

Board of Library Trustees

TO: BOARD OF LIBRARY TRUSTEES DATE: MAY 8, 2023

FROM: RIVERSIDE PUBLIC LIBRARY WARDS: ALL

SUBJECT: SUMMARY OF SECURITY/INCIDENT REPORTS

ISSUE:

Receive a summary of security/incident reports from February and March 2023.

RECOMMENDATION:

That the Board of Library Trustees receive and file the summary of security/incident reports from February and March 2023.

BACKGROUND:

The Riverside Public Library has established Rules of Library Conduct Identified and Prohibited by the Riverside Municipal Code Section 9.75 for successful running of its facilities, to maintain an appropriate library environment, and to ensure customers enjoy their Library visits. Library employees, in consultation with their supervisor, are authorized to issue warning and exclusion notices for violations to the Rules of Library Conduct (attached).

An itemized summary below provides a brief description of the incidents, warning and exclusion notices that occurred at all Riverside Public Library locations in February and March 2023.

Orange Terrace and SSgt Salvador J. Lara Casa Blanca

There were no incidents reported.

Arlanza

2/14/23	Incident reported of a potron	complaining about the back	dy adar of another natron
Z/ 1 4 /Z3	Incident reported of a patron	Complaining about the bot	ay oddi di andinei balidii.

2/16/23 Incident and exclusion notice issued for 365 days to two individuals for lewd

conduct and indecent exposure.

3/1/23 Incident of individual yelling outside the library. Staff observed the individual using

an instrument to smoke a substance and individual vacated the property without

further incident.

3/2/23	Incident of individual with possession of an instrument used for smoking a controlled substance and engaging in activity or behavior that is offensive. Exclusion notice issued for 60 days.
3/8/23	Incident reported of a loud disturbance, including yelling, and possible animal abuse from the apartment complex next to the library. *
3/14/23	Incident reported of individual sleeping exterior of the library and then defecating in front of the library. Exclusion notice issued for 180 days.*

<u>Arlington</u>

2/13/23	Exclusion notice issued for 30 days to individual for under the influence of alcohol or non-prescription drugs and smoking.
2/14/23	Incident report of rope and sheet found in tree. *
2/15/23	Incident reported of individual throwing a smoking device and trash in the hedges. Exclusion notice issued for 30 days.
3/8/23	Incident reported of fecal matter found at the library entrance.
3/25/23	Incident reported of smoke coming from the air conditioning duct. Fire Department were dispatched.

Spc. Jesus S. Duran Eastside

2/9/23	Incident of individual sleeping in the library, threatening behavior, shouting racial slurs, and using explicit language. Exclusion notice issued for 90 days.
3/2/23	Incident of individual monopolizing several plugs for electronics. Individual was asked to limit plugs being used and the individual began loud exchange with staff and disrupted other customers and was asked to leave. Exclusion notice issued for 90 days. *
3/2/23	Exclusion notice issued for 90 days to individual for harassing or threatening library staff and disturbing others.
3/7/23	Exclusion issued for 60 days to individual for using racial slurs towards staff, harassing or threatening library staff.

La Sierra

3/17/23 Incident report of individual harassing staff and blocking entrance. *

<u>Main</u>

2/15/23	Incident report and exclusion issued for 30 days to individual soliciting money, smoking at the library entrance and no shirt.
2/16/23	Incident of individual sleeping inside the library, vandalizing, damaging library headphones, harassing, or threatening library staff and disturbing others. Exclusion notice issued for 90 days.
2/17/23	Incident of individual vaping and drinking alcohol in the library. Exclusion notice issued for 90 days.
2/17/23	Incident report and exclusion notice issued for 60 days to individual for under the influence of alcohol or non-prescription drugs.
2/17/23	Incident report of individual using the restroom in the children's area inappropriately, including bathing.
2/22/23	Incident report of individual vaping in the public elevator. Exclusion notice issued for 30 days.
2/23/23	Incident of individual using the restroom inappropriately, including laundering or bathing and possible non-prescription drug use. Exclusion notice issued for 30 days.
2/23/23	Incident of individual licking magazines and trying to touch a library staff member. Exclusion notice issued for 60 days.
2/25/23	Incident of individual harassing or threatening library staff or customers. Staring at, following library staff or customers. Exclusion notice issued for 30 days.
2/25/23	Incident report and exclusion notice issued for 60 days to individual for being under the influence of alcohol or non-prescription drugs, running, playing in the elevator, or horseplay, and harassing or threatening library staff or customers.
2/25/23	Incident report of individual requesting police assistance. *
3/2/23	Incident of individual using the women's restroom inappropriately and harassing and threatening library staff or customers. Exclusion notice issued for 30 days.
3/2/23	Exclusion notice issued to individual for 180 days for banging on windows, harassing, or threatening library staff or customers, and disturbing others with shouting.
3/2/23	Exclusion notice issued to individual for 180 days for using restrooms inappropriately, including laundering or bathing, and for drug paraphernalia.
3/2/23	Incident report of individual harassing patrons and threatening staff. Exclusion notice issued for 180 days.
3/3/23	Incident report and exclusion notice issued to individual for 30 days for consuming alcohol in the library.

3/8/23	Incident report and exclusion notice issued for 30 days to individual for unattended personal items and disturbing others.
3/11/23	Incident report and exclusion notice issued to individual for 30 days for using the restroom inappropriately, including bathing, and sleeping in the library.
3/14/23	Incident report and exclusion notice issued for 60 days to individual for smoking a substance in the restroom.
3/15/23	Incident report and exclusion notice issued to individual for 180 days for vandalizing library property by spitting, harassing or threatening library staff or customers, staring at, following, or photographing library staff or customers, and disturbing others.
3/15/23	Incident report and exclusion notice issued to individual for 30 days for using the restroom inappropriately for an extended amount of time.
3/15/23	Incident report and exclusion notice issued for 365 days to individual for using restrooms inappropriately, including laundering and bathing, harassing or threatening library staff or customers, assaulting security guard and disturbing others. *
3/18/23	Incident report of individual covering the elevator camera, theft of library materials and being disruptive. Exclusion notice issued for 60 days.
3/22/23	Incident report and exclusion notice for 180 days issued for vandalizing the delivery doorbell stand, smoking and consuming alcohol and harassing or threatening library staff or customers.
3/30/23	Incident report of individual whose vehicle crashed into the bollards in the parking lot.
<u>Marcy</u>	
2/9/23	Incident reported by a patron being harassed by another patron who made repeated racial remarks on ethnicity and citizenship status while in the restroom.
3/15/23	Incident report of individual who fell with no request for medical services.

^{*}Indicates police interaction.

STRATEGIC PLAN ALIGNMENT:

This item contributes to Strategic Priority No. 1 *Arts, Culture & Recreation* and Goal No. 1.4 – Prioritize safety and welfare in City Parks, trails, and cultural and recreation facilities. Strategic Priority No. 2 Community Well-Being: Ensure safe and inclusive neighborhoods where everyone can thrive.

This item aligns with each of the five Cross-Cutting Threads as follows:

- 1. **Community Trust** The incident report is used to identify trends in fluctuations of warnings and exclusions issued to patrons that violate the Rules of Library Conduct identified and prohibited by the Riverside Municipal Code Section 9.75 to enhance security measures for public safety.
- 2. **Equity** The Library endeavors to provide a safe environment to all its customers.
- 3. **Fiscal Responsibility** The Library's financial resources are not used for the incident report.
- 4. **Innovation** The Library in collaboration with partnerships with the Riverside Police Department and the City Attorney's Office to coordinate effective enforcement of major violations of the Riverside Municipal Code Section 9.75.
- 5. **Sustainability & Resiliency** The Library, City Attorney's Office and the Board of Library Trustees regularly review of the Rules of Library Conduct to ensure that the Rules of Library Conduct are current with local, state, and federal laws.

FISCAL IMPACT:

There is no fiscal impact associated with this report.

Prepared by: Erin Christmas, Library Director

Attachment: RMC Section 9.75 – Rules of Library Conduct