESS SERVICES, INC., a California corporation (“Contractor”), mutually agree as follows:

1. **Scope of Services.** Contractor shall furnish all labor, materials and equipment for and perform the work of Emergency and Non-Emergency On-Call Plumbing – RFP No. 2519 (“Services”). Contractor shall perform the Services in accordance with the provisions and requirements of the Scope of Services attached hereto as Exhibit “A” and incorporated herein by reference.

2. **Term.** This Agreement shall be in effect from July 1, 2026, and shall remain in effect until June 30, 2029, unless otherwise terminated pursuant to the provisions herein. The term of the Agreement may be extended by mutual written consent of the parties for two (2) additional one (1) year terms.

3. **Compensation.** City shall pay Contractor for the performance of the Services during the initial term of this Agreement a Contract Price not to exceed amount of Two Million Two Hundred Fifty Thousand Dollars (\$2,250,000.00), unless an increase is agreed to by the parties. City shall pay Contractor for Services performed to City’s satisfaction on a monthly basis in accordance with the provisions of the Compensation Schedule attached hereto as Exhibit “B” and incorporated herein by this reference. If the term of the Agreement is extended, Contractor’s compensation for the extended term shall be mutually agreed upon in writing by the parties.

4. **General Compliance with Laws.** Contractor shall keep fully informed of federal, state and local laws and ordinances and regulations which in any manner affect those employed by Contractor, or in any way affect the performance of Services by Contractor pursuant to this Agreement. Contractor shall at all times observe and comply with all such laws, ordinances and regulations, and shall be solely responsible for any failure to comply with all applicable laws, ordinances and regulations.

5. **Business Tax Certificate.** As a condition of this Agreement, Contractor shall secure a business tax certificate to operate in the City of Riverside pursuant to Chapter 5.04 of the Riverside Municipal Code, and shall also secure any other licenses or permits which may be required.

6. **Business Tax and Penalties.** Contractor acknowledges and agrees that with respect to any business tax or penalties thereon, utility charges, invoiced fee or other debt which is owed, or which becomes owed, by Contractor to City, City reserves the right to withhold and offset said amounts from any payments, refunds or reimbursements owed by City to Contractor under the Agreement. Notice of such withholding and offset shall promptly be given to Contractor by City in

writing. In the event of a dispute as to the amount owed or whether such amount is owed to City, City will hold such disputed amount until either the appropriate appeal process has been completed or until the dispute has been resolved.

7. **Personnel.** Contractor shall furnish all personnel necessary to perform the Services and shall be responsible for their performance and compensation. The key personnel are listed in Exhibit "C," attached hereto and incorporated herein by reference. Contractor shall furnish qualified personnel to perform the Services.

8. **Assignment and Subcontracting.** Neither party shall assign any right, interest, or obligation in or under this Agreement to any other entity without prior written consent of the other party. In any event, no assignment shall be made unless the assignee expressly assumes the obligations of assignor under this Agreement, in a writing satisfactory to the parties. Contractor acknowledges that any assignment may, at the City's sole discretion, require City Manager and/or City Council approval. Contractor shall not subcontract any portion of the work required by this Agreement without prior written approval by the responsible City Contract Administrator. Subcontracts, if any, shall contain a provision making them subject to all provisions stipulated in this Agreement, including without limitation, the insurance obligations set forth in Section 11. The Contractor acknowledges and agrees that the City is an intended beneficiary of any work performed by any subcontractor for purposes of establishing a duty of care between any subcontractor and the City.

9. **Independent Contractor.** In the performance of this Agreement, Contractor, and Contractor's employees, subcontractors and agents, shall act in an independent capacity as independent contractors, and not as officers or employees of the City of Riverside. Contractor acknowledges and agrees that the City has no obligation to pay or withhold state or federal taxes or to provide workers' compensation or unemployment insurance to Contractor, or to Contractor's employees, subcontractors and agents. Contractor, as an independent contractor, shall be responsible for any and all taxes that apply to Contractor as an employer.

10. **Indemnification.** Except as to the sole negligence or willful misconduct of the City, Contractor shall indemnify and hold harmless the City, and the City's employees, officers, managers, agents and council members from any liability, claim, damage or action whatsoever, to the extent it is based or asserted upon any wrongful act or omission of Contractor, its officers, employees, subcontractors, agents or representatives, or arises out of or in any way relates to this agreement including but not limited to property damage, bodily injury, or death. Contractor shall defend, at its sole cost and expense, including but not limited to attorney fees, cost of investigation, defense and settlement or awards, the City and the City's employees, officers, managers, agents and council members in any such action or claim. With respect to any action or claim subject to indemnification herein by Contractor, Contractor shall, at its sole cost, have the right to use counsel of its own choice and shall have the right to adjust, settle, or compromise any such action or claim without the prior consent of City; provided, however, that any such adjustment, settlement or compromise in no manner whatsoever limits or circumscribes Contractor's indemnification of City. Contractor's obligations hereunder shall be satisfied when Contractor has provided to City the appropriate form of dismissal (or similar document) relieving the City from any liability for the action or claim

involved. The specified insurance limits required in this Agreement shall in no way limit or circumscribe Contractor's obligations to indemnify and hold harmless the City.

11. **Insurance.**

11.1 General Provisions. Prior to the City's execution of this Agreement, Contractor shall provide satisfactory evidence of, and shall thereafter maintain during the term of this Agreement, such insurance policies and coverages in the types, limits, forms and ratings required herein. The rating and required insurance policies and coverages may be modified in writing by the City's Risk Manager or City Attorney, or a designee, unless such modification is prohibited by law.

11.1.1 Limitations. These minimum amounts of coverage shall not constitute any limitation or cap on Contractor's indemnification obligations under Section 10 hereof.

11.1.2 Ratings. Any insurance policy or coverage provided by Contractor or subcontractors as required by this Agreement shall be deemed inadequate and a material breach of this Agreement, unless such policy or coverage is issued by insurance companies authorized to transact insurance business in the State of California with a policy holder's rating of A or higher and a Financial Class of VII or higher.

11.1.3 Cancellation. The policies shall not be canceled unless thirty (30) days' prior written notification of intended cancellation has been given to City by certified or registered mail, postage prepaid.

11.1.4 Adequacy. The City, its officers, employees and agents make no representation that the types or limits of insurance specified to be carried by Contractor pursuant to this Agreement are adequate to protect Contractor. If Contractor believes that any required insurance coverage is inadequate, Contractor will obtain such additional insurance coverage as Contractor deems adequate, at Contractor's sole expense.

11.2 Workers' Compensation Insurance. By executing this Agreement, Contractor certifies that Contractor is aware of and will comply with Section 3700 of the Labor Code of the State of California requiring every employer to be insured against liability for workers' compensation, or to undertake self-insurance before commencing any of the work. Contractor shall carry the insurance or provide for self-insurance required by California law to protect said Contractor from claims under the Workers' Compensation Act. Prior to City's execution of this Agreement, Contractor shall file with City either 1) a certificate of insurance showing that such insurance is in effect, or that Contractor is self-insured for such coverage, or 2) a certified statement that Contractor has no employees, and acknowledging that if Contractor does employ any person, the necessary certificate of insurance will immediately be filed with City. Any certificate filed with City shall provide that City will be given ten (10) days' prior written notice before modification or cancellation thereof.

11.3 Commercial General Liability and Automobile Insurance. Prior to City's execution of this Agreement, Contractor shall obtain, and shall thereafter maintain during the term of this Agreement, commercial general liability insurance and automobile liability insurance as

required to insure Contractor against damages for personal injury, including accidental death, as well as from claims for property damage, which may arise from or which may concern operations by anyone directly or indirectly employed by, connected with, or acting for or on behalf of Contractor. The City, and its officers, employees and agents, shall be named as additional insureds under the Contractor's insurance policies.

11.3.1 Contractor's commercial general liability insurance policy shall cover both bodily injury (including death) and property damage (including, but not limited to, premises operations liability, products-completed operations liability, independent contractor's liability, personal injury liability, and contractual liability) in an amount not less than \$2,000,000 per occurrence and a general aggregate limit in the amount of not less than \$4,000,000.

11.3.2 Contractor's automobile liability policy shall cover both bodily injury and property damage in an amount not less than \$1,000,000 per occurrence and an aggregate limit of not less than \$1,000,000. All of Contractor's automobile and/or commercial general liability insurance policies shall cover all vehicles used in connection with Contractor's performance of this Agreement, which vehicles shall include, but are not limited to, Contractor owned vehicles, Contractor leased vehicles, Contractor's employee vehicles, non-Contractor owned vehicles and hired vehicles.

11.3.3 Pollution Liability, When applicable prior to City's execution of the Agreement, Contractor shall secure, and shall thereafter maintain without lapse coverage until completion of the Agreement, pollution liability coverage in the minimum amount of \$2,000,000 to protect the City from claims arising from Contractor's activities.

11.3.4 Prior to City's execution of this Agreement, copies of insurance policies or original certificates along with additional insured endorsements acceptable to the City evidencing the coverage required by this Agreement, for both commercial general and automobile liability insurance, shall be filed with City and shall include the City and its officers, employees and agents, as additional insureds. Said policies shall be in the usual form of commercial general and automobile liability insurance policies, but shall include the following provisions:

It is agreed that the City of Riverside, and its officers, employees and agents, are added as additional insureds under this policy, solely for work done by and on behalf of the named insured for the City of Riverside.

11.3.5 The insurance policy or policies shall also comply with the following provisions:

a. If the policy is written on a claims made basis, the certificate should so specify and the policy must continue in force for one year after completion of the services. The retroactive date of coverage must also be listed.

b. The policy shall specify that the insurance provided by Contractor will be considered primary and not contributory to any other insurance available to the City and Endorsement No. CG 20010413 shall be provided to the City.

12. **Termination.** City shall have the right to terminate any or all of Contractor's Services and work covered by this Agreement at any time upon thirty (30) calendar days' written notice to Contractor. In the event of such termination, Contractor shall submit Contractor's final written statement of the amount of services provided as of the date of such termination for payment by the City.

Notwithstanding the foregoing, the City may terminate Contractor's performance of this Agreement upon five (5) calendar days' written notice if:

- (1) Contractor fails to promptly begin performance of the Services;
- (2) Contractor fails to perform the Services;
- (3) Contractor discontinues performance of the Services;
- (4) Contractor fails to make payment to employees in accordance with applicable law;
- (5) Contractor disregards laws, ordinances, or rules, regulations, or orders of a public authority having jurisdiction;
- (6) Contractor otherwise is guilty of breach of a provision of this Agreement;
- (7) Contractor becomes insolvent, is adjudicated bankrupt, or makes a general assignment for the benefit of creditors and fails to provide City with adequate assurances of Contractor's ability to satisfy its contractual obligations.
- (8) A receiver, trustee, or other judicial officer shall not have any right, title, or interest in or to this Agreement. Upon that person's appointment, City has, at its option and sole discretion, the right to immediately cancel the Agreement and declare it null and void.

13. **Non-Discrimination.** During Contractor's performance of this Agreement, Contractor shall not discriminate on the grounds of race, religious creed, color, national origin, ancestry, age, physical disability, mental disability, medical condition including the medical condition of Acquired Immune Deficiency Syndrome (AIDS) or any condition related thereto, marital status, gender, gender identity, genetic information, gender expression, sex or sexual orientation, military and veteran status, in the selection and retention of employees and subcontractors and the procurement of materials and equipment, except as provided in Section 12940 of the California Government Code. Further, Contractor agrees to conform to the requirements of the Americans with Disabilities Act in the performance of this Agreement.

14. **City's Right to Employ Other Consultants/Contractors.** City reserves the right to employ other Contractors in connection with the Services. If the City is required to employ

another contractor to complete Contractor's work, due to the failure of the Contractor to perform, or due to the breach of any of the provisions of this Agreement, the City reserves the right to seek reimbursement from Contractor.

15. **Conflict of Interest.** Contractor, for itself and on behalf of the individuals listed in Exhibit "C", represents and warrants that by the execution of this Agreement, they have no interest, present or contemplated, affected by the above-described Services. Contractor further warrants that neither Contractor, nor the individuals listed in Exhibit "C" have any real property, business interests or income interests that will be affected by this project or, alternatively, that Contractor will file with the City an affidavit disclosing any such interest.

16. **Solicitation.** Contractor warrants that Contractor has not employed or retained any person or agency to solicit or secure this Agreement, nor has it entered into any agreement or understanding for a commission, percentage, brokerage, or contingent fee to be paid to secure this Agreement. For breach of this warranty, City shall have the right to terminate this Agreement without liability and pay Contractor only for the value of work Contractor has actually performed, or, in its sole discretion, to deduct from the Agreement price or otherwise recover from Contractor the full amount of such commission, percentage, brokerage or commission fee. The remedies specified in this section shall be in addition to and not in lieu of those remedies otherwise specified in this Agreement.

17. **Prevailing Wage.** If applicable, pursuant to Section 1771 of the California Labor Code, Contractors are required to pay the general prevailing rates of per diem wages, overtime and holiday wages as determined by the Director of the Department of Industrial Relations and implemented by Resolution No. 13346 of the City Council of the City of Riverside. The Director's determination of prevailing wage rates is available on-line at www.dir.ca.gov/dlsr/DPreWageDetermination.htm, and is referred to and made a part hereof as though fully set forth herein. Contractor is aware of and stipulates that Contractor will also comply with California Labor Code Sections 1725.5 and 1771.1 requiring all general contractors and subcontractors to be registered with DIR, when applicable. Registration can be accomplished through the DIR website by using this link: <http://www.dir.ca.gov/PublicWorks/PublicWorks.html>.

18. **Notices.** Service of any notices, bills, invoices or other documents required or permitted under this Agreement shall be sufficient if sent by one party to the other by United States mail, postage prepaid and addressed as follows:

To City

Finance Department
City of Riverside
Attn: Maria Guerrero
3900 Main Street
Riverside, CA 92522

To Contractor

24-HR Express Services, Inc.
Attn: Michael Weimann
26059 Jefferson Avenue
Murrieta, CA 92562

19. **Venue.** Any action at law or in equity brought by either of the parties hereto for the purpose of enforcing a right or rights provided for by this Agreement shall be tried in the

Superior Court of California, County of Riverside and the parties hereby waive all provisions of law providing for a change of venue in such proceedings to any other county.

20. **Waiver.** No action or failure to act by the City shall constitute a waiver of any right or duty afforded City under this Agreement, nor shall any action or failure to act constitute an approval of or acquiescence in any breach thereunder, except as may be specifically provided in this Agreement or as may be agreed in writing.

21. **Severability.** Each provision, term, condition, covenant and/or restriction, in whole and in part, in this Agreement shall be considered severable. In the event any provision, term, condition, covenant and/or restriction, in whole and/or in part, in this Agreement is declared invalid, unconstitutional, or void for any reason, such provision or part thereof shall be severed from this Agreement and shall not affect any other provision, term, condition, covenant and/or restriction of this Agreement and the remainder of the Agreement shall continue in full force and effect.

22. **Amendments.** This Agreement may be modified or amended only by a written agreement and/or change order executed by the Contractor and City.

23. **Authority.** The individuals executing this Agreement and the instruments referenced herein on behalf of Contractor each represent and warrant that they have the legal power, right and actual authority to bind Contractor to the terms and conditions hereof and thereof.

24. **Entire Agreement.** This Agreement constitutes the final, complete, and exclusive statement of the terms of the agreement between the parties pertaining to the subject matter of this Agreement, and supersedes all prior and contemporaneous understandings or agreements of the parties. Neither party has been induced to enter into this Agreement by, and neither party is relying on, any representation or warranty outside those expressly set forth in this Agreement.

25. **Digital and Counterpart Signatures.** Each party to this Agreement intends and agrees to the use of digital signatures that meet the requirements of the California Uniform Electronic Transactions Act (Civil Code §§ 1633.1, et seq.), California Government Code § 16.5, and California Code of Regulations Title 2 Division 7 Chapter 10, to execute this Agreement. The parties further agree that the digital signatures of the parties included in this Agreement are intended to authenticate this writing and to have the same force and effect as manual signatures for purposes of validity, enforceability, and admissibility. For purposes of this section, a “digital signature” is defined in subdivision (d) of Section 16.5 of the Government Code and is a type of “electronic signature” as defined in subdivision (h) of Section 1633.2 of the Civil Code. This Agreement may be executed in any number of counterparts, each of which will be an original, but all of which together will constitute one instrument. Each certified or authenticated electronic copy of an encrypted digital signature shall be deemed a duplicate original, constituting one and the same instrument and shall be binding on the parties hereto.

26. **Interpretation.** City and Contractor acknowledge and agree that this Agreement is the product of mutual arms-length negotiations and accordingly, the rule of construction, which

provides that the ambiguities in a document shall be construed against the drafter of that document, shall have no application to the interpretation and enforcement of this Agreement.

26.1 Titles and captions are for convenience of reference only and do not define, describe or limit the scope or the intent of the Agreement or any of its terms. Reference to section numbers, are to sections in the Agreement unless expressly stated otherwise.

26.2 This Agreement shall be governed by and construed in accordance with the laws of the State of California in effect at the time of the execution of this Agreement.

26.3 In the event of a conflict between the body of this Agreement and Exhibit “A” - Scope of Services hereto, the terms contained in Exhibit “A” shall be controlling.

27. **Exhibits.** The following exhibits attached hereto are incorporated herein to this Agreement by this reference:

Exhibit “A” - Scope of Services

Exhibit “B” - Compensation

Exhibit “C” - Key Personnel

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF the parties hereto have caused this Agreement to be executed the day and year first above written.

CITY OF RIVERSIDE, a California charter city and municipal corporation

24-HR EXPRESS SERVICES, INC., a California corporation

By: _____
Mike Futrell
City Manager

By: *Mike Weimann*
Mike Weimann (Jun 4, 2026 11:13:39 PDT)
Print Name: Mike Weimann
Title: President
(Signature of Board Chair, President, or Vice President)

Attest: _____
Donesia Gause
City Clerk

and

By: *Michael Weimann*
Michael Weimann (Jun 4, 2026 12:36:25 PDT)
Print Name: Michael Weimann
Title: Treasurer
(Signature of Secretary, Assistant Secretary, CFO, Treasurer or Assistant Treasurer)

CERTIFIED AS TO AVAILABILITY OF FUNDS:

By: *Julie Nemes*
Chief Financial Officer

APPROVED AS TO FORM:

By: *Sean Murphy*
Sean B. Murphy
Deputy City Attorney

EXHIBIT "A"
SCOPE OF SERVICES

EXHIBIT A

Scope of Services

The City is seeking proposals from a licensed and qualified Company to provide on-call plumbing services for emergency and non-emergency work. The Company should be knowledgeable in the maintenance, repair, installation, and replacement of plumbing components. The Company is required to work with a City Project Manager or designated field staff to schedule necessary plumbing work. When a solution to a problem differs from what the City requested, Company shall notify the City along with their recommendation.

The Company will be required to provide all necessary vehicles, tools, equipment, and materials to perform all work needed to repair, replace, and/or install new plumbing components. The Company will be required to perform plumbing services at a negotiated hourly rate based on established hourly rates for equipment and personnel, plus direct costs, and 10% markup for furnished equipment and materials. The Company shall provide personnel qualified to perform the work outlined in this contract.

Response Time:

The Contractor shall provide the City with reliable and timely plumbing services, including both Emergency and Non-Emergency call-outs, as detailed below:

1. 24-Hour Availability

- The Contractor shall provide a **24-hour emergency service line**, including a emergency telephone number available outside normal working hours for City-initiated call-outs.
- The Contractor shall maintain **24-hour dispatch capability**, through radio, mobile dispatch system, or equivalent communication technology, to ensure immediate assignment of service personnel.

2. Response Time Requirements

- **Emergency Call-Outs**
The Contractor shall provide **on-site response within two (2) hours** of receiving an emergency call-out from the City.
- **Non-Emergency Call-Outs**
The Contractor shall provide **on-site response within forty-eight (48) hours** of receiving a non-emergency call-out from the City.

General Work Conditions and Availability

- Pictures of project/work progress are required.
- Plumbing Contractor shall be knowledgeable in all plumbing aspects and shall demonstrate professionalism by being punctual, respectful, clean, and neat.
- Plumbing Contractor shall verify the location of all utilities prior to repair or maintenance and shall be held liable for all damages incurred as a result of their work-related operations.
- Plumbing Contractor must remain within the maintenance areas to the best of their ability, protect property and facilities adjacent to the maintenance areas, and shall leave the maintenance area clean and in a presentable condition. In the event improvements of the facilities are damaged, they shall be replaced with new materials equal or better to the original. Plumbing Contractor shall repair such damage at their expense.

- Have the necessary equipment to perform videotaping of sewer and water lines, locating underground sewer and water lines, hydro jetting and pumping out sewer and water lines as noted below.
- The Contractor shall be capable of identifying and performing both basic and major plumbing repairs, including soldering, brazing, clearing clogged lines, and replacing minor components.

Equipment, Materials & Required Specifications

- Copper, PVC, Iron, Pex
- Plumbing Contractor must be able to record and submit videos in MJPEG format or better.
- Camera Resolution Specifications:
 - Pipe Range: 2", 3", 4", 6"
 - Minimum 100 ft cable
 - Self-leveling color camera with LED lighting
 - Minimum Video Resolution 656(H) x 492(V) NTSC
 - 512 Hz Sonde for locating / marking
- Chain Flail Nozzle:
 - Pipe Range: 2", 3", 4", 6"
 - Minimum 100 ft cable
 - Self-leveling color camera with LED lighting
 - Minimum Video Resolution 656(H) x 492(V) NTSC
 - 512 Hz Sonde for locating / marking
- Plumbing contractor must have immediate access to a lateral jetter that is at minimum 8.0 GPM, 3000 PSI, 3/8th hose, and CARB compliant.

Sewer Related Plumbing Calls

- Troubleshoot, investigate, and identify breaks and offsets in sewer lines with proper markings.
- Investigate and identify areas of low pressure and its cause(s).
- Be able to hydro jet the City's Mainline and other sewer lines as instructed by authorized City staff.
- Be able to remove roots from sewer lines.
- Be able to install property cleanouts and manholes as directed by authorized City staff.

Riverside Public Utilities-Water Division Calls

- Troubleshoot, repair, or replace all components pertaining to plumbing inside or outside a customer's residence.
- Be able to clear blockages and restore proper flow to faucet aerators, water heaters, and water softeners.
- Be able to remove sediment or obstructions from plumbing fixtures and appliances.
- Be able to clean and restore functionality to faucet screens, hot water heater flow lines, and water softener components.
- Be able to assist with leaking pipes inside structure walls.
- Have the tools, materials, and ability to repair leaking main line between the back of the

meter and residential homes.

- Assist in the repair of damaged private shut offs.
- Be able to turn off water from the City's side and remove water within meter areas.
- Be able to remove and replace meters.
- Be able to cut, repair, install, and test new pipes.

Other City-wide Calls

- Assist with water heater-related issues at City locations.

The company selected for RFP# 2519 will need to be available to assist the City in responding to Emergency and Non-Emergency responses. "Emergency" means any occurrence or set of circumstances involving actual or imminent physical trauma or property damage which demands immediate action (RMC 7.10.060 – *Emergency*). "Emergency work" means work made necessary to restore property to a safe condition following a physical trauma or property damage caused by an *emergency* or work necessary to prevent or minimize damage from a potential *emergency* (7.10.065 - *Emergency work*). Emergency Conditions that prompt the need for Emergency work requests will include one or more of the following conditions: (A) a great public calamity; (B) An immediate need to prepare for national or local defense; (C) a breakdown in machinery, facilities, or essential services which requires the immediate Procurement of Goods, Services, or Construction to protect the public health, welfare, safety, property, or personal/confidential information (Section 301). The City's Risk Manager and authorized Risk Management staff will have authority to request Non-Emergency work needed where a hazard is identified to minimize and avoid future damages. City departments are prohibited from using this agreement for routine maintenance that prompt the need for competitive and formal procurement as stated within Purchasing Resolution No. 24101.

EXHIBIT “B”
COMPENSATION

Labor rates are inclusive of all fees and costs.

Contractor is required to pay prevailing wage for all projects.

Equipment and Material mark-up fee shall not exceed 10% of mark-up.

Item #	Item Code	Type	Item Description	UOM	QTY	Unit Price	Line Total	Response	Comment
1. General Labor							\$4,050.0000		
1			Apprentice Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
2			Apprentice Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
3			Apprentice Double Time	HR	1	\$360.0000	\$360.0000	Yes	
4			Journeyman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
5			Journeyman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
6			Journeyman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
7			Supervisor/Foreman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
8			Supervisor/Foreman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
9			Supervisor/Foreman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
10			Specialty Technician Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
11			Specialty Technician Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
12			Specialty Technician Double Time	HR	1	\$360.0000	\$360.0000	Yes	
13			Project Manager Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
14			Project Manager Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
15			Project Manager Double Time	HR	1	\$360.0000	\$360.0000	Yes	
2. Backup Investigation							\$4,050.0000		
16			Apprentice Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
17			Apprentice Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
18			Apprentice Double Time	HR	1	\$360.0000	\$360.0000	Yes	
19			Journeyman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
20			Journeyman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
21			Journeyman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
22			Supervisor/Foreman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
23			Supervisor/Foreman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
24			Supervisor/Foreman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
25			Specialty Technician Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
26			Specialty Technician Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
27			Specialty Technician Double Time	HR	1	\$360.0000	\$360.0000	Yes	
28			Project Manager Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
29			Project Manager Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
30			Project Manager Double Time	HR	1	\$360.0000	\$360.0000	Yes	
3. Lateral Repair							\$4,050.0000		
31			Apprentice Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
32			Apprentice Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
33			Apprentice Double Time	HR	1	\$360.0000	\$360.0000	Yes	
34			Journeyman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
35			Journeyman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
36			Journeyman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
37			Supervisor/Foreman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
38			Supervisor/Foreman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
39			Supervisor/Foreman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
40			Specialty Technician Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
41			Specialty Technician Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
42			Specialty Technician Double Time	HR	1	\$360.0000	\$360.0000	Yes	
43			Project Manager Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
44			Project Manager Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
45			Project Manager Double Time	HR	1	\$360.0000	\$360.0000	Yes	
4. Install Property clean-out							\$4,050.0000		
46			Apprentice Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	

Item #	Item Code	Type	Item Description	UOM	QTY	Unit Price	Line Total	Response	Comment
47			Apprentice Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
48			Apprentice Double Time	HR	1	\$360.0000	\$360.0000	Yes	
49			Journeyman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
50			Journeyman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
51			Journeyman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
52			Supervisor/Foreman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
53			Supervisor/Foreman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
54			Supervisor/Foreman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
55			Specialty Technician Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
56			Specialty Technician Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
57			Specialty Technician Double Time	HR	1	\$360.0000	\$360.0000	Yes	
58			Project Manager Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
59			Project Manager Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
60			Project Manager Double Time	HR	1	\$360.0000	\$360.0000	Yes	
5. Hydro Jet Lines							\$4,050.0000		
61			Apprentice Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
62			Apprentice Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
63			Apprentice Double Time	HR	1	\$360.0000	\$360.0000	Yes	
64			Journeyman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
65			Journeyman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
66			Journeyman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
67			Supervisor/Foreman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
68			Supervisor/Foreman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
69			Supervisor/Foreman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
70			Specialty Technician Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
71			Specialty Technician Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
72			Specialty Technician Double Time	HR	1	\$360.0000	\$360.0000	Yes	
73			Project Manager Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
74			Project Manager Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
75			Project Manager Double Time	HR	1	\$360.0000	\$360.0000	Yes	
6. Water Pressure Investigation							\$4,050.0000		
76			Apprentice Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
77			Apprentice Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
78			Apprentice Double Time	HR	1	\$360.0000	\$360.0000	Yes	
79			Journeyman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
80			Journeyman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
81			Journeyman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
82			Supervisor/Foreman Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
83			Supervisor/Foreman Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
84			Supervisor/Foreman Double Time	HR	1	\$360.0000	\$360.0000	Yes	
85			Specialty Technician Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
86			Specialty Technician Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
87			Specialty Technician Double Time	HR	1	\$360.0000	\$360.0000	Yes	
88			Project Manager Standard Rate	HR	1	\$180.0000	\$180.0000	Yes	
89			Project Manager Overtime Rate	HR	1	\$270.0000	\$270.0000	Yes	
90			Project Manager Double Time	HR	1	\$360.0000	\$360.0000	Yes	

Line Item Subtotals

Section Title	Line Total
1. General Labor	\$4,050.0000
2. Backup Investigation	\$4,050.0000
3. Lateral Repair	\$4,050.0000
4. Install Property clean-out	\$4,050.0000
5. Hydro Jet Lines	\$4,050.0000
6. Water Pressure Investigation	\$4,050.0000
Grand Total	\$24,300.0000

EXHIBIT “C”

KEY PERSONNEL



24 HOUR EXPRESS SERVICES inc.

PLUMBING, HEATING & AIR SPECIALISTS

Company Information

Our company, 24 Hour Express Services, Inc., is a S corporation and the main and only office is located at:

26059 Jefferson Ave.
Murrieta, CA 92562
Main office numbers: 951-302-5320 or toll free 877-444-2564

Any general inquiries or services requested can be directed to the main office. The primary contact person for services related to this RFP is:

Michael Weimann
Operations Manager
951-795-9626 cell

Our company has been providing emergency and non-emergency on-call plumbing services for the City of Riverside since 7/1/2023. We are familiar with the city's process of business and feel we have provided quality service, quick response time and good communication for the City. We also provide plumbing and/or backflow certification, repair and replacement services for the City of Ontario, City of Murrieta, City of Perris and City of Menifee. Due to our experience with providing such services for municipalities, we feel we can continue to provide a quality service for your city.

Since July 1, 2023, our firm has served the City of Riverside as a primary provider of both emergency and non-emergency on-call plumbing services. Through this partnership, we have developed a thorough understanding of municipal workflows, consistently delivering high-quality workmanship, rapid response times, and transparent communication.

Our extensive regional experience includes providing plumbing and/or backflow certification, repair, and replacement services for the Cities of Ontario, Murrieta, Perris, and Menifee. Given our proven track record with these municipalities, we are confident in our ability to continue to provide your city with the same level of professional excellence.

Furthermore, our firm maintains an impeccable record of professional conduct; we have no history of litigation, mediation, or arbitration in the past five years, nor have any claims or disciplinary actions been filed against our license or key personnel.



24 HOUR EXPRESS SERVICES inc.

PLUMBING, HEATING & AIR SPECIALISTS

Company Personnel

Below are the personnel of our company who would be involved in performing the emergency and non-emergency plumbing services associated with RFP No. 2519

Mike Weimann
951-538-5018 cell

Has been actively involved in plumbing service and repair since 1988, primarily for a commercial customer base, but also including residential customers.
Holder of C-36 Plumbing Contractor License since 1999.

Bob Copeland
951-538-5019 cell

Has been actively involved in plumbing service and repair since 1993.

Ryan Young
951-334-2827 cell

Has been actively involved in plumbing service and repair since 2013.

Shane Lee
951-348-8003 cell

Has been actively involved in plumbing service and repair since 1998.

Jack Khoury
951-544-0794 cell

Has been actively involved in plumbing service and repair since 1993.

Jonathan Warner
951-219-3466 cell

Has been actively involved in plumbing service and repair since 2014.

Matthew Blom
951-823-4578 cell

Has been actively involved in plumbing service and repair since 2016.

Dustin Mitchell
951-704-9725 cell

Has been actively involved in plumbing service and repair since 2016.

Adam Stout
951-816-8563 cell
Has been actively involved in plumbing service and repair since 2001.

Javier Reynoso
951-712-5693 cell
Has been actively involved in plumbing service and repair since 2007.

Aaron Clark
951-538-5903 cell
Has been actively involved in plumbing service and repair since 2017.

Samuel Solis
951-970-3090 cell
Has been actively involved in plumbing service and repair since 2015.

Michael Brodie
951-377-0536 cell
Has been actively involved in plumbing service and repair since 2014.

Kade Davis
951-319-1211 cell
Has been actively involved in plumbing service and repair since 2014.

Zack Ochoa
951-970-4211 cell
Has been actively involved in plumbing service and repair since 2018.

Christopher Bonhomme
951-536-2543 cell
Has been actively involved in plumbing service and repair since 2019.

Bernardo Lopez
951-757-8424 cell
Has been actively involved in plumbing service and repair since 2013.

David Diaz
951-691-6092 cell
Has been actively involved in plumbing service and repair since 2017.

Johnny Layna
951-546-6505 cell
Has been actively involved in plumbing service and repair since 2020.

Brandon Brittingham
951-447-1301 cell
Has been actively involved in plumbing service and repair since 2022.

Cobe Peckels
951-345-9003
Has been actively involved in plumbing service and repair since 2022.

Daniel Quijas
951-970-3964
Has been actively involved in plumbing service and repair since 2024.

David Brown
951-290-1578
Has been actively involved in plumbing service and repair since 2002.

Dylan Thurman
951-385-8185
Has been actively involved in plumbing service and repair since 2022.

Earl Goncena
951-595-6741
Has been actively involved in plumbing service and repair since 2013.

Eddie Jones
951-691-2090
Has been actively involved in plumbing service and repair since 2021.

Greg Arias
951-595-3371
Has been actively involved in plumbing service and repair since 2018.

Jonah Vollmer
951-544-9152
Has been actively involved in plumbing service and repair since 2023.

Justin Ortega
951-970-3964
Has been actively involved in plumbing service and repair since 2025.

Nick Mungo
951-970-3927
Has been actively involved in plumbing service and repair since 2022.

Rudy Luna
951-837-8729

Has been actively involved in plumbing service and repair since 2020.

Toby Ramirez
951-740-5906

Has been actively involved in plumbing service and repair since 2018.

Tyler Hagen
951-348-0276

Has been actively involved in plumbing service and repair since 2024.

Xavier Ruiz
951-544-9082

Has been actively involved in plumbing service and repair since 2021.

Most of the above plumbing service technicians have the following certifications:

Qualified Installer for Gastite – Flash Shield

IPS Weld-On Solvent Welding for PVC and CPVC Piping

OSHA 10 and OSHA 30 Construction Safety and Health

Uponor/Wirsbo PEX Piping Systems

Viega MegaPress and ProPress

Conventional Butt and Socket Fusion of HDPE, PP-R and PP-RCT piping systems

NUCA Excavation Safety and Competent Person

Commercial water heaters, boilers and tankless heaters certification class completion from multiple manufacturers.

We also have Riverside County Certified Backflow Prevention Device Tester technicians.

Below are the members of our company's professional team:

Mike Weimann – President
951-538-5018 cell

Michael Weimann – Operations Manager
951-795-9626 cell

Bob Copeland – Field Supervisor
951-538-5019 cell

Chrystal Nelson – Office Manager
951-526-5449 cell

Don Keil – Commercial Account Manager
951-581-3467 cell

Our company does not foresee utilizing any subcontractors to fulfill the requirements of services associated with this RFP.