



Commission of the Deaf

2024 Workplan

Mission

The City of Riverside and Commission of the Deaf are committed to removing barriers and promoting the full participation of the Deaf community into all areas of economic, political, and community life.

STRATEGIC PRIORITIES

The Commission of the Deaf 2024 Workplan aligns with the following Envision Riverside 2025 Strategic Priorities.

1. **Build awareness and connection with the Deaf community by serving as Co-Host of the Annual DeaFestival event with the Deaf Community of Riverside.**



Community Well-Being Goal 2.3

Strengthen neighborhood identities and improve community health and the physical environment through amenities and programs that foster an increased sense of community and enhanced feeling of pride and belonging citywide.

2. **Assist in identifying resources to improve City communication with the Deaf Community with possible implementation in key customer service areas including the One Stop Shop and 311 Call Center.**



High Performing Government Goal 5.3

Enhance communication and collaboration with community members to improve transparency, build public trust and encourage shared decision-making.

3. **Advocate and work with the Parks, Recreation, and Community Services Department to meet and create programming opportunities for members of the Deaf Community.**



Arts, Culture and Recreation Goal 1.2

Enhance equitable access to arts, culture, and recreational services offerings and facilities.

4. Assist City departments to connect effectively with the Deaf community and provide advice and assistance on matters affecting the Deaf community.



High Performing Government
Goal 5.3

Enhance communication and collaboration with community members to improve transparency, build public trust and encourage shared decision-making.

5. Report Commission workplan performance outcomes quarterly.



High Performing Government
Goal 5.2

Utilize technology, data and process improvement strategies to increase efficiencies, guide decision making and ensure services are accessible and distributed equitably throughout all geographic areas of the city.
